



NATIONAL PROBATION SERVICE  
for England and Wales

*National Directorate*

# **National Probation Service**

## **Performance Report 5**

**September 2002**

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NATIONAL DIRECTOR**

## **Introduction**

The National Probation Service (NPS) was formed on 1 April 2001 under the Criminal Justice and Court Services Act. Here I present high level reports on the first year of the NPS 3-year change programme entitled "A New Choreography". This fundamental reconstruction of the previous 54 area services and Home Office probation policy unit is intended to create a credible, young adult and adult community corrections organisation. There are now 43 component parts of the NPS – 42 operational delivery areas coterminous with police boundaries and a central probation directorate based in Horseferry House. The NPS 10 regions are mapped on those of the GORs and the Welsh Assembly.

The aim is to design cutting edge risk assessment tools and offender programmes and interventions based on the evidence of what is most likely to reduce predicted reconviction rates and give better public protection. At the same time, our imperative is to build capacity to operationalise and deliver these services.

A major collective achievement in Year 1 has been the move from 54 different systems to a single, national monitoring system, enabling these regular, high level reports on key delivery indicators across all 42 operational areas. Validation arrangements around national standards are in place with HMI of Probation and we know from these that there is still more to be done to ensure greater accuracy and speed of reporting. But determination is high in an organisation that aspires to being "excellent", as is commitment to the expressed values of openness, transparency and accountability as a public service.

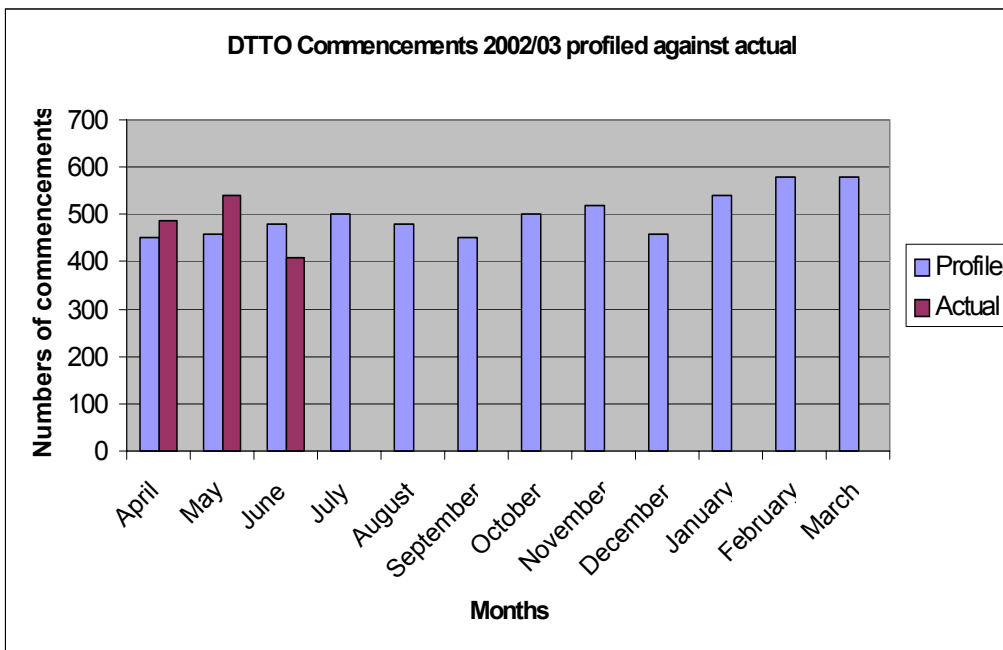
This report in the main, accounts for the beginning period of 2002/03. As ever because reporting systems are paper based the periods covered vary. The period being reported on is always identified at the top of each section. In this regard I would draw your attention to the victims section. This section is on the full year for 2001/02 and it does paint a success story in terms of the significant lift in performance from the first quarter to the final quarter.

This is an important year in terms of delivery. It is the second year of the strategic plan and it is critical that areas deliver to targets and we collectively deliver our key objectives.

## 1. DTTO Commencement – April 1st 2002 to June 30th 2002

The DTTO is a recently established order now rolled-out to all courts in England and Wales. The number of orders commenced during 2001/02 was 4852, which represented 81% of the annual target of approximately 6,000 commencements.

The graph below shows the national monthly actuals for April and May, this year well above the profile, with a drop in June. The quarterly total of actual commencements is 1,456 which exceeds the profiled target of 1,394. **Currently nationally we are achieving 104% of the target.**



The Orders built steadily on a monthly basis for the first 4 months of the year and a linear projection at that time would have put us on target at the year-end. However we did experience a drop in August and September (from the monthly averages); this picked up again in October and November. There was a reduction in orders made in December, as expected, due to the drop in court activity during the Christmas period. With this experience of a full year of operations we have profiled the national target over the annual period 2002/03. The chart above shows this profile against actual performance to date

The target figures do not include the additional 160 commencements expected by several areas involved in the Street Crime Initiative.

The details of the area and regional numbers are shown on the next page. At the end of 2001/02 only 14 areas were at or above target, with 5 near misses. Already in the first quarter of 2002/03 only 13 areas were 'in the red'. **This demonstrates a significant improvement.**

| Area                       | Profiled Target | Starts      | Target Achieved | Performance  |
|----------------------------|-----------------|-------------|-----------------|--------------|
| Staffordshire              | 26              | 16          | 62%             | Below        |
| Warwickshire               | 12              | 12          | 100%            | Above        |
| West Mercia                | 26              | 13          | 50%             | Below        |
| West Midlands              | 88              | 92          | 105%            | Above        |
| <b>Regional Sub-total</b>  | <b>152</b>      | <b>133</b>  | <b>88%</b>      |              |
| County Durham              | 19              | 29          | 153%            | Above        |
| Northumbria                | 49              | 62          | 127%            | Above        |
| Teesside                   | 21              | 28          | 133%            | Above        |
| <b>Regional Sub-total</b>  | <b>89</b>       | <b>119</b>  | <b>134%</b>     |              |
| Bedfordshire               | 14              | 9           | 64%             | Below        |
| Cambridgeshire             | 16              | 26          | 163%            | Above        |
| Essex                      | 32              | 38          | 119%            | Above        |
| Hertfordshire              | 16              | 17          | 106%            | Above        |
| Norfolk                    | 19              | 35          | 184%            | Above        |
| Suffolk                    | 14              | 7           | 50%             | Below        |
| <b>Regional Sub-total</b>  | <b>111</b>      | <b>132</b>  | <b>119%</b>     |              |
| Cheshire                   | 26              | 10          | 38%             | Below        |
| Cumbria                    | 14              | 16          | 114%            | Above        |
| Lancashire                 | 44              | 37          | 84%             | Below        |
| Greater Manchester         | 88              | 78          | 89%             | Below        |
| Merseyside                 | 53              | 41          | 77%             | Below        |
| <b>Regional Sub-total</b>  | <b>225</b>      | <b>182</b>  | <b>81%</b>      |              |
| Derbyshire                 | 23              | 41          | 178%            | Above        |
| Leicestershire & Rutland   | 23              | 34          | 148%            | Above        |
| Lincolnshire               | 14              | 18          | 129%            | Above        |
| Northamptonshire           | 14              | 18          | 129%            | Above        |
| Nottinghamshire            | 30              | 42          | 140%            | Above        |
| <b>Regional Sub-total</b>  | <b>104</b>      | <b>153</b>  | <b>147%</b>     |              |
| Humberside                 | 28              | 28          | 100%            | Above        |
| North Yorkshire            | 16              | 22          | 138%            | Above        |
| South Yorkshire            | 44              | 51          | 116%            | Above        |
| West Yorkshire             | 72              | 62          | 86%             | Below        |
| <b>Regional Sub-total</b>  | <b>160</b>      | <b>163</b>  | <b>102%</b>     |              |
| Hampshire                  | 39              | 51          | 131%            | Above        |
| Kent                       | 37              | 33          | 89%             | Below        |
| Surrey                     | 14              | 15          | 107%            | Above        |
| Sussex                     | 28              | 30          | 107%            | Above        |
| Thames Valley              | 37              | 64          | 173%            | Above        |
| <b>Regional Sub-total</b>  | <b>155</b>      | <b>193</b>  | <b>125%</b>     |              |
| Avon & Somerset            | 32              | 34          | 106%            | Above        |
| Devon/Cornwall             | 35              | 53          | 151%            | Above        |
| Dorset                     | 14              | 18          | 129%            | Above        |
| Gloucestershire            | 12              | 13          | 108%            | Above        |
| Wiltshire                  | 12              | 9           | 75%             | Below        |
| <b>Regional Sub-total</b>  | <b>105</b>      | <b>127</b>  | <b>121%</b>     |              |
| <b>London Sub Total</b>    | <b>204</b>      | <b>173</b>  | <b>85%</b>      | <b>Below</b> |
| Dyfed/Powys                | 12              | 12          | 100%            | Above        |
| Gwent                      | 19              | 15          | 79%             | Below        |
| North Wales                | 16              | 16          | 100%            | Above        |
| South Wales                | 42              | 38          | 90%             | Near miss    |
| <b>Wales Sub-total</b>     | <b>89</b>       | <b>81</b>   | <b>91%</b>      |              |
| <b>England &amp; Wales</b> | <b>1394</b>     | <b>1456</b> | <b>104%</b>     |              |

## 2. Enforcement – April 1st 2002 to May 31st 2002

The HO business plan target (and SDA target) is that the National Probation Service takes breach action in accordance with the National Standard in 90% of cases. To fully meet the standard, three things must be achieved, ie:

- breach action taken after a second absence assessed as unacceptable
- the court contacted for a hearing date
- all of this achieved within 10 days

The performance for the period April/May 2002 has shown some incremental improvements with the overall figures. **58%** of orders overall were breached (within 10 days) and **72%** (within or without 10 days). The breakdown by order type is shown below:

From 1 October 2001 this and other National Standards are being monitored on a monthly basis.

The performance measured over the first six-month period, taking all orders together, over the period was 53% (within 10 days) and 69% (within or without 10 days). HMIP and the NPD have completed an exercise to validate these figures by sample file reading out in areas. The information collected has been analysed. Initial findings raised a number of issues about data quality and actions have been agreed nationally to address this.

| Order Type   | Within 10 days (last reporting period) | Within 10 days ( <b>Current</b> reporting period) | Within/without 10 days (last reporting period) | Within/without 10 days ( <b>Current</b> reporting period) |
|--------------|--|---|--|---|
| CPO          | 59                                     | 64  | 78   | 80  |
| CPRO         | 47                                     | 53  | 65   | 70  |
| CRO          | 50                                     | 53  | 64   | 66  |
| Licences     | 58                                     | 63  | 66   | 69  |
| <b>Total</b> | 53                                     | <b>58</b>   | 69   | <b>72</b>   |

The introduction of the National Probation Service in April 2001 has put the emphasis firmly on performance management. The cultural issues about enforcement have been addressed. It is worth recording that the National Standards monitoring uses a sample of files and that the sample includes cases which would have been terminated for over 6 months. Assessing this historical data does mean that these results do not always reflect recent changes in practice. Our objective in Year 2 is to try to bridge the time gap between enforcement events and national monitoring.

Although there has been good progress since September 1998, it has always been expected that the target will take until year 2 of the change programme.

The details of the area and regional numbers are shown on the next page. 18 areas are meeting the target or are close to it. The second page shows a comparison between two periods October to March 2001/02 and April to May 2002/03. This shows a high number of areas that are improving.

**Enforcement April 2002 - May 2002**

| Region                            | Area name                 | Proportion breached within 10 days | Proportion breached whether or not within 10 days | Performance against 2nd column (90% target) |
|-----------------------------------|---------------------------|------------------------------------|---|---|
| <b>West Midlands</b>              | Staffordshire             | 65%                                | 77%   | Below                                       |
|                                   | Warwickshire              | 86%                                | 92%   | Above                                       |
|                                   | West Mercia               | 62%                                | 68%   | Below                                       |
|                                   | West Midlands             | 37%                                | 53%   | Below                                       |
|                                   | <b>Regional Sub Total</b> | <b>56%</b>                         | <b>67%</b>  |   |
| <b>North East</b>                 | County Durham             | 65%                                | 78%   | Below                                       |
|                                   | Northumbria               | 77%                                | 84%   | Near miss                                   |
|                                   | Teesside                  | 75%                                | 81%   | Near miss                                   |
|                                   | <b>Regional Sub Total</b> | <b>74%</b>                         | <b>82%</b>  |   |
| <b>East</b>                       | Bedfordshire              | 88%                                | 88%   | Near miss                                   |
|                                   | Cambridgeshire            | 72%                                | 86%   | Near miss                                   |
|                                   | Essex                     | 51%                                | 69%   | Below                                       |
|                                   | Hertfordshire             | 43%                                | 50%   | Below                                       |
|                                   | Norfolk                   | 76%                                | 84%   | Near miss                                   |
|                                   | Suffolk                   | 76%                                | 94%   | Above                                       |
|                                   | <b>Regional Sub Total</b> | <b>64%</b>                         | <b>75%</b>  |   |
| <b>North West</b>                 | Cheshire                  | 52%                                | 66%   | Below                                       |
|                                   | Cumbria                   | 58%                                | 68%   | Below                                       |
|                                   | Greater Manchester        | 79%                                | 84%   | Near miss                                   |
|                                   | Lancashire                | 53%                                | 74%   | Below                                       |
|                                   | Merseyside                | 65%                                | 93%   | Above                                       |
|                                   | <b>Regional Sub Total</b> | <b>67%</b>                         | <b>80%</b>  |   |
| <b>East Midlands</b>              | Derbyshire                | 93%                                | 93%   | Above                                       |
|                                   | Leicestershire & Rutland  | 40%                                | 69%   | Below                                       |
|                                   | Lincolnshire              | 91%                                | 100%  | Above                                       |
|                                   | Northamptonshire          | 45%                                | 58%   | Below                                       |
|                                   | Nottinghamshire           | 80%                                | 84%   | Near miss                                   |
|                                   | <b>Regional Sub Total</b> | <b>69%</b>                         | <b>80%</b>  |   |
| <b>Yorkshire &amp; Humberside</b> | Humberside                | 73%                                | 76%   | Below                                       |
|                                   | North Yorkshire           | 35%                                | 53%   | Below                                       |
|                                   | South Yorkshire           | 76%                                | 89%   | Near miss                                   |
|                                   | West Yorkshire            | 58%                                | 66%   | Below                                       |
|                                   | <b>Regional Sub Total</b> | <b>62%</b>                         | <b>72%</b>  |   |
| <b>South East</b>                 | Hampshire                 | 45%                                | 68%   | Below                                       |
|                                   | Kent                      | 47%                                | 57%   | Below                                       |
|                                   | Surrey                    | 71%                                | 86%   | Near miss                                   |
|                                   | Sussex                    | 64%                                | 82%   | Near miss                                   |
|                                   | Thames Valley             | 49%                                | 66%   | Below                                       |
|                                   | <b>Regional Sub Total</b> | <b>51%</b>                         | <b>68%</b>  |   |
| <b>South West</b>                 | Avon & Somerset           | 62%                                | 86%   | Near miss                                   |
|                                   | Devon/Cornwall            | 67%                                | 85%   | Near miss                                   |
|                                   | Dorset                    | 51%                                | 64%   | Below                                       |
|                                   | Gloucestershire           | 50%                                | 63%   | Below                                       |
|                                   | Wiltshire                 | 60%                                | 84%   | Near miss                                   |
|                                   | <b>Regional Sub Total</b> | <b>60%</b>                         | <b>79%</b>  |   |
| <b>London</b>                     | <b>London Sub Total</b>   | <b>28%</b>                         | <b>50%</b>  | <b>Below</b>                                |
| <b>Wales</b>                      | Dyfed/Powys               | 66%                                | 72%   | Below                                       |
|                                   | Gwent                     | 56%                                | 76%   | Below                                       |
|                                   | North Wales               | 39%                                | 59%   | Below                                       |
|                                   | South Wales               | 55%                                | 67%   | Below                                       |
|                                   | <b>Regional Sub Total</b> | <b>54%</b>                         | <b>68%</b>  |   |
| <b>ENGLAND &amp; WALES</b>        |                           | <b>58%</b>                         | <b>72%</b>  |   |

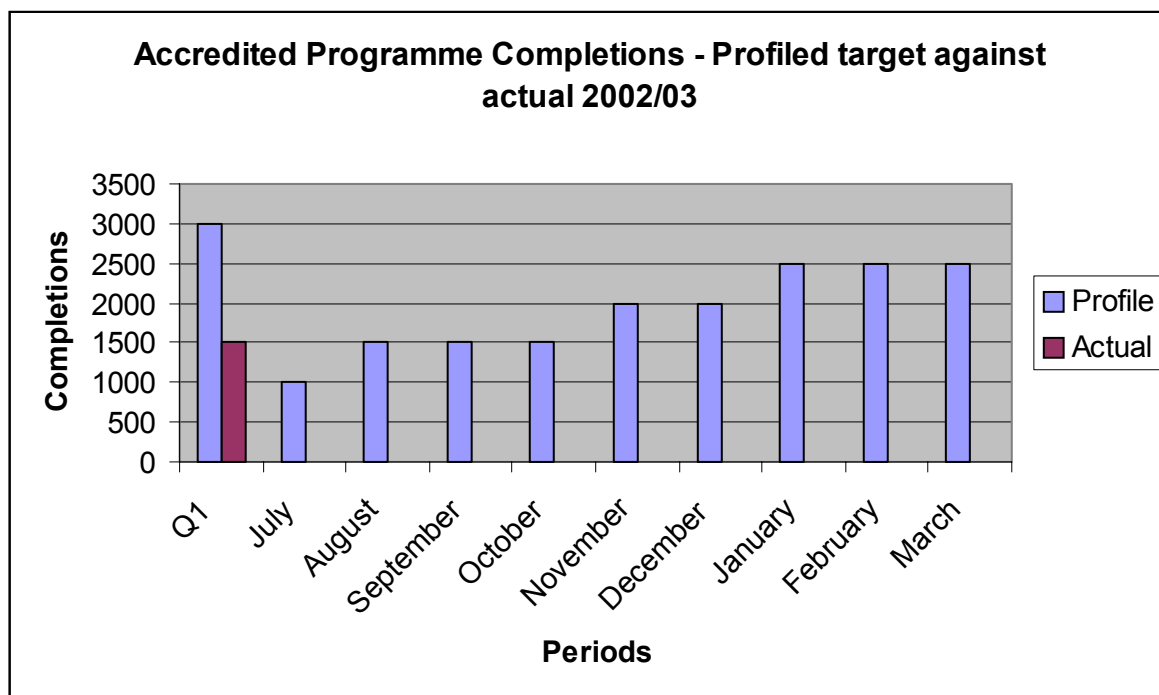
Enforcement - comparison between the two periods - last year (Oct - Mar) and first reporting period this year (Apr-May)

| Region                     | Area name                 | Difference in proportion breached within 10 days | Breached within 10 days score improvement | Difference in proportion breached whether or not within 10 days | Breached whether or not within 10 days improvement |
|----------------------------|---------------------------|--|---|---|--|
| West Midlands              | Staffordshire             | 21%  | better                                    | 12%   | better   |
|                            | Warwickshire              | 19%  | better                                    | 17%   | better   |
|                            | West Mercia               | 4%   | better                                    | 1%  | better   |
|                            | West Midlands             | 5%   | better                                    | 0%  | same   |
|                            | <b>Regional Sub Total</b> | <b>12%</b>                                       | <b>better</b>                             | <b>7%</b>   | <b>better</b>                                      |
| North East                 | County Durham             | -8%  | worse                                     | -3%   | worse  |
|                            | Northumbria               | 4%   | better                                    | 2%  | better   |
|                            | Teesside                  | 6%   | better                                    | 4%  | better   |
|                            | <b>Regional Sub Total</b> | <b>2%</b>  | <b>better</b>                             | <b>2%</b>   | <b>better</b>                                      |
| East                       | Bedfordshire              | 11%  | better                                    | 6%  | better   |
|                            | Cambridgeshire            | 10%  | better                                    | 14%   | better   |
|                            | Essex                     | -9%  | worse                                     | -3%   | worse  |
|                            | Hertfordshire             | -2%  | worse                                     | -4%   | worse  |
|                            | Norfolk                   | 10%  | better                                    | 0%  | same   |
|                            | Suffolk                   | 21%  | better                                    | 28%   | better   |
| <b>Regional Sub Total</b>  | <b>4%</b>                 | <b>better</b>                                    | <b>4%</b>                                 | <b>better</b>   |  |
| North West                 | Cheshire                  | 3%   | better                                    | 7%  | better   |
|                            | Cumbria                   | 13%  | better                                    | 15%   | better   |
|                            | Greater Manchester        | 11%  | better                                    | 6%  | better   |
|                            | Lancashire                | 1%   | better                                    | 2%  | better   |
|                            | Merseyside                | 25%  | better                                    | 22%   | better   |
|                            | <b>Regional Sub Total</b> | <b>12%</b>                                       | <b>better</b>                             | <b>9%</b>   | <b>better</b>                                      |
| East Midlands              | Derbyshire                | 1%   | better                                    | 0%  | same   |
|                            | Leicestershire & Rutland  | 2%   | better                                    | -12%  | worse  |
|                            | Lincolnshire              | 19%  | better                                    | 18%   | better   |
|                            | Northamptonshire          | 16%  | better                                    | 15%   | better   |
|                            | Nottinghamshire           | 8%   | better                                    | 1%  | better   |
|                            | <b>Regional Sub Total</b> | <b>8%</b>  | <b>better</b>                             | <b>1%</b>   | <b>better</b>                                      |
| Yorkshire & Humberside     | Humberside                | 0%   | same                                      | -3%   | worse  |
|                            | North Yorkshire           | -14%   | worse                                     | -10%  | worse  |
|                            | South Yorkshire           | 11%  | better                                    | 9%  | better   |
|                            | West Yorkshire            | 4%   | better                                    | -1%   | worse  |
|                            | <b>Regional Sub Total</b> | <b>3%</b>  | <b>better</b>                             | <b>0%</b>   | <b>same</b>  |
| South East                 | Hampshire                 | 6%   | better                                    | 2%  | better   |
|                            | Kent                      | 0%   | same                                      | 2%  | better   |
|                            | Surrey                    | 14%  | better                                    | 11%   | better   |
|                            | Sussex                    | 9%   | better                                    | 8%  | better   |
|                            | Thames Valley             | -5%  | worse                                     | -5%   | worse  |
|                            | <b>Regional Sub Total</b> | <b>2%</b>  | <b>better</b>                             | <b>2%</b>   | <b>better</b>                                      |
| South West                 | Avon & Somerset           | 11%  | better                                    | 9%  | better   |
|                            | Devon/Cornwall            | 8%   | better                                    | 8%  | better   |
|                            | Dorset                    | 14%  | better                                    | 0%  | same   |
|                            | Gloucestershire           | -4%  | worse                                     | -8%   | worse  |
|                            | Wiltshire                 | 5%   | better                                    | 6%  | better   |
|                            | <b>Regional Sub Total</b> | <b>9%</b>  | <b>better</b>                             | <b>5%</b>   | <b>better</b>                                      |
| London                     | <b>London Sub Total</b>   | <b>-3%</b>                                       | <b>worse</b>                              | <b>-5%</b>  | <b>worse</b>                                       |
| Wales                      | Dyfed/Powys               | 12%  | better                                    | -1%   | worse  |
|                            | Gwent                     | 5%   | better                                    | 1%  | better   |
|                            | North Wales               | -14%   | worse                                     | -16%  | worse  |
|                            | South Wales               | 2%   | better                                    | 5%  | better   |
|                            | <b>Regional Sub Total</b> | <b>1%</b>  | <b>better</b>                             | <b>0%</b>   | <b>same</b>  |
| <b>ENGLAND &amp; WALES</b> | <b>5%</b>                 | <b>better</b>                                    | <b>2%</b>                                 | <b>better</b>   |  |

### 3. Accredited Programmes (“What Works”) April to June 2002

Information from areas on accredited programme completion is collected quarterly, although we will commence collecting headline data monthly from July onwards.

Using experience from this process over the first year of implementation we are now able to profile the completions over the year. The chart below shows the actual completions against those predicted.



Targets have doubled from 10,000 completions to 20,000 completions for 2002/03. The best areas are showing that they have included this in their planning, and are likely to achieve at least sufficient referrals to hit the targets. However there are still a worrying number of areas with very low referral figures. These areas cannot hope to achieve their target completions unless all the referrals complete (i.e. zero attrition). This is not likely.

Eight areas are on target to achieve their quarterly referral target and a further five areas are achieving 90% of more.

The referral figures are not related to OGRS profiles from an area. Some have a low OGRS profile and very high referral rates, and vice versa. This shows that the business range is probably sufficient for the annual target.

Only seven areas look to be on stream to achieve the necessary commencement figures and a further 3 are within 90% of those figures. This is the business section where areas do have control of their work. The attrition at this stage is likely to be due to poor business processes, e.g. supporting offenders onto programmes, good case management, sufficient programmes scheduled to commence to meet local need in a timely manner.

These issues are being tackled with local/regional work being focussed on improving more processes.

## Accredited Programmes profile:1st April to 30th June 2002

| Region                     | Area                      | Profiled<br>Completion<br>target | Referrals    | Orders/Licences<br>made | Actual<br>Completions<br>achieved | % of<br>completion<br>target |              |
|----------------------------|---------------------------|----------------------------------|--------------|-------------------------|-----------------------------------|------------------------------|--------------|
| West Midlands              | Staffordshire             | 59                               | 70           | 55                      | 4                                 | 7%                           | Below        |
|                            | Warwickshire              | 24                               | 111          | 51                      | 11                                | 46%                          | Below        |
|                            | West Mercia               | 46                               | 128          | 126                     | 18                                | 39%                          | Below        |
|                            | West Midlands             | 210                              | 417          | 204                     | 115                               | 55%                          | Below        |
|                            | <b>Regional Sub-Total</b> | <b>339</b>                       | <b>726</b>   | <b>436</b>              | <b>148</b>                        | <b>44%</b>                   |              |
| North East                 | Co Durham                 | 42                               | 109          | 76                      | 40                                | 95%                          | Near miss    |
|                            | Northumbria               | 108                              | 282          | 179                     | 99                                | 92%                          | Near miss    |
|                            | Teeside                   | 58                               | 168          | 101                     | 31                                | 53%                          | Below        |
|                            | <b>Regional Sub-Total</b> | <b>208</b>                       | <b>559</b>   | <b>356</b>              | <b>170</b>                        | <b>82%</b>                   |              |
| Eastern                    | Bedfordshire              | 26                               | 73           | 49                      | 22                                | 85%                          | Below        |
|                            | Cambridgeshire            | 29                               | 65           | 50                      | 11                                | 38%                          | Below        |
|                            | Essex                     | 68                               | 156          | 105                     | 61                                | 90%                          | Near miss    |
|                            | Hertfordshire             | 42                               | 101          | 32                      | 38                                | 90%                          | Near miss    |
|                            | Norfolk                   | 30                               | 112          | 73                      | 23                                | 77%                          | Below        |
|                            | Suffolk                   | 24                               | 61           | 43                      | 15                                | 63%                          | Below        |
| <b>Regional Sub-Total</b>  | <b>219</b>                | <b>568</b>                       | <b>352</b>   | <b>170</b>              | <b>78%</b>                        |                              |              |
| North West                 | Cheshire                  | 43                               | 168          | 116                     | 40                                | 93%                          | Near miss    |
|                            | Cumbria                   | 32                               | 30           | 40                      | 5                                 | 16%                          | Below        |
|                            | Greater Manchester        | 220                              | 677          | 414                     | 115                               | 52%                          | Below        |
|                            | Lancashire                | 100                              | 302          | 248                     | 50                                | 50%                          | Below        |
|                            | Merseyside                | 113                              | 102          | 79                      | 43                                | 38%                          | Below        |
| <b>Regional Sub-Total</b>  | <b>508</b>                | <b>1,279</b>                     | <b>897</b>   | <b>253</b>              | <b>50%</b>                        |                              |              |
| East Midlands              | Derbyshire                | 58                               | 285          | 149                     | 27                                | 47%                          | Below        |
|                            | Leicestershire & Rutla    | 48                               | 193          | 91                      | 39                                | 81%                          | Below        |
|                            | Lincolnshire              | 34                               | 118          | 114                     | 30                                | 88%                          | Below        |
|                            | Northamptonshire          | 31                               | 160          | 107                     | 17                                | 55%                          | Below        |
|                            | Nottinghamshire           | 82                               | 122          | 103                     | 14                                | 17%                          | Below        |
| <b>Regional Sub-Total</b>  | <b>253</b>                | <b>878</b>                       | <b>564</b>   | <b>127</b>              | <b>50%</b>                        |                              |              |
| Yorkshire & Humberside     | Humberside                | 57                               | 226          | 164                     | 20                                | 35%                          | Below        |
|                            | South Yorkshire           | 94                               | 171          | 141                     | 38                                | 40%                          | Below        |
|                            | North Yorkshire           | 32                               | 98           | 70                      | 24                                | 75%                          | Below        |
|                            | West Yorkshire            | 164                              | 316          | 232                     | 55                                | 34%                          | Below        |
| <b>Regional Sub-Total</b>  | <b>347</b>                | <b>811</b>                       | <b>607</b>   | <b>137</b>              | <b>39%</b>                        |                              |              |
| South East                 | Hampshire                 | 88                               | 125          | 74                      | 34                                | 39%                          | Below        |
|                            | Kent                      | 71                               | 133          | 125                     | 57                                | 80%                          | Below        |
|                            | Surrey                    | 30                               | 87           | 61                      | 12                                | 40%                          | Below        |
|                            | Sussex                    | 55                               | 161          | 104                     | 28                                | 51%                          | Below        |
|                            | Thames Valley             | 83                               | 277          | 87                      | 37                                | 45%                          | Below        |
| <b>Regional Sub-Total</b>  | <b>327</b>                | <b>783</b>                       | <b>451</b>   | <b>168</b>              | <b>51%</b>                        |                              |              |
| South West                 | Devon & Cornwall          | 65                               | 88           | 78                      | 38                                | 58%                          | Below        |
|                            | Avon & Somerset           | 82                               | 145          | -                       | 33                                | 40%                          | Below        |
|                            | Dorset                    | 33                               | 83           | 57                      | 20                                | 61%                          | Below        |
|                            | Gloucestershire           | 33                               | 43           | 43                      | 15                                | 45%                          | Below        |
|                            | Wiltshire                 | 31                               | 116          | 19                      | 5                                 | 16%                          | Below        |
| <b>Regional Sub-Total</b>  | <b>244</b>                | <b>475</b>                       | <b>197</b>   | <b>111</b>              | <b>45%</b>                        |                              |              |
| London                     | <b>London Total</b>       | <b>377</b>                       | <b>600</b>   | <b>500</b>              | <b>184</b>                        | <b>49%</b>                   | <b>Below</b> |
| Wales                      | Dyfed-Powys               | 28                               | 48           | 48                      | 8                                 | 29%                          | Below        |
|                            | Gwent                     | 37                               | 104          | 103                     | 5                                 | 14%                          | Below        |
|                            | North Wales               | 34                               | 45           | 28                      | 10                                | 29%                          | Below        |
|                            | South Wales               | 80                               | 277          | 174                     | 21                                | 26%                          | Below        |
|                            | <b>Wales Total</b>        | <b>179</b>                       | <b>474</b>   | <b>353</b>              | <b>44</b>                         | <b>25%</b>                   |              |
| <b>England &amp; Wales</b> |                           | <b>3,001</b>                     | <b>7,153</b> | <b>4,713</b>            | <b>1,512</b>                      | <b>50%</b>                   |              |

#### 4. Home Secretary's Race Equality Targets – Monitoring at December 2000 and provisionally the period January to September 2001.

The publication of the Probation Statistics for England and Wales in January 2002 confirmed the progress the National Probation Service was continuing to make in the recruitment and grade progression of ethnic minority staff. Provisional figures for the period January to September 2001 show an **improving** trend.

**All regional targets have been met across the NPS.** Some significant achievements have been made:

- The first minority ethnic chief officer was appointed in 2001.
- There are 6 minority ethnic board chairs. When first appointed some 9 of the 42 Board Chairs were from minority ethnic backgrounds (None of the previous 54 committee chairs were).
- There are presently 84 minority ethnic board members (there were only a handful previously on probation committees).
- At the end of December 2000, 9.8% of probation staff were from minority ethnic backgrounds (see regional breakdown below) compared with a target of 8.4% set for 2009.
- ACO/Area Manager grades have seen a rise from 4 at the end of 2000 to 13 at the end of September 2001. A scheme to provide development needs such as mentoring coaching etc is being implemented to identify and develop talented minority ethnic staff.
- 7.9% of senior probation officers (middle managers) are from ethnic minorities. The provisional figures for **September 2001** show that this has increased to 8.6%. This exceeds the March 2009 target of 6.5%.
- Overall the **September 2001** figures show an **increase** in main grade probation officers from 11% to 12.4%.
- A slightly smaller proportion of ethnic minority probation officers than white probation officers left the service over the period 1 January to 30 September 2001. However, the numbers of staff leaving are relatively small and it is difficult to draw any conclusions over this period.
- Each of the 42 probation boards published a Race Equality Scheme by 31<sup>st</sup> May 2002. The Actions Plans within each of these Schemes will help to ensure that the NPS, as an organisation, fulfils its duties under the Race Relations (Amendment) Act 2000 and promotes race equality and equality of opportunity for all staff.
- Implementation of race and ethnic monitoring according to the Census 2001 16+1 categorisation is on schedule for March 2003.

The table below shows performance against regional targets (at December 2000):

| Region                     | Target set | Achieved   | Above/Below Target |
|----------------------------|------------|------------|--------------------|
| West Midlands              | 11.6       | 13.3       | Above              |
| North East                 | 1.4        | 1.7        | Above              |
| East                       | 4.9        | 4.9        | Above              |
| North West                 | 5.4        | 6.1        | Above              |
| East Midlands              | 7.2        | 8.6        | Above              |
| Yorks & Humber             | 5.1        | 8.4        | Above              |
| South East                 | 3.6        | 4.0        | Above              |
| South West                 | 2.6        | 3.3        | Above              |
| London                     | 26.5       | 30.2       | Above              |
| Wales                      | 1.7        | 2.3        | Above              |
| <b>England &amp; Wales</b> | <b>8.4</b> | <b>9.8</b> |                    |

## 5. Sickness Absence – April 1<sup>st</sup> – June 30<sup>th</sup> 2002

All local areas are required to monitor sickness absence using a standard format starting from the 1<sup>st</sup> July 2001 and provide quarterly monitoring returns to the NPD. There is a target of 10 days in 2002/03. Monthly reporting started from July 2002.

The national average for this first quarter of 2002/03 was **11.26 days**. The cumulative for the period 2001/02 was 12.59. This compares favourably with the prison service (14.2 days), and the police (12.4 days). The survey 'Sickness Absence in Local Government 2001' showed Social services sickness rates at an average of 15 days per employee.

Some areas already have good systems for monitoring and managing absence and that good practice is being shared across the national HR network.

These include:

- 'Case Management' approach to tackling long term absence.
- Monthly feedback (statistics) to line managers.
- Return to work interviews.
- Probation Board reports.
- Automatic referral to occupational health.
- Healthy Roadshows.
- Stress counselling/health care services.
- **Constant chasing.**

The internal audit (Home Office) of these arrangements across England & Wales has been completed. Further guidance on monitoring sickness absence has been issued. This will encourage greater consistency of counting and we reporting back separately on short term and long term sickness.

The details of the area and regional numbers are shown on the next page.

Performance Against SDA Target on Sickness Absence April - June 2002

| Region                 | Area                       | Short-term Sickness    | Long-term sickness | DDA - related sickness | Total days lost | Total Staff 'Years' | Average days absence | Performance against the target (10 days) |
|------------------------|----------------------------|------------------------|--------------------|------------------------|-----------------|---------------------|----------------------|--|
| West Midlands          | Staffordshire              | 187.00                 | 488.00             | 123.00                 | 798.00          | 93.90               | 8.50                 | On or Below                              |
|                        | Warwickshire*              |                        |                    |                        |                 |                     |                      |  |
|                        | West Mercia                | 315.75                 | 358.75             | 16.00                  | 690.50          | 72.87               | 9.48                 | On or Below                              |
|                        | West Midlands              | 1117.40                | 1876.12            | 0.00                   | 2993.52         | 257.62              | 11.62                | Above                                    |
|                        | <b>Regional Sub-total</b>  | <b>1620.15</b>         | <b>2722.87</b>     | <b>139.00</b>          | <b>4482.02</b>  | <b>424.39</b>       | <b>10.56</b>         |  |
| North East             | Co. Durham                 | 233.40                 | 300.29             | 0.00                   | 533.79          | 64.54               | 8.27                 | On or Below                              |
|                        | Northumbria                | 533.00                 | 728.00             | 161.00                 | 1422.00         | 115.62              | 12.30                | Above                                    |
|                        | Teesside                   | 481.11                 | 538.71             | 192.15                 | 1211.97         | 71.70               | 16.90                | Above                                    |
|                        | <b>Regional Sub-total</b>  | <b>1247.51</b>         | <b>1567.00</b>     | <b>353.15</b>          | <b>3167.76</b>  | <b>251.86</b>       | <b>12.58</b>         |  |
| East                   | Bedfordshire               | 122.50                 | 220.00             | 7.00                   | 349.50          | 33.75               | 10.36                | Near Miss                                |
|                        | Cambridgeshire             | 258.00                 | 182.00             | 19.00                  | 459.00          | 43.80               | 10.48                | Near Miss                                |
|                        | Essex                      | 549.80                 | 285.70             | 65.50                  | 901.00          | 90.65               | 9.94                 | On or Below                              |
|                        | Hertfordshire              | 174.00                 | 233.00             | 46.00                  | 453.00          | 48.44               | 9.35                 | On or Below                              |
|                        | Norfolk                    | 515.02                 | 0.00               | 0.00                   | 515.02          | 49.93               | 10.31                | Near Miss                                |
|                        | Suffolk                    | 590.04                 | 0.00               | 0.00                   | 590.04          | 48.55               | 12.15                | Above                                    |
|                        | <b>Regional Sub-total</b>  | <b>2209.36</b>         | <b>920.70</b>      | <b>137.50</b>          | <b>3267.56</b>  | <b>315.12</b>       | <b>10.37</b>         |  |
| North West             | Cheshire                   | 765.51                 | 113.31             | 126.09                 | 1004.91         | 76.28               | 13.17                | Above                                    |
|                        | Cumbria                    | 164.22                 | 465.39             | 0.00                   | 629.61          | 34.92               | 18.03                | Above                                    |
|                        | Lancashire                 | 604.50                 | 477.10             | 0.00                   | 1081.60         | 130.60              | 8.28                 | On or Below                              |
|                        | Greater Manchester*        |                        |                    |                        |                 |                     |                      |  |
|                        | Merseyside                 | 841.80                 | 1126.03            | 53.00                  | 2020.83         | 130.16              | 15.53                | Above                                    |
|                        | <b>Regional Sub-total</b>  | <b>2376.03</b>         | <b>2181.83</b>     | <b>179.09</b>          | <b>4736.95</b>  | <b>371.96</b>       | <b>12.74</b>         |  |
| East Midlands          | Derbyshire                 | 379.00                 | 209.00             | 6.00                   | 594.00          | 80.60               | 7.37                 | On or Below                              |
|                        | Leicestershire & R         | 558.00                 | 247.00             | 203.00                 | 1008.00         | 84.00               | 12.00                | Above                                    |
|                        | Lincolnshire               | 230.00                 | 186.00             | 0.00                   | 416.00          | 44.51               | 9.35                 | On or Below                              |
|                        | Northamptonshire           | 364.50                 | 59.00              | 0.00                   | 423.50          | 48.30               | 8.77                 | On or Below                              |
|                        | Nottinghamshire            | 770.00                 | 567.00             | 0.00                   | 1337.00         | 110.00              | 12.15                | Above                                    |
|                        | <b>Regional Sub-total</b>  | <b>2301.50</b>         | <b>1268.00</b>     | <b>209.00</b>          | <b>3778.50</b>  | <b>367.41</b>       | <b>10.28</b>         |  |
| Yorkshire & Humberside | Humberside                 | 904.89                 | 0.00               | 0.00                   | 904.89          | 90.50               | 10.00                | On or Below                              |
|                        | North Yorkshire            | 151.50                 | 369.50             | 0.00                   | 521.00          | 52.10               | 10.00                | On or Below                              |
|                        | South Yorkshire            | 727.00                 | 468.00             | 492.00                 | 1687.00         | 147.00              | 11.48                | Above                                    |
|                        | West Yorkshire             | 1056.30                | 1896.59            | 0.00                   | 2952.89         | 228.00              | 12.95                | Above                                    |
|                        | <b>Regional Sub-total</b>  | <b>2839.69</b>         | <b>2734.09</b>     | <b>492.00</b>          | <b>6065.78</b>  | <b>517.60</b>       | <b>11.72</b>         |  |
| South East             | Hampshire                  | 414.00                 | 282.00             | 355.00                 | 1051.00         | 126.50              | 8.31                 | On or Below                              |
|                        | Kent                       | 367.00                 | 867.50             | 0.00                   | 1234.50         | 95.70               | 12.90                | Above                                    |
|                        | Surrey                     | 178.20                 | 165.50             | 3.00                   | 346.70          | 52.05               | 6.66                 | On or Below                              |
|                        | Sussex                     | 342.00                 | 432.00             | 176.00                 | 950.00          | 71.47               | 13.29                | Above                                    |
|                        | Thames Valley              | 687.25                 | 748.00             | 0.00                   | 1435.25         | 134.00              | 10.71                | Near Miss                                |
|                        | <b>Regional Sub-total</b>  | <b>1574.45</b>         | <b>2213.00</b>     | <b>179.00</b>          | <b>3966.45</b>  | <b>353.22</b>       | <b>10.46</b>         |  |
| South West             | Avon & Somerset            | 617.00                 | 571.50             | 68.00                  | 1256.50         | 126.51              | 9.93                 | On or Below                              |
|                        | Devon & Cornwall*          |                        |                    |                        |                 |                     |                      |  |
|                        | Dorset                     | 231.00                 | 222.00             | 0.00                   | 453.00          | 44.00               | 10.30                | Near Miss                                |
|                        | Gloucestershire            | 135.00                 | 184.00             | 5.00                   | 324.00          | 33.00               | 9.82                 | On or Below                              |
|                        | Wiltshire                  | 120.00                 | 289.00             | 0.00                   | 409.00          | 31.25               | 13.09                | Above                                    |
|                        | <b>Regional Sub-total</b>  | <b>1103.00</b>         | <b>1266.50</b>     | <b>73.00</b>           | <b>2442.50</b>  | <b>234.76</b>       | <b>10.40</b>         |  |
| London                 | London*                    |                        |                    |                        |                 |                     |                      |  |
| Wales                  | Dyfed-Powys                | 106.00                 | 194.00             | 0.00                   | 300.00          | 33.24               | 9.03                 | On or Below                              |
|                        | Gwent                      | 275.50                 | 270.00             | 0.00                   | 545.50          | 42.90               | 12.72                | Above                                    |
|                        | North Wales                | 181.00                 | 324.00             | 4.00                   | 509.00          | 50.70               | 10.04                | Near Miss                                |
|                        | South Wales                | 573.81                 | 831.59             | 353.11                 | 1758.51         | 115.22              | 15.26                | Above                                    |
|                        |                            | <b>Wales Sub-total</b> | <b>1136.31</b>     | <b>1619.59</b>         | <b>357.11</b>   | <b>3113.01</b>      | <b>242.06</b>        | <b>12.86</b>                             |
|                        | <b>England &amp; Wales</b> | <b>16822.10</b>        | <b>16775.58</b>    | <b>2473.85</b>         | <b>36071.53</b> | <b>3204.88</b>      | <b>11.26</b>         |  |

\*Areas that have failed to submit data in time for inclusion in this report.

## 6. Victim Contact – April 1<sup>st</sup> 2001 to March 31<sup>st</sup> 2002

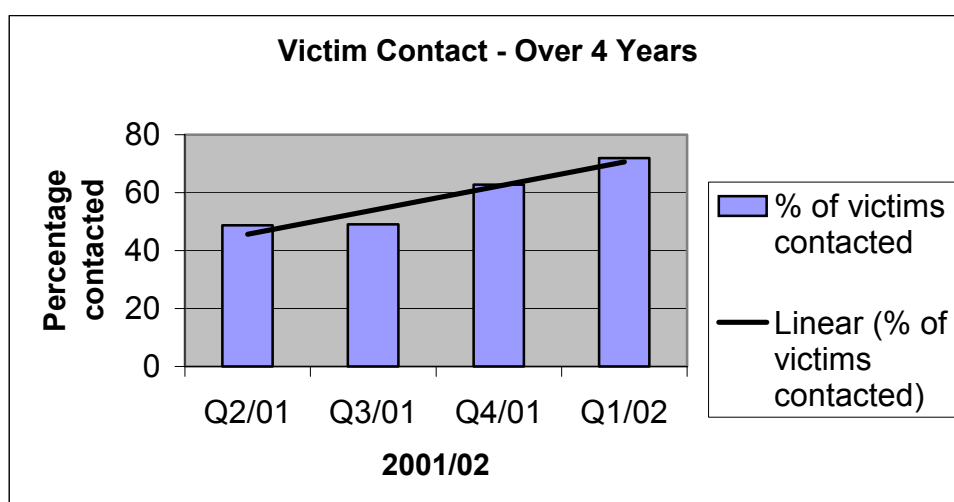
The New Choreography makes it clear that the National Probation Service delivers services to victims as well as offenders and the wider community. The development of this area of practice is included under Stretch Objective II, namely “more contact and involvement with the victims of serious sexual and other violent crime”.

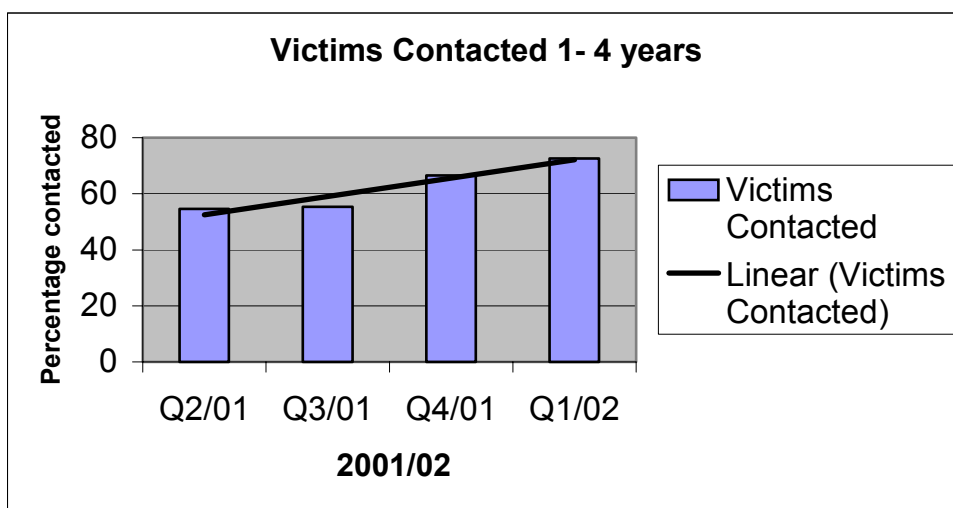
The performance figures for the final quarter (January-March 2002) show **further significant improvements in performance** against the National Standard target as compared with performance during the previous three monitoring periods. For those sentenced for over 4 years there has been an increase in performance from 48.7% in the first quarter to 71.9% in quarter four. For those sentenced to between 1 and 4 years the first quarter was at 54.2 to 72.6 in the final quarter. This improvement is shown in the charts with a sharply rising linear trend line.

The recognition of the benefits of victim work, from the perspective of those offended against, led to the creation of a new statutory duty to offer contact to a specific group of victims in Section 69 of the Criminal and Court Services Act 2000. Under the Act, local areas probation boards have a statutory duty to offer contact, consult and notify victims, if they wish, about significant aspects of the release arrangements of offenders convicted of a sexual or violent offence leading to a sentence of imprisonment of 12 months or more. This statutory duty reflects a significant advance on the previous (non-statutory) arrangements. It was the first legislative framework for victim work and is therefore an important step towards ensuring that the interests of victims are seen as important within the criminal justice process.

The National Standard for this victim contact work is that probation areas should offer face-to-face contact between the victim (or family) and a member of the probation service (or agent) within 8 weeks of the offender being sentenced. The NPS target is to make this initial contact within this period, in 85% of all eligible cases.

The charts below summarises the key figures for the period 2001/02 and makes a direct comparison with the cumulative performance in the across quarters.





Further analysis of the figures shows that:

**For cases involving sentences of 4 yrs or more:**

- 20 areas (48%) met or exceeded the 85% target (*8 areas achieved 100%*)
- 19 areas (45%) made contact within 8 weeks in 50 – 84% of cases (*5 areas were within 5% of the target*)
- 2 areas (5%) made contact within 8 weeks in less than 50% of cases;
- One area again reported that they had no eligible cases.

**For cases involving sentences of 12mths – 4yrs:**

- 21 areas (50%) met or exceeded the 85% target (*with 8 areas achieving 100%*);
- 17 areas (40%) made contact within 8 weeks in 50 – 84% of cases (*6 areas were within 5% of the target*)
- 3 areas (7%) made contact within 8 weeks in less than 50% of cases; and
- 1 area reported no eligible cases.

Monitoring returns for the final quarter of the 2001/2 year also provide us with the first annual caseload figures for new victims cases. The total number of new victim referrals in the first year stands at 15,041 for all cases – slightly less than the estimated figure of around 16,000 new cases. This is made up of 6,431 victims of offenders sentenced to 4 years or more and 8,610 victims of offenders sentenced to between 12 months and four years. This means that almost 60 per cent of the total new caseload have been brought within the scope of the victim contact service by the new statutory duty – more than doubling the annual new victim caseload.

The long-standing concerns over interpretation of data protection provisions and its impact on areas' ability to obtain victim information from the police continue to impact significantly on some areas' performance on initial contact with victims. Having said that, more areas are now brokering local agreements with the relevant police forces which are starting to produce results. The matter is under active consideration by the Victims Centrally Lead Action Network (CLAN), we are working with JVU to try to resolve the difficulty and we propose to invite a representative of the Association of Chief Police Officers (ACPO) to become a full member of the CLAN to promote better joint working between police and probation in future.

## Victim Contact - Sentence of 4 years or more

| Region                     | Area                      | Number of Named Victims | Number contacted within 8 weeks | Target Achieved | Performance  |
|----------------------------|---------------------------|-------------------------|---------------------------------|-----------------|--------------|
| West Midlands              | Staffordshire             | 122                     | 113                             | 93%             | Above        |
|                            | Warwickshire              | 58                      | 34                              | 59%             | Below        |
|                            | West Mercia               | 88                      | 47                              | 53%             | Below        |
|                            | West Midlands             | 633                     | 152                             | 24%             | Below        |
|                            | <b>Regional Sub-total</b> | <b>901</b>              | <b>346</b>                      | <b>38%</b>      |              |
| North East                 | County Durham             | 21                      | 19                              | 90%             | Above        |
|                            | Northumbria               | 179                     | 177                             | 99%             | Above        |
|                            | Teesside                  | 87                      | 84                              | 97%             | Above        |
|                            | <b>Regional Sub-total</b> | <b>287</b>              | <b>280</b>                      | <b>98%</b>      |              |
| East                       | Bedfordshire              | 123                     | 94                              | 76%             | Near miss    |
|                            | Cambridgeshire            | 73                      | 52                              | 71%             | Below        |
|                            | Essex                     | 108                     | 64                              | 59%             | Below        |
|                            | Hertfordshire             | 62                      | 36                              | 58%             | Below        |
|                            | Norfolk                   | 78                      | 62                              | 79%             | Near miss    |
|                            | Suffolk                   | 23                      | 16                              | 70%             | Below        |
|                            | <b>Regional Sub-total</b> | <b>467</b>              | <b>324</b>                      | <b>69%</b>      |              |
| North West                 | Cheshire                  | 71                      | 48                              | 68%             | Below        |
|                            | Cumbria                   | 44                      | 44                              | 100%            | Above        |
|                            | Lancashire                | 138                     | 82                              | 59%             | Below        |
|                            | Greater Manchester        | 482                     | 322                             | 67%             | Below        |
|                            | Merseyside                | 348                     | 253                             | 73%             | Below        |
|                            | <b>Regional Sub-total</b> | <b>1083</b>             | <b>749</b>                      | <b>69%</b>      |              |
| East Midlands              | Derbyshire                | 97                      | 69                              | 71%             | Below        |
|                            | Leicestershire & Rutland  | 75                      | 73                              | 97%             | Above        |
|                            | Lincolnshire              | 63                      | 56                              | 89%             | Above        |
|                            | Northamptonshire          | 107                     | 94                              | 88%             | Above        |
|                            | Nottinghamshire           | 156                     | 137                             | 88%             | Above        |
|                            | <b>Regional Sub-total</b> | <b>498</b>              | <b>429</b>                      | <b>86%</b>      |              |
| Yorkshire & Humberside     | Humberside                | 110                     | 83                              | 75%             | Near miss    |
|                            | North Yorkshire           | 73                      | 65                              | 89%             | Above        |
|                            | South Yorkshire           | 234                     | 156                             | 67%             | Below        |
|                            | West Yorkshire            | 474                     | 402                             | 85%             | Above        |
|                            | <b>Regional Sub-total</b> | <b>891</b>              | <b>706</b>                      | <b>79%</b>      |              |
| South East                 | Hampshire                 | 83                      | 37                              | 45%             | Below        |
|                            | Kent                      | 172                     | 143                             | 83%             | Near miss    |
|                            | Surrey                    | 32                      | 27                              | 84%             | Near miss    |
|                            | Sussex                    | 200                     | 159                             | 80%             | Near miss    |
|                            | Thames Valley             | 129                     | 107                             | 83%             | Near miss    |
|                            | <b>Regional Sub-total</b> | <b>616</b>              | <b>473</b>                      | <b>77%</b>      |              |
| South West                 | Avon & Somerset           | 260                     | 96                              | 37%             | Below        |
|                            | Devon/Cornwall            | 84                      | 62                              | 74%             | Below        |
|                            | Dorset                    | 33                      | 29                              | 88%             | Above        |
|                            | Gloucestershire           | 40                      | 32                              | 80%             | Near miss    |
|                            | Wiltshire                 | 31                      | 20                              | 65%             | Below        |
|                            | <b>Regional Sub-total</b> | <b>448</b>              | <b>239</b>                      | <b>53%</b>      |              |
| London                     | <b>London Sub Total</b>   | <b>1096</b>             | <b>257</b>                      | <b>23%</b>      | <b>Below</b> |
| Wales                      | Dyfed/Powys               | 2                       | 2                               | 100%            | Above        |
|                            | Gwent                     | 26                      | 20                              | 77%             | Near miss    |
|                            | North Wales               | 36                      | 23                              | 64%             | Below        |
|                            | South Wales               | 80                      | 50                              | 63%             | Below        |
|                            | <b>Wales Sub-total</b>    | <b>144</b>              | <b>95</b>                       | <b>66%</b>      |              |
| <b>England &amp; Wales</b> |                           | <b>6431</b>             | <b>3898</b>                     | <b>61%</b>      |              |

## Victim Contact - Sentence of 12 months to 4 years

| Region                     | Area                      | Number of Named Victims | Number contacted within 8 weeks | Target Achieved | Performance  |
|----------------------------|---------------------------|-------------------------|---------------------------------|-----------------|--------------|
| West Midlands              | Staffordshire             | 268                     | 221                             | 82%             | Near miss    |
|                            | Warwickshire              | 118                     | 59                              | 50%             | Below        |
|                            | West Mercia               | 145                     | 92                              | 63%             | Below        |
|                            | West Midlands             | 810                     | 267                             | 33%             | Below        |
|                            | <b>Regional Sub-total</b> | <b>1341</b>             | <b>639</b>                      | <b>48%</b>      |              |
| North East                 | County Durham             | 46                      | 45                              | 98%             | Above        |
|                            | Northumbria               | 258                     | 251                             | 97%             | Above        |
|                            | Teesside                  | 163                     | 157                             | 96%             | Above        |
|                            | <b>Regional Sub-total</b> | <b>467</b>              | <b>453</b>                      | <b>97%</b>      |              |
| East                       | Bedfordshire              | 150                     | 113                             | 75%             | Near miss    |
|                            | Cambridgeshire            | 84                      | 70                              | 83%             | Near miss    |
|                            | Essex                     | 132                     | 88                              | 67%             | Below        |
|                            | Hertfordshire             | 87                      | 30                              | 34%             | Below        |
|                            | Norfolk                   | 80                      | 75                              | 94%             | Above        |
|                            | Suffolk                   | 70                      | 45                              | 64%             | Below        |
|                            | <b>Regional Sub-total</b> | <b>603</b>              | <b>421</b>                      | <b>70%</b>      |              |
| North West                 | Cheshire                  | 138                     | 112                             | 81%             | Near miss    |
|                            | Cumbria                   | 88                      | 84                              | 95%             | Above        |
|                            | Lancashire                | 338                     | 200                             | 59%             | Below        |
|                            | Greater Manchester        | 628                     | 396                             | 63%             | Below        |
|                            | Merseyside                | 351                     | 303                             | 86%             | Above        |
|                            | <b>Regional Sub-total</b> | <b>1543</b>             | <b>1095</b>                     | <b>71%</b>      |              |
| East Midlands              | Derbyshire                | 172                     | 148                             | 86%             | Above        |
|                            | Leicestershire & Rutland  | 178                     | 168                             | 94%             | Above        |
|                            | Lincolnshire              | 71                      | 66                              | 93%             | Above        |
|                            | Northamptonshire          | 126                     | 106                             | 84%             | Near miss    |
|                            | Nottinghamshire           | 220                     | 197                             | 90%             | Above        |
|                            | <b>Regional Sub-total</b> | <b>767</b>              | <b>685</b>                      | <b>89%</b>      |              |
| Yorkshire & Humberside     | Humberside                | 170                     | 143                             | 84%             | Near miss    |
|                            | North Yorkshire           | 82                      | 69                              | 84%             | Near miss    |
|                            | South Yorkshire           | 243                     | 181                             | 74%             | Near miss    |
|                            | West Yorkshire            | 564                     | 493                             | 87%             | Above        |
|                            | <b>Regional Sub-total</b> | <b>1059</b>             | <b>886</b>                      | <b>84%</b>      |              |
| South East                 | Hampshire                 | 206                     | 77                              | 37%             | Below        |
|                            | Kent                      | 191                     | 166                             | 87%             | Above        |
|                            | Surrey                    | 62                      | 60                              | 97%             | Above        |
|                            | Sussex                    | 195                     | 152                             | 78%             | Near miss    |
|                            | Thames Valley             | 196                     | 156                             | 80%             | Near miss    |
|                            | <b>Regional Sub-total</b> | <b>850</b>              | <b>611</b>                      | <b>72%</b>      |              |
| South West                 | Avon & Somerset           | 243                     | 95                              | 39%             | Below        |
|                            | Devon & Cornwall          | 137                     | 85                              | 62%             | Below        |
|                            | Dorset                    | 69                      | 61                              | 88%             | Above        |
|                            | Gloucestershire           | 79                      | 67                              | 85%             | Above        |
|                            | Wiltshire                 | 55                      | 45                              | 82%             | Near miss    |
|                            | <b>Regional Sub-total</b> | <b>583</b>              | <b>353</b>                      | <b>61%</b>      |              |
| London                     | <b>London Sub Total</b>   | <b>999</b>              | <b>210</b>                      | <b>21%</b>      | <b>Below</b> |
| Wales                      | Dyfed/Powys               | 10                      | 9                               | 90%             | Above        |
|                            | Gwent                     | 70                      | 51                              | 73%             | Below        |
|                            | North Wales               | 77                      | 64                              | 83%             | Near miss    |
|                            | South Wales               | 241                     | 135                             | 56%             | Below        |
|                            | <b>Wales Sub-total</b>    | <b>398</b>              | <b>259</b>                      | <b>65%</b>      |              |
| <b>England &amp; Wales</b> |                           | <b>8610</b>             | <b>5612</b>                     | <b>65%</b>      |              |