

National Probation Service

Performance Report 24

and

Weighted Scorecard Q4 2006/07

June 2007

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Foreword

This report, the 24th and last in this format, presents the end-of-year performance results for 2006-07 for the National Probation Service against the targets agreed by Ministers at the beginning of the year. The upward trend that I welcomed in the previous report continued in the final quarter and I am pleased to see that nationally the NPS has had its best year ever in terms of delivery. The highest ever rates of enforcement were reached. Record numbers of offenders completed accredited programmes and unpaid work. More offenders started and completed DTTOs or DRRs than in any previous year. The number of referrals to skills for life exceeded the target by 26%. Targets for victim contact, BME staff representation in the workforce and accurate and timely ethnicity data have again been exceeded. In previous reports I have emphasised the importance of public protection, so I am particularly pleased to note that, from the position recorded in August 2005, when only two thirds of assessments on high risk offenders and PPOs were made on time compared to a target of 90%, the service has improved to the point where performance of 94% (for high risk) and 95% (for PPOs) has been achieved.

The weighted scorecard shows the overall performance, grouped by the four functions that describe our work: public protection, offender management, interventions, and organisational efficiency and effectiveness. For the first time every single area is above the zero line, the point at which the minimum expected performance is achieved. The overall score, based on performance against target, is higher than in any previous edition. The gap between the highest and the lowest performing area is now the smallest it has ever been, underlining the strong national performance I mentioned above.

The six areas that were placed in special measures at the end of the last performance year have continued to improve during 2006-07 and indeed two of them (Gloucestershire and Hertfordshire) finished in the top half of the scorecard. This demonstrates the improvements that can be achieved with the right drive and focus.

I signalled in the previous quarter that this would be the final report in this format, as the new Integrated Probation Performance Framework (IPPF) is introduced for 2007-08. I welcome this development and Chiefs will know I have wanted a more holistic performance reporting framework for some time now. The IPPF will build over time and already contains more data than the weighted scorecard through the inclusion,

for instance, of National Standards data. Performance Report 24 and the IPPF are issued around the same time and cover the same performance period. Because the IPPF contains more data, and applies a rules-based approach to arriving at a rating for each area, it is inevitable that there will be some difference between the two reports. However it is important to note that the data used in the IPPF is not new, it has always been collected, it is simply now included in the process for banding. I consider there is a pleasing general similarity between the overall assessment of each area's performance generated by the two models and this enables us to move forwards positively.

In welcoming the new developments, I again express my recognition of the significant role played by this reporting process in driving up the performance of the NPS since 2001. In this last report in this framework I pay tribute to the excellent work of Paris Mikkides and his team in the design, production and maintenance of performance reports 1 – 24. I am also pleased to report that Paris will continue his oversight of probation performance through the management and operation of the IPPF.

In writing of frameworks and reporting processes, I have not lost sight of the fact that it is, of course, staff themselves who have delivered the results on the ground. I am always keen to acknowledge what has been achieved by staff, so it is with pleasure that I extend my appreciation to all of you across the 42 areas for your excellent performance in 2006-07.

Roger Hill

Director, National Probation Service

Introduction

Overall Performance on all targets

Performance indicator	2005-06	2006-07	Percentage point change
Enforcement within 10 days (Target = 90%)	91%	92%	1%
Compliance (proportion of arranged appointments which are attended) (Target = 85%)	-	83%	--
Assessment of high risk cases (Target = 90%)	81%	94%	+13%
Assessment of PPOs (Target = 90%)	82%	95%	+13%
Offending Behaviour Programmes	17,127 (114%)	19,875 (114%)	0
Unpaid Work completions	51,026 (102%)	55,514 (111%)	+9%
DTTO/DRR starts	14,001 (88%)	15,799 (99%)	+11%
DTTO/DRR completions	3,977 (99%)	5,939 (119%)	+20%
Skills for Life Starts	44,972 (112%)	60,418 (126%)	+14%
Accurate and timely ethnicity data	97%	98%	+1%
Sickness absence (average days)	12.3	12.0	-0.3 days
Victim Contact	92%	93% (Apr-Dec 06)	+1%
Court Report timeliness: Crown Court Reports All Reports (Target = 90%)	-- --	96% 80%	-- --
Employment (job entries)	--	19,926 (133%)	--
Employment (sustained for 4 weeks)	--	14,428 (119%)	--

It should be noted that for 2006/07 the target for:

- DTTO/DRRs completions increased from 4,000 to 5,000
- Skills for life referrals increased from 40,000 to 48,000
- Offending behaviour programme completions increased from 15,000 to 17,500.

Enforcement

92% of relevant cases were enforced within 10 days in accordance with National Standards during 2006-07. On a monthly basis performance reached 94% in November, January, February and March.

Compliance

A new compliance target has been introduced for 2006-07, which measures the proportion of arranged appointments that the offender attends in the first 26 weeks of the order or licence. During April 2006 to March 2007 83% was achieved against a target of 85%. On Performance Measure 2 (PM2, the proportion of cases that reach the 6 month stage without requiring breach action) 72% has been achieved, against a target of 70%.

High / Very High Risk of harm cases

The target is to complete 90% of risk of harm analyses, risk management plans and OASys sentence plans on high or very high risk offenders within five working days of the commencement of the order or release into the community. This target was exceeded, with 94% achieved for the year.

Prolific and other Priority Offenders (PPOs)

The target is to complete 90% of risk of harm screenings / full analyses (as appropriate) and OASys sentence plans on Prolific and other Priority Offenders within five working days of commencement of the order or release into the community. This target was also exceeded nationally with 95% of cases meeting the target for 2006-07.

Accredited Offending Behaviour Programmes

There were 19,875 completions of offending behaviour programmes between April 2006 and March 2007, which represents 14% above the target of 17,500. There were over 2,700 more completions during this period than during the 2005-06.

Unpaid Work

A total of 55,514 successful completions of unpaid work were achieved during 2006-07. That is 11% above the target and over 4,000 more completions than in the previous year.

Drug Rehabilitation Requirements (DRRs)

There were 15,799 commencements of DTTOs/DRRs during 2006-07. Although this falls short (at 99%) of the target of 16,000, it represents an increase of over 1,700 on the number of starts during 2005-06.

There were 5,939 successful completions of DTTOs/DRRs in 2006-07. That is 19% above the target and over 1,900 more than were achieved during 2005-06.

Skills for Life

A total of 60,418 offenders were referred to skills for life learning during 2006-07. This is 26% above the target for the period and over 15,000 up on the number of starts achieved during the previous year.

Accurate and Timely Race & Ethnic Monitoring Data

96.8% of data on offenders starting community orders and licences was timely and accurate with respect to ethnicity as was 99.6% of data on NPS staff.

Sickness Absence

The average days lost per employee per staff year during the three quarters of 2006-07 was 12.0, an improvement on the average of 12.3 for 2005-06, but still in excess of the target of 9 days or fewer.

Victim Contact

Figures for the first three quarters of 2006-07 show that 93% of victims were contacted within the 8-week national standard. That is up one percentage point on last year's results. The target is 85%.

Court Report Timeliness

New targets were introduced for 2006-07. Results for the year show that 80% of all reports were delivered on time against the target of 90%. For Crown Court reports 96% were delivered to the court's timescale.

Employment

A total of 19,926 offenders supervised by the NPS were placed into employment during 2006-07. This is 33% above the target of 15,000. In addition 14,248 offenders gained employment and retained it for at least 4 weeks during the year, which was 19% above the target of 12,000.

Contact for Enquiries

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1. Enforcement and Compliance – April 2006 to March 2007

Enforcement

NPS Performance Target 6 is that the National Probation Service takes enforcement action in accordance with the National Standard in 90% of cases where the offender has breached his/her order. To fully meet the standard, three things must be achieved:

- breach action taken on or before a second failure assessed as unacceptable (third failure in licence cases)
- the court contacted for a hearing date
- all of this achieved within 10 days.

National Standards monitoring on enforcement uses a sample of cases commenced six months previously, so the sample for the reporting period April 2006 to March 2007 will contain cases that commenced between October 2005 and September 2006.

The enforcement rate remains considerably better than in 2001-02, as illustrated by the following table.

Period	Enforced within 10 days in accordance with National Standards	All cases enforced
2001/02	53%	69%
2002/03	64%	77%
2003/04	77%	87%
2004/05	87%	93%
2005/06	91%	96%
2006/07	92%	96%

The detailed data for 2006-7 (see page 10) show that there were no areas more than 10% below target:

- 37 areas met or exceeded the 90% for breach action within 10 days.
- 8 areas were within 10% of the target.

End-to-End Enforcement

The LCJB end-to-end enforcement target is to achieve the following:

- An average of 35 working days from the relevant failure to comply to resolution of the case, and
- 50% of cases to be resolved with 25 working days.

The results for 2006-07 are shown on page 11. Performance against the 50% target has seen steady improvement but the average day target presents more of challenge and performance has been virtually static.

Compliance

A new performance target for compliance has been introduced for 2006-07, measuring the proportion of arranged appointments which the offender attends during the first 26 weeks. A rate of 83% compliance was achieved over the course of the year.

The target is supported by three additional measures of compliance:

- PM 2: the proportion of orders and licences which reach the 6 months stage without requiring breach action
- PM 3: the average number of acceptable failures to attend during the first 26 weeks
- PM 4: the proportion of orders and licences that terminate successfully

The area breakdown for all of these is shown overleaf.

The figures shown for PM 4 are based on terminations between April 2006 and March 2007 of the following types: CRO, CPO, CPRO (Rehab. & Punishment), DTTO, Community Order, SSO; Young Offender under 12m; Adult & Young Parole; Adult Custody 12m Plus; Young Offender 12m and above; Adult Pre & Post Over 12m).

Enforcement and Compliance - April 2006 to March 2007

Area/Region	Enforcement (PT 6): breach action taken within 10 working days (Target = 90%)	Enforcement: breach action taken whether or not within 10 working days	Compliance (PT 7): the proportion of arranged appointments that are kept	Compliance (PM 2): the proportion of cases reaching the 6 months stage without requiring breach action	Compliance (PM 3): the average number of acceptable failures to attend in the first 26 weeks	Compliance (PM 4): the proportion of orders and licences that terminate successfully
Staffordshire	96%	99%	86%	77%	2.8	76%
Warwickshire	99%	99%	85%	61%	3.5	73%
West Mercia	95%	96%	79%	72%	3.3	73%
West Midlands	91%	93%	82%	73%	3.0	71%
West of Midlands	94%	95%	82%	73%	3.1	73%
County Durham	97%	99%	87%	84%	2.5	74%
Northumbria	95%	96%	81%	69%	3.1	68%
Teesside	85%	90%	83%	76%	2.7	75%
North East	92%	95%	82%	73%	2.9	72%
Bedfordshire	98%	99%	81%	77%	3.8	78%
Cambridgeshire	91%	93%	78%	69%	2.7	76%
Essex	95%	97%	86%	76%	2.5	74%
Hertfordshire	87%	91%	86%	72%	1.6	75%
Norfolk	94%	97%	79%	67%	2.8	73%
Suffolk	91%	99%	86%	76%	3.3	74%
East of England	93%	96%	82%	73%	2.7	75%
Cheshire	95%	96%	83%	74%	2.8	77%
Cumbria	98%	96%	82%	73%	2.7	75%
Greater Manchester	89%	96%	85%	72%	2.7	70%
Lancashire	94%	98%	88%	73%	2.8	71%
Merseyside	91%	96%	81%	69%	3.1	74%
North West	92%	98%	85%	72%	2.8	72%
Derbyshire	98%	98%	82%	63%	3.6	78%
Leicestershire & Rutland	95%	96%	85%	71%	4.3	73%
Lincolnshire	97%	98%	83%	73%	2.4	72%
Northamptonshire	88%	98%	84%	72%	2.6	78%
Nottinghamshire	97%	99%	83%	67%	2.4	70%
East Midlands	96%	98%	84%	68%	3.1	73%
Humberside	97%	97%	83%	71%	3.7	76%
North Yorkshire	93%	98%	81%	69%	3.6	71%
South Yorkshire	93%	96%	79%	71%	3.0	70%
West Yorkshire	88%	94%	77%	67%	2.8	69%
Yorkshire & Humberside	91%	95%	79%	69%	3.1	71%
Hampshire	93%	96%	84%	69%	2.3	76%
Kent	93%	99%	84%	69%	2.4	77%
Surrey	93%	95%	85%	71%	2.2	77%
Sussex	93%	97%	92%	65%	2.5	72%
Thames Valley	90%	93%	83%	72%	2.4	78%
South East	92%	96%	86%	69%	2.4	76%
Avon & Somerset	91%	94%	82%	68%	2.5	75%
Devon/Cornwall	95%	96%	81%	66%	2.8	73%
Dorset	95%	96%	86%	63%	1.9	75%
Gloucestershire	97%	100%	81%	68%	2.7	78%
Wiltshire	99%	100%	79%	72%	3.3	71%
South West	94%	97%	82%	67%	2.7	74%
London East	91%	97%	80%	75%	3.2	
London North	84%	94%	81%	79%	2.9	
London South	89%	96%	81%	77%	3.2	
London West	89%	97%	79%	80%	3.4	
London	88%	96%	80%	78%	3.2	80%
Dyfed/Powys	97%	99%	84%	76%	2.6	74%
Gwent	93%	98%	84%	66%	2.5	69%
North Wales	93%	95%	86%	79%	1.9	78%
South Wales	95%	99%	80%	74%	3.1	78%
Wales	94%	98%	83%	74%	2.7	76%
ENGLAND & WALES	92%	96%	83%	72%	2.9	74%

End-to-End Enforcement, April 2006 - March 2007

Area	Proportion resolved within 25 working days	Performance - % resolved within 25 working days	Average working days to resolution of the days - target is 35 days	Performance - average of 35 days resolution
Avon and Somerset	45%	Near Miss	47	Not Met
Bedfordshire	39%	Not Met	47	Not Met
Cambridgeshire	57%	Met	41	Not Met
Cheshire	49%	Near Miss	42	Not Met
Cleveland	41%	Not Met	48	Not Met
Cumbria	63%	Met	32	Met
Derbyshire	50%	Met	45	Not Met
Devon Cornwall	58%	Met	36	Near Miss
Dorset	27%	Not Met	48	Not Met
Durham	49%	Near Miss	46	Not Met
Dyfed Powys	52%	Met	33	Met
Essex	55%	Met	39	Near Miss
Gloucestershire	58%	Met	43	Not Met
Greater Manchester	42%	Not Met	48	Not Met
Gwent	48%	Near Miss	43	Not Met
Hampshire and Isle of Wight	41%	Not Met	50	Not Met
Hertfordshire	46%	Near Miss	47	Not Met
Humberside	69%	Met	30	Met
Kent	42%	Not Met	46	Not Met
Lancashire	25%	Not Met	59	Not Met
Leicestershire	50%	Met	39	Near Miss
Lincolnshire	49%	Near Miss	40	Not Met
London	25%	Not Met	68	Not Met
Merseyside	43%	Not Met	48	Not Met
Norfolk	44%	Near Miss	55	Not Met
North Wales	42%	Not Met	50	Not Met
North Yorkshire	50%	Met	38	Near Miss
Northamptonshire	53%	Met	38	Near Miss
Northumbria	48%	Near Miss	44	Not Met
Nottinghamshire	64%	Met	31	Met
South Wales	47%	Near Miss	52	Not Met
South Yorkshire	47%	Near Miss	46	Not Met
Staffordshire	40%	Not Met	45	Not Met
Suffolk	62%	Met	37	Near Miss
Surrey	57%	Met	33	Met
Sussex	38%	Not Met	48	Not Met
Thames Valley	29%	Not Met	62	Not Met
Warwickshire	57%	Met	39	Near Miss
West Mercia	54%	Met	38	Near Miss
West Midlands	73%	Met	29	Met
West Yorkshire	45%	Near Miss	39	Near Miss
Wiltshire	51%	Met	40	Not Met
England & Wales	48%	Near Miss	45	Not Met

2. Public Protection – April 2006 to March 2007

There are two performance targets relating to protecting the public from harm and protecting the public from prolific and other priority offenders:

- Performance Target (PT) 1: 90% of risk of harm assessments, risk management plans and OASys sentence plans on high risk offenders are completed within five working days of the commencement of the order or release into the community; and
- Performance Target (PT) 3: 90% of risk of harm screenings / full analysis (as appropriate) and OASys sentence plans are completed on Prolific and other Priority Offenders within five working days of commencement of the order or release into the community.

The results for the 2006-07 performance year show an improvement on both measures compared to 2005-06. For the target on high/very high risk of harm offenders performance has improved from 81% to 94%. For PPOs the improvement was from 82% to 95%. This is broken down at area level in the following pages.

The area-level detail once again demonstrates improvement since 2005-06. For the target for high/very high risk cases there are now 41 areas on or above target (up from 14 in 2005-06), with the remaining four within 10% of the target. There are no areas more than 10% below target. For the PPO target, 42 areas are on or above target (up from 16); three are within 10%. Again, there were no areas more than 10% below the target.

High/Very High Risk of Harm Offenders: Timeliness of Risk of Harm Analysis, Risk Management Plan & Sentence Plan at Commencement/Release (Performance Target 1) - April 2006 to March 2007

<i>Region</i>	<i>Area</i>	<i>Number of High/Very High Risk commencements & releases</i>	<i>Number in which 5-day timeliness target was met</i>	<i>% Met</i>	<i>Performance (Target = 90%)</i>
West of Midlands	Staffordshire	189	181	96%	Above
	Warwickshire	85	81	95%	Above
	West Mercia	108	104	96%	Above
	West Midlands	527	474	90%	Above
	Regional sub-total	909	840	92%	
North East	County Durham	54	52	96%	Above
	Northumbria	213	201	94%	Above
	Teesside	205	194	95%	Above
	Regional sub-total	472	447	95%	
East of England	Bedfordshire	96	91	95%	Above
	Cambridgeshire	64	62	97%	Above
	Essex	214	195	91%	Above
	Hertfordshire	90	87	97%	Above
	Norfolk	53	51	96%	Above
	Suffolk	29	26	90%	Above
	Regional sub-total	546	512	94%	
North West	Cheshire	198	194	98%	Above
	Cumbria	79	78	99%	Above
	Lancashire	341	318	93%	Above
	Greater Manchester	974	935	96%	Above
	Merseyside	506	485	96%	Above
	Regional sub-total	2098	2010	96%	
East Midlands	Derbyshire	267	248	93%	Above
	Leicestershire & Rutland	116	109	94%	Above
	Lincolnshire	36	36	100%	Above
	Northamptonshire	112	110	98%	Above
	Nottinghamshire	181	175	97%	Above
	Regional sub-total	712	678	95%	
Yorkshire & Humberside	Humberside	374	373	100%	Above
	North Yorkshire	84	77	92%	Above
	South Yorkshire	243	229	94%	Above
	West Yorkshire	513	470	92%	Above
	Regional sub-total	1214	1149	95%	
South East	Hampshire	199	183	92%	Above
	Kent	180	156	87%	Near miss
	Surrey	52	49	94%	Above
	Sussex	64	58	91%	Above
	Thames Valley	202	188	93%	Above
	Regional sub-total	697	634	91%	
South West	Avon & Somerset	154	137	89%	Near miss
	Devon/Cornwall	66	64	97%	Above
	Dorset	30	29	97%	Above
	Gloucestershire	100	93	93%	Above
	Wiltshire	30	27	90%	Above
	Regional sub-total	380	350	92%	
London	London East	188	158	84%	Near miss
	London North	247	227	92%	Above
	London South	179	159	89%	Near miss
	London West	211	192	91%	Above
	Regional sub-total	825	736	89%	
Wales	Dyfed/Powys	119	111	93%	Above
	Gwent	29	27	93%	Above
	North Wales	85	80	94%	Above
	South Wales	260	247	95%	Above
	Regional sub-total	493	465	94%	
England & Wales Total		8346	7821	94%	Above

Prolific and other Priority Offenders (PPOs): Timeliness of Risk of Harm Screening/Analysis & Sentence Plan at Commencement/Release (Performance Target 3) - April 2006 to March 2007

<i>Region</i>	<i>Area</i>	<i>Number of PPO commencements & releases</i>	<i>Number in which 5-day timeliness target was met</i>	<i>% Met</i>	<i>Performance (Target = 90%)</i>
West of Midlands	Staffordshire	82	81	99%	Above
	Warwickshire	45	40	89%	Near miss
	West Mercia	80	76	95%	Above
	West Midlands	402	382	95%	Above
	Regional sub-total	609	579	95%	
North East	County Durham	26	25	96%	Above
	Northumbria	150	145	97%	Above
	Teesside	111	108	97%	Above
	Regional sub-total	287	278	97%	
East of England	Bedfordshire	60	55	92%	Above
	Cambridgeshire	95	87	92%	Above
	Essex	82	74	90%	Above
	Hertfordshire	94	85	90%	Above
	Norfolk	62	57	92%	Above
	Suffolk	70	67	96%	Above
	Regional sub-total	463	425	92%	
North West	Cheshire	81	78	96%	Above
	Cumbria	76	73	96%	Above
	Lancashire	171	159	93%	Above
	Greater Manchester	424	395	93%	Above
	Merseyside	179	168	94%	Above
	Regional sub-total	931	873	94%	
East Midlands	Derbyshire	192	180	94%	Above
	Leicestershire & Rutland	216	211	98%	Above
	Lincolnshire	67	67	100%	Above
	Northamptonshire	133	131	98%	Above
	Nottinghamshire	215	213	99%	Above
	Regional sub-total	823	802	97%	
Yorkshire & Humberside	Humberside	142	142	100%	Above
	North Yorkshire	35	34	97%	Above
	South Yorkshire	146	142	97%	Above
	West Yorkshire	127	119	94%	Above
	Regional sub-total	450	437	97%	
South East	Hampshire	117	108	92%	Above
	Kent	142	130	92%	Above
	Surrey	78	72	92%	Above
	Sussex	197	191	97%	Above
	Thames Valley	169	162	96%	Above
	Regional sub-total	703	663	94%	
South West	Avon & Somerset	99	92	93%	Above
	Devon/Cornwall	186	183	98%	Above
	Dorset	27	26	96%	Above
	Gloucestershire	57	56	98%	Above
	Wiltshire	32	31	97%	Above
	Regional sub-total	401	388	97%	
London	London East	78	75	96%	Above
	London North	126	117	93%	Above
	London South	75	67	89%	Near miss
	London West	101	87	86%	Near miss
	Regional sub-total	380	346	91%	
Wales	Dyfed/Powys	67	65	97%	Above
	Gwent	54	53	98%	Above
	North Wales	55	55	100%	Above
	South Wales	124	122	98%	Above
	Regional sub-total	300	295	98%	
England & Wales Total		5347	5086	95%	Above

National Standards Monitoring: Public Protection - April 2006 to March 2007

The Performance Improvement (formerly Delivery & Quality) Unit in NOMS have identified a number of items in the monthly National Standards monitoring exercise conducted by probation areas that can be aggregated together to give an indication of practice performance in terms of public protection.

National Standards monitoring data is analysed by counting the number of answers to each question that represented Standard or practice expectation "met" and the number of answers classified as "not met". In questions where the range of answer options was 'Excellent, Good, Unsatisfactory and Poor' the answers "Excellent" and "Good" were classified as "met" and the answers "Unsatisfactory" and "Poor" were classified as "not met".

The data source is the analysis of National Standards monitoring returns (as produced in NSMART) in the period April 2006 to March 2007.

The table below lists the questions used to arrive at the aggregate National Standards monitoring score.

Community Orders Form - Question numbers	Resettlement form - Question numbers	High/Very High Risk form - Question numbers
15	13	11
58	26	12
59	45	13
60	46	14
61	47	15
62	48	16
63	49	17
64	50	18
65	51	19
66	52	20
67	53	21
70	54	
	57	

The results by area are shown on the next page.

National Standards: Public Protection April 2006 - March 2007

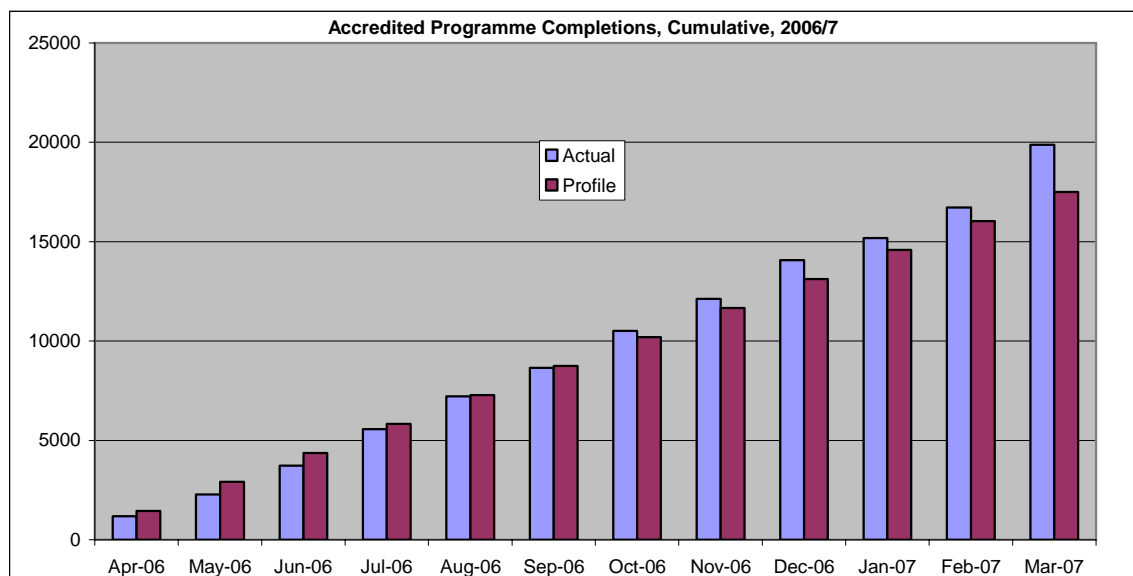
Region	Probation Area	Met	Not met	%Met
West of Midlands	Staffordshire	7857	1779	82%
	Warwickshire	3048	675	82%
	West Mercia	8506	1784	83%
	West Midlands	16005	9038	64%
West of Midlands Total		35416	13276	73%
North East	County Durham	3797	466	89%
	Northumbria	12155	2318	84%
	Teesside	6462	1045	86%
North East Total		22414	3829	85%
East of England	Bedfordshire	3780	1264	75%
	Cambridgeshire	2973	1290	70%
	Essex	3836	1102	78%
	Hertfordshire	3822	2109	64%
	Norfolk	4025	1212	77%
	Suffolk	2020	766	73%
East of England Total		20456	7743	73%
North West	Cheshire	6808	1925	78%
	Cumbria	3557	761	82%
	Greater Manchester	27859	10527	73%
	Lancashire	11355	3510	76%
	Merseyside	11456	2511	82%
North West Total		61035	19234	76%
East Midlands	Derbyshire	6628	2018	77%
	Leicestershire & Rutland	8310	2024	80%
	Lincolnshire	3475	730	83%
	Northamptonshire	2785	1660	63%
	Nottinghamshire	9717	2151	82%
East Midlands Total		30915	8583	78%
Yorkshire & Humberside	Humberside	8216	1592	84%
	North Yorkshire	4797	1070	82%
	South Yorkshire	10438	3640	74%
	West Yorkshire	20637	4947	81%
Yorkshire & Humberside Total		44088	11249	80%
South East	Hampshire	8726	3358	72%
	Kent	8253	2102	80%
	Surrey	3882	584	87%
	Sussex	7997	1077	88%
	Thames Valley	9808	3936	71%
South East Total		38666	11057	78%
South West	Avon & Somerset	6000	1641	79%
	Devon/Cornwall	6683	1532	81%
	Dorset	2834	556	84%
	Gloucestershire	3018	584	84%
	Wiltshire	2660	687	79%
South West Total		21195	5000	81%
London	London East	8152	3768	68%
	London North	7817	5213	60%
	London South	8173	5159	61%
	London West	7435	3520	68%
London Total		31577	17660	64%
Wales	Dyfed/Powys	3134	730	81%
	Gwent	4911	646	88%
	North Wales	4908	1045	82%
	South Wales	10169	2295	82%
Wales Total		23122	4716	83%
England & Wales		328884	102347	76%

3. Accredited Programmes - April 2006 to March 2007

The national target for accredited programme completions increased by 17% to 17,500 for 2006-07. Despite this increase and a slow start to the year, the target has been exceeded, with the end-of-year results showing that 19,875 completions were achieved (i.e. 114%).

Accredited Programme Completions against Profiled Target

	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	Oct-06	Nov-06	Dec-06	Jan-07	Feb-07	Mar-07
Actual	1178	2275	3724	5570	7212	8654	10522	12119	14067	15185	16720	19875
Profile	1458	2917	4375	5833	7292	8750	10208	11667	13125	14583	16042	17500
Percent	81%	78%	85%	95%	99%	99%	103%	104%	107%	104%	104%	114%



As the table below shows the NPS has once again delivered an increase in the number of completions compared to the preceding year.

Year	Target	Completions	% Achieved
2001/02	6,267	3,431	55%
2002/03	12,000	7,716	64%
2003/04	15,000	13,136	88%
2004/05	15,000	15,595	104%
2005/06	15,000	17,127	114%
2006/07	17,500	19,875	114%

The detailed data for 2006-07 show that:

- 38 areas met or exceeded their target
- 3 areas (Greater Manchester, North Wales and Warwickshire) were within 10% of the target
- only 1 area (Lincolnshire) was more than 10% below target

The best performing areas were:

- Cheshire (214%)
- Nottinghamshire (175%)
- Hertfordshire (148%)
- Northamptonshire (143%)

Accredited Programmes Completions April 2006 - March 2007

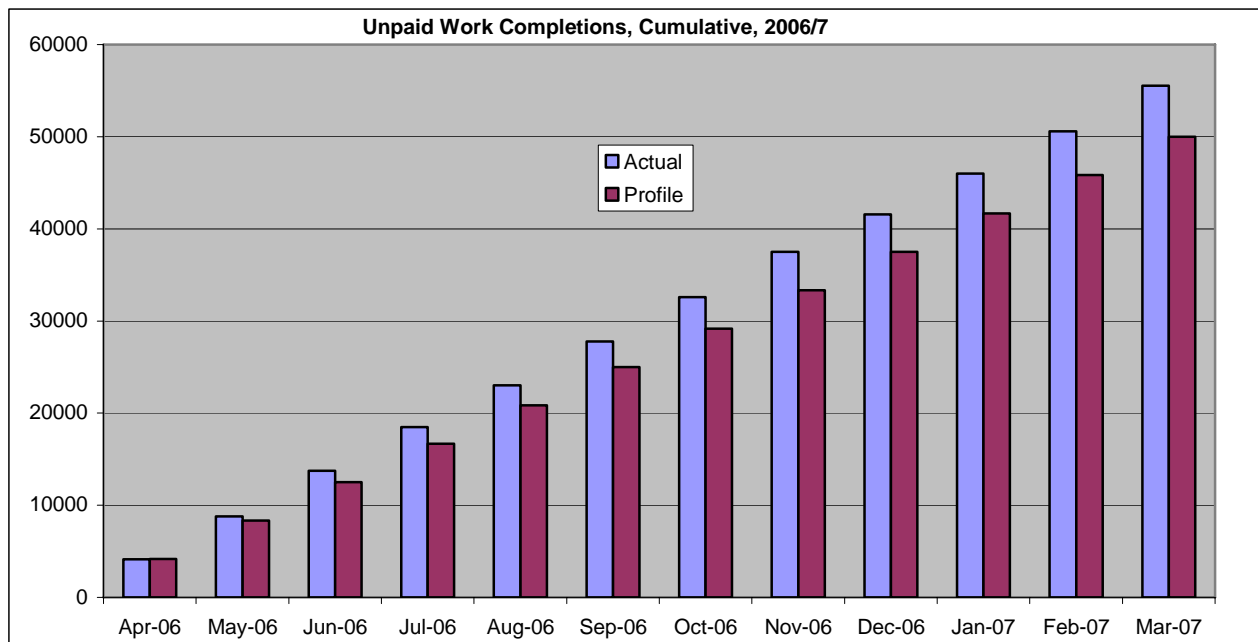
<i>Region</i>	<i>Area name</i>	<i>Completion target (profile)</i>	<i>Actual completions achieved</i>	<i>Percent of completion target</i>	<i>Performance</i>
West of Midlands	Staffordshire	360	393	109%	Above
	Warwickshire	150	147	98%	Near miss
	West Mercia	345	347	101%	Above
	West Midlands	1062	1221	115%	Above
	Regional Sub Total	1917	2108	110%	
North East	County Durham	234	289	124%	Above
	Northumbria	688	691	100%	Above
	Teesside	245	259	106%	Above
	Regional Sub Total	1167	1239	106%	
East of England	Bedfordshire	171	197	115%	Above
	Cambridgeshire	185	197	106%	Above
	Essex	417	488	117%	Above
	Hertfordshire	192	285	148%	Above
	Norfolk	234	245	105%	Above
	Suffolk	186	194	104%	Above
	Regional Sub Total	1385	1606	116%	
North West	Cheshire	236	504	214%	Above
	Cumbria	157	178	113%	Above
	Greater Manchester	1431	1340	94%	Near miss
	Lancashire	586	633	108%	Above
	Merseyside	686	698	102%	Above
	Regional Sub Total	3096	3353	108%	
East Midlands	Derbyshire	320	375	117%	Above
	Leicestershire & Rutland	358	485	135%	Above
	Lincolnshire	284	236	83%	Below
	Northamptonshire	191	274	143%	Above
	Nottinghamshire	261	456	175%	Above
	Regional Sub Total	1414	1826	129%	
Yorkshire & Humberside	Humberside	303	370	122%	Above
	North Yorkshire	218	268	123%	Above
	South Yorkshire	551	560	102%	Above
	West Yorkshire	871	914	105%	Above
	Regional Sub Total	1943	2112	109%	
South East	Hampshire	496	535	108%	Above
	Kent	370	499	135%	Above
	Surrey	204	211	103%	Above
	Sussex	381	381	100%	Above
	Thames Valley	452	573	127%	Above
	Regional Sub Total	1903	2199	116%	
South West	Avon & Somerset	439	469	107%	Above
	Devon/Cornwall	461	480	104%	Above
	Dorset	187	231	124%	Above
	Gloucestershire	166	217	131%	Above
	Wiltshire	109	146	134%	Above
	Regional Sub Total	1362	1543	113%	
London	London	2164	2704	125%	Above
	Regional Sub Total	2164	2704	125%	
Wales	Dyfed/Powys	129	157	122%	Above
	Gwent	202	208	103%	Above
	North Wales	281	270	96%	Near miss
	South Wales	538	550	102%	Above
	Regional Sub Total	1150	1185	103%	
ENGLAND & WALES		17500	19875	114%	

4. Unpaid Work – April 2006 to March 2007

The NPS achieved 55,514 successful completions of unpaid work in 2006-07 against a target of 50,000, i.e. 111%. This is an increase of over 4,000 compared to 2005-06.

Unpaid Work Completions against Profiled Target

	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	Oct-06	Nov-06	Dec-06	Jan-07	Feb-07	Mar-07
Actual	4124	8770	13730	18462	23015	27749	32576	37491	41572	45994	50583	55514
Profile	4167	8333	12500	16667	20833	25000	29167	33333	37500	41667	45833	50000
Percent	99%	105%	110%	111%	110%	111%	112%	112%	111%	110%	110%	111%



Year	Target	Completions	Percent of target
2004/05	30,000	38,473	128%
2005/06	50,000	51,026	102%
2006/07	50,000	55,514	111%

The area breakdown on the next page shows that every area exceeded its target. The best performing areas were:

- County Durham (151%)
- Suffolk (138%)
- Norfolk (133%)
- Bedfordshire (130%)

Unpaid Work Completions: April 2006 - March 2007

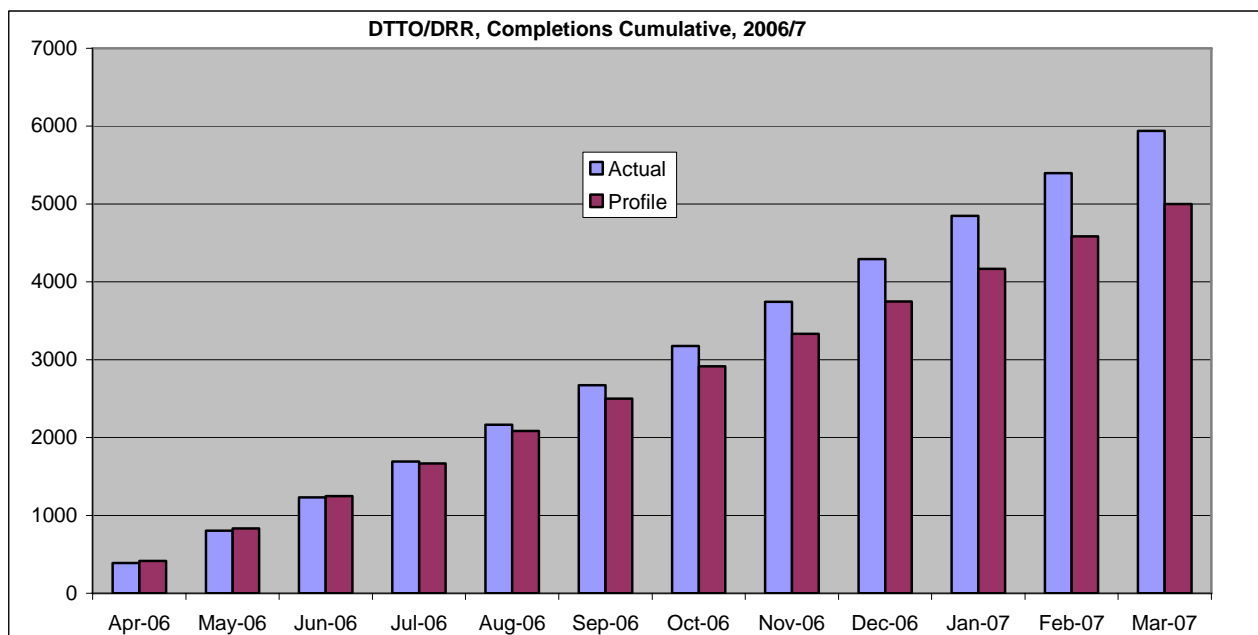
<i>Region</i>	<i>Area name</i>	<i>Profiled Target</i>	<i>ECP /Unpaid Work Completions</i>	<i>Target Achieved</i>	<i>Performance</i>
West Midlands	Staffordshire	957	1009	105%	Above
	Warwickshire	367	377	103%	Above
	West Mercia	920	928	101%	Above
	West Midlands	2978	3021	101%	Above
	Regional Sub-Total	5222	5335	102%	
North East	County Durham	526	793	151%	Above
	Northumbria	1332	1422	107%	Above
	Teesside	718	737	103%	Above
	Regional Sub-Total	2576	2952	115%	
East	Bedfordshire	480	626	130%	Above
	Cambridgeshire	679	737	109%	Above
	Essex	1215	1317	108%	Above
	Hertfordshire	660	780	118%	Above
	Norfolk	747	995	133%	Above
	Suffolk	552	762	138%	Above
	Regional Sub-Total	4333	5217	120%	
North West	Cheshire	836	902	108%	Above
	Cumbria	555	583	105%	Above
	Greater Manchester	3578	3872	108%	Above
	Lancashire	1372	1423	104%	Above
	Merseyside	1628	1975	121%	Above
	Regional Sub-Total	7969	8755	110%	
East Midlands	Derbyshire	1016	1098	108%	Above
	Leicestershire & Rutland	1097	1111	101%	Above
	Lincolnshire	509	589	116%	Above
	Northamptonshire	523	651	124%	Above
	Nottinghamshire	1316	1479	112%	Above
	Regional Sub-Total	4461	4928	110%	
Yorkshire & Humberside	Humberside	1020	1232	121%	Above
	North Yorkshire	647	687	106%	Above
	South Yorkshire	1443	1481	103%	Above
	West Yorkshire	2452	2481	101%	Above
	Regional Sub-Total	5562	5881	106%	
South East	Hampshire	1747	1855	106%	Above
	Kent	1418	1742	123%	Above
	Surrey	569	615	108%	Above
	Sussex	1048	1283	122%	Above
	Thames Valley	1478	1588	107%	Above
	Regional Sub-Total	6260	7083	113%	
South West	Avon & Somerset	1074	1094	102%	Above
	Devon/Cornwall	1137	1310	115%	Above
	Dorset	475	584	123%	Above
	Gloucestershire	382	399	104%	Above
	Wiltshire	415	432	104%	Above
	Regional Sub-Total	3483	3819	110%	
London	London North	1693	1990	118%	Above
	London West	1546	1807	117%	Above
	London East	1681	2089	124%	Above
	London South	2109	2286	108%	Above
	London Sub Total	7029	8172	116%	
Wales	Dyfed/Powys	371	401	108%	Above
	Gwent	598	643	108%	Above
	North Wales	672	754	112%	Above
	South Wales	1464	1574	108%	Above
	Regional Sub-Total	3105	3372	109%	
England & Wales Total		50000	55514	111%	

5. Drug Rehabilitation Requirements (DRRs) – April 2006 to March 2007

The national target of 4,000 successful completions was narrowly missed in 2005-06. This target was increased by 25% to 5,000 for 2006-07. In spite of this, the NPS achieved 5,939 successful completions, exceeding the target by 19%.

DRR Completions against Profiled Target

	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	Oct-06	Nov-06	Dec-06	Jan-07	Feb-07	Mar-07
Actual	388	805	1231	1692	2166	2672	3178	3743	4294	4847	5396	5939
Profile	417	833	1250	1667	2083	2500	2917	3333	3750	4167	4583	5000
Percent	93%	97%	98%	102%	104%	107%	109%	112%	115%	116%	118%	119%



Year	Target	Completions	Percent of target
2005/06	4,000	3,977	99%
2006/07	5,000	5,939	119%

The area breakdown shows that:

- 39 areas met or exceeded their target.
- A further 2 were within 10% of meeting the profiled target
- 4 areas were below target by more than 10%

The best performing areas were:

- Dyfed/Powys (158%)
- Derbyshire (158%)
- Leicestershire & Rutland (156%)

The four who missed the target by more than 10% were:

- County Durham (63%)
- Merseyside (79%)
- Warwickshire (85%)
- North Yorkshire (88%)

DTTO/DRR Completions April 2006 - March 2007

<i>Region</i>	<i>Area name</i>	<i>Profiled target</i>	<i>Completions</i>	<i>Target Achieved</i>	<i>Performance</i>
West of Midlands	Staffordshire	97	112	115%	Above
	Warwickshire	34	29	85%	Below
	West Mercia	85	105	124%	Above
	West Midlands	326	294	90%	Near miss
	Regional Sub Total	542	540	100%	
North East	County Durham	51	32	63%	Below
	Northumbria	133	196	147%	Above
	Teesside	81	82	101%	Above
	Regional Sub Total	265	310	117%	
East of England	Bedfordshire	49	61	124%	Above
	Cambridgeshire	53	57	108%	Above
	Essex	102	121	119%	Above
	Hertfordshire	65	76	117%	Above
	Norfolk	48	58	121%	Above
	Suffolk	35	35	100%	Above
	Regional Sub Total	352	408	116%	
North West	Cheshire	54	78	144%	Above
	Cumbria	35	47	134%	Above
	Greater Manchester	344	425	124%	Above
	Lancashire	165	224	136%	Above
	Merseyside	197	155	79%	Below
	Regional Sub Total	795	929	117%	
East Midlands	Derbyshire	76	120	158%	Above
	Leicestershire & Rutland	89	139	156%	Above
	Lincolnshire	59	69	117%	Above
	Northamptonshire	62	64	103%	Above
	Nottinghamshire	144	158	110%	Above
	Regional Sub Total	430	550	128%	
Yorkshire & Humberside	Humberside	110	134	122%	Above
	North Yorkshire	67	59	88%	Below
	South Yorkshire	144	145	101%	Above
	West Yorkshire	243	286	118%	Above
	Regional Sub Total	564	624	111%	
South East	Hampshire	99	145	146%	Above
	Kent	125	161	129%	Above
	Surrey	53	72	136%	Above
	Sussex	100	103	103%	Above
	Thames Valley	164	190	116%	Above
	Regional Sub Total	541	671	124%	
South West	Avon & Somerset	129	166	129%	Above
	Devon/Cornwall	112	152	136%	Above
	Dorset	48	71	148%	Above
	Gloucestershire	38	39	103%	Above
	Wiltshire	53	55	104%	Above
	Regional Sub Total	380	483	127%	
London	London North	204	283	139%	Above
	London West	186	243	131%	Above
	London East	205	253	123%	Above
	London South	218	247	113%	Above
	Regional Sub Total	813	1026	126%	
Wales	Dyfed/Powys	48	76	158%	Above
	Gwent	68	88	129%	Above
	North Wales	59	57	97%	Near miss
	South Wales	143	177	124%	Above
	Regional Sub Total	318	398	125%	
ENGLAND & WALES		5000	5939	119%	

The key target relating to DTTO/DRRs for 2006-07 was the number of successful completions, but it was important that areas did all they could to maximise commencements. The table and chart below show the number of commencements between April 2006 and March 2007. Although falling slightly short of the target of 16,000 the number of commencements achieved is higher than in any previous performance year.

Year	Target	Commencements	Percent of target
2001/02	6,000	4,842	81%
2002/03	6,000	6,140	102%
2003/04	9,000	8,519	95%
2004/05	13,000	10,322	79%
2005/06	16,000	14,001	88%
2006/07	16,000	15,799	99%

The area breakdown shows that:

- 19 areas met or exceeded their profiled target.
- A further 6 were within 10% of meeting the target
- Leaving 20 areas more than 10% below target

The best performing areas were:

- London West (144%)
- Greater Manchester (130%)
- Leicestershire & Rutland (127%)
- Staffordshire (127%)

The most serious under-achievers were:

- Suffolk (55%)
- North Wales (56%)
- Gloucestershire (60%)
- County Durham (65%)
- Bedfordshire (66%)
- Cumbria (67%)

DTTO/DRR Commencements April 2006 - March 2007

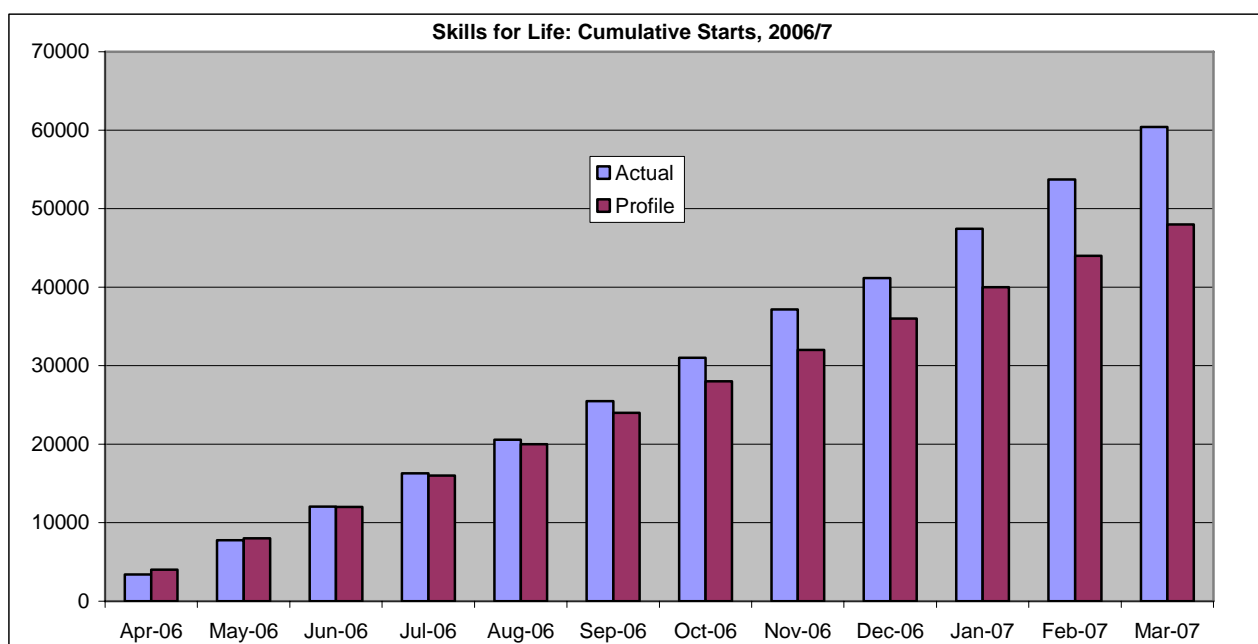
<i>Region</i>	<i>Area name</i>	<i>Profiled target</i>	<i>Starts</i>	<i>Target Achieved</i>	<i>Performance</i>
West of Midlands	Staffordshire	313	397	127%	Above
	Warwickshire	122	87	71%	Below
	West Mercia	290	233	80%	Below
	West Midlands	1066	1063	100%	Above
	Regional Sub Total	1791	1780	99%	
North East	County Durham	217	142	65%	Below
	Northumbria	518	407	79%	Below
	Teesside	252	260	103%	Above
	Regional Sub Total	987	809	82%	
East of England	Bedfordshire	159	105	66%	Below
	Cambridgeshire	179	185	104%	Above
	Essex	376	297	79%	Below
	Hertfordshire	215	154	72%	Below
	Norfolk	215	196	91%	Near miss
	Suffolk	166	91	55%	Below
	Regional Sub Total	1310	1028	78%	
North West	Cheshire	270	194	72%	Below
	Cumbria	148	100	67%	Below
	Greater Manchester	961	1245	130%	Above
	Lancashire	475	517	109%	Above
	Merseyside	579	624	108%	Above
	Regional Sub Total	2433	2680	110%	
East Midlands	Derbyshire	284	237	83%	Below
	Leicestershire & Rutland	281	357	127%	Above
	Lincolnshire	170	212	125%	Above
	Northamptonshire	178	189	106%	Above
	Nottinghamshire	366	354	97%	Near miss
	Regional Sub Total	1279	1349	106%	
Yorkshire & Humberside	Humberside	316	323	102%	Above
	North Yorkshire	177	128	72%	Below
	South Yorkshire	479	409	85%	Below
	West Yorkshire	783	714	91%	Near miss
	Regional Sub Total	1756	1574	90%	
South East	Hampshire	458	439	96%	Near miss
	Kent	412	316	77%	Below
	Surrey	170	140	82%	Below
	Sussex	337	264	78%	Below
	Thames Valley	439	510	116%	Above
	Regional Sub Total	1816	1669	92%	
South West	Avon & Somerset	378	296	78%	Below
	Devon/Cornwall	392	360	92%	Near miss
	Dorset	153	125	82%	Below
	Gloucestershire	131	79	60%	Below
	Wiltshire	145	157	108%	Above
	Regional Sub Total	1199	1017	85%	
London	London North	606	719	119%	Above
	London West	555	801	144%	Above
	London East	614	613	100%	Above
	London South	651	801	123%	Above
	Regional Sub Total	2426	2934	121%	
Wales	Dyfed/Powys	140	146	104%	Above
	Gwent	211	209	99%	Near miss
	North Wales	200	112	56%	Below
	South Wales	453	492	109%	Above
	Regional Sub Total	1004	959	96%	
ENGLAND & WALES		16000	15799	99%	

6. Skills for Life Referrals - April 2006 to March 2007

A total of 60,418 referrals were made during 2006-07. This is 26% above the target of 48,000.

Skills for Life: Referrals against Profiled target

	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	Oct-06	Nov-06	Dec-06	Jan-07	Feb-07	Mar-07
Actual	3413	7748	12042	16297	20556	25492	31016	37143	41180	47429	53710	60418
Profile	4000	8000	12000	16000	20000	24000	28000	32000	36000	40000	44000	48000
Percent	85%	97%	100%	102%	103%	106%	111%	116%	114%	119%	122%	126%



Year	Target	Commencements	Percent of target
2002/03	6,000	5,983	100%
2003/04	16,000	14,971	94%
2004/05	32,000	34,199	107%
2005/06	40,000	44,972	112%
2006/07	48,000	60,418	126%

The area breakdown on the next page shows that:

- 40 areas exceeded their target
- 1 area was within 10% of the target
- 4 areas were more than 10% below their target

The best performing areas were:

- Wiltshire (244%)
- Lancashire (189%)
- North Wales (178%)
- London South (175%)

The most serious under-performers were:

- West Yorkshire (44%)
- Kent (86%)
- Bedfordshire (86%)
- Thames Valley (87%)

Skills for Life, April 2006 - March 2007

Region	Area	Profiled Referrals Target	Referrals	% Profiled Target Achieved	Performance
West of Midlands	Staffordshire	939	944	101%	Above
	Warwickshire	366	465	127%	Above
	West Mercia	871	877	101%	Above
	West Midlands	3197	4245	133%	Above
	Regional Sub Total	5373	6531	122%	
North East	County Durham	651	802	123%	Above
	Northumbria	1553	2026	130%	Above
	Teesside	755	855	113%	Above
	Regional Sub Total	2959	3683	124%	
East of England	Bedfordshire	478	412	86%	Below
	Cambridgeshire	536	648	121%	Above
	Essex	1127	1202	107%	Above
	Hertfordshire	645	778	121%	Above
	Norfolk	646	805	125%	Above
	Suffolk	497	667	134%	Above
Regional Sub Total	3929	4512	115%		
North West	Cheshire	809	1043	129%	Above
	Cumbria	445	555	125%	Above
	Greater Manchester	2884	3570	124%	Above
	Lancashire	1425	2698	189%	Above
	Merseyside	1737	2385	137%	Above
Regional Sub Total	7300	10251	140%		
East Midlands	Derbyshire	852	897	105%	Above
	Leicestershire & Rutland	842	961	114%	Above
	Lincolnshire	510	846	166%	Above
	Northamptonshire	533	691	130%	Above
	Nottinghamshire	1099	1125	102%	Above
Regional Sub Total	3836	4520	118%		
Yorkshire & Humberside	Humberside	949	1003	106%	Above
	North Yorkshire	532	528	99%	Near miss
	South Yorkshire	1438	1477	103%	Above
	West Yorkshire	2349	1042	44%	Below
Regional Sub Total	5268	4050	77%		
South East	Hampshire	1375	1699	124%	Above
	Kent	1235	1061	86%	Below
	Surrey	511	569	111%	Above
	Sussex	1011	1172	116%	Above
	Thames Valley	1316	1149	87%	Below
Regional Sub Total	5448	5650	104%		
South West	Avon & Somerset	1134	1729	152%	Above
	Devon/Cornwall	1177	1539	131%	Above
	Dorset	459	745	162%	Above
	Gloucestershire	393	573	146%	Above
	Wiltshire	435	1062	244%	Above
Regional Sub Total	3598	5648	157%		
London	London North	1965	2805	143%	Above
	London West	1601	2421	151%	Above
	London East	1528	2554	167%	Above
	London South	2184	3812	175%	Above
London Sub Total	7278	11592	159%		
Wales	Dyfed/Powys	420	453	108%	Above
	Gwent	632	795	126%	Above
	North Wales	601	1067	178%	Above
	South Wales	1358	1666	123%	Above
Regional Sub Total	3011	3981	132%		
ENGLAND & WALES		48000	60418	126%	Above

7. Race and Ethnic Monitoring

Home Secretary's Race Equality Targets – Monitoring at December 2006

At the end of December 2006, 13.0% of NPS staff were from minority ethnic backgrounds, up from 11.9% a year earlier and 9.8% in 2000. This is against a target of 8.4% set for 2009. The table below shows that all regional targets have been exceeded.

NPS Staff: Minority Ethnic Representation

Region	Target set	Actual 31/12/04	Actual 31/12/05	Actual 31/12/06	Above/Below Target
West Midlands	11.6%	16.0%	17.6%	19.9%	Above
North East	1.4%	2.5%	2.6%	2.3%	Above
East of England	4.9%	7.1%	8.0%	8.0%	Above
North West	5.4%	6.7%	6.8%	6.7%	Above
East Midlands	7.2%	12.2%	11.1%	11.6%	Above
Yorks & Humberside	5.1%	7.6%	7.9%	8.4%	Above
South East	3.6%	6.0%	6.3%	6.2%	Above
South West	2.6%	3.7%	3.8%	3.6%	Above
London	26.5%	35.5%	40.2%	42.9%	Above
Wales	1.7%	3.1%	3.3%	3.1%	Above
England & Wales	8.4%	10.9%	11.9%	13.0%	Above

Completeness of Ethnic Monitoring Data

The 16+1 census classification of race and ethnicity became mandatory in April 2003. In Performance Report 13, we published data from RDS (from areas' quarterly listings, formerly Form 20 returns) showing the proportion of new orders and licences made between January and April 2004 that did not have a correctly entered race and ethnic classification. We have updated and published that information in subsequent Performance Reports.

The target for the NPS is that 95% of race and ethnic monitoring data on staff and offenders is returned on time and using the correct (Census 2001) classifications. The table on the following page shows the results for completeness of data on offenders (from order and licence commencements during April 2006 to March 2007) and on staff monitored at 31 December 2006. All returns had been received by the time this report was prepared so have been treated as timely.

**Completeness of Ethnic Monitoring Data: Offenders Starting Orders and Licences, April 2006 - March 2007;
and NPS Staff Monitored as at 31 December 2006**

Area/Region	Orders			Licences			(a) All Orders & Licences	(b) All Staff	Performance: Average of (a) All Orders & Licences and (b) Staff (Target = 95%)
	Total starts	No ethnic code	% with valid ethnic code	Total starts	No ethnic code	% with valid ethnic code			
County Durham	2142	33	98.5%	382	9	97.6%	98.3%	98.8%	98.5%
Northumbria	5351	80	98.5%	921	11	98.8%	98.5%	100.0%	99.3%
Teesside	3139	143	95.4%	695	26	96.3%	95.6%	97.4%	96.5%
North East	10632	256	97.6%	1998	46	97.7%	97.6%	99.1%	98.3%
Cheshire	3343	88	97.4%	907	27	97.0%	97.3%	100.0%	98.6%
Cumbria	2075	47	97.7%	358	6	98.3%	97.8%	100.0%	98.9%
Lancashire	6584	94	98.6%	2031	111	94.5%	97.6%	100.0%	98.8%
Greater Manchester	12744	313	97.5%	2923	121	95.9%	97.2%	100.0%	98.6%
Merseyside	5933	173	97.1%	1832	42	97.7%	97.2%	100.0%	98.6%
North West	30679	715	97.7%	8051	307	96.2%	97.4%	100.0%	98.7%
Humberside	3452	26	99.2%	955	16	98.3%	99.0%	100.0%	99.5%
North Yorkshire	2487	58	97.7%	436	16	96.3%	97.5%	100.0%	98.7%
South Yorkshire	6118	193	96.8%	1482	42	97.2%	96.9%	96.2%	96.6%
West Yorkshire	9142	263	97.1%	1786	59	96.7%	97.1%	100.0%	98.5%
Yorkshire & Humberside	21199	540	97.5%	4659	133	97.1%	97.4%	99.0%	98.2%
Derbyshire	3658	210	94.3%	676	24	96.4%	94.6%	100.0%	97.3%
Leicestershire & Rutland	3757	28	99.3%	654	20	96.9%	98.9%	100.0%	99.5%
Lincolnshire	2001	1	100.0%	313	5	98.4%	99.7%	100.0%	99.9%
Northamptonshire	2008	30	98.5%	482	18	96.3%	98.1%	100.0%	99.0%
Nottinghamshire	4878	128	97.4%	903	28	96.9%	97.3%	100.0%	98.7%
East Midlands	16302	397	97.6%	3028	95	96.9%	97.5%	100.0%	98.7%
Staffordshire	3593	30	99.2%	746	6	99.2%	99.2%	100.0%	99.6%
Warwickshire	1651	15	99.1%	240	5	97.9%	98.9%	100.0%	99.5%
West Mercia	3263	52	98.4%	1145	32	97.2%	98.1%	99.8%	98.9%
West Midlands	10837	246	97.7%	5678	156	97.3%	97.6%	100.0%	98.8%
West of Midlands	19344	343	98.2%	7809	199	97.5%	98.0%	100.0%	99.0%
Bedfordshire	1680	31	98.2%	393	33	91.6%	96.9%	100.0%	98.5%
Cambridgeshire	2539	30	98.8%	488	29	94.1%	98.1%	100.0%	99.0%
Essex	4706	51	98.9%	887	39	95.6%	98.4%	100.0%	99.2%
Hertfordshire	2934	139	95.3%	452	23	94.9%	95.2%	100.0%	97.6%
Norfolk	2536	71	97.2%	424	22	94.8%	96.9%	97.4%	97.1%
Suffolk	1785	75	95.8%	356	15	95.8%	95.8%	100.0%	97.9%
East of England	16180	397	97.5%	3000	161	94.6%	97.1%	99.5%	98.3%
London	22,706	2,006	91.2%	5,856	441	92.5%	91.4%	99.7%	95.5%
Hampshire	5858	96	98.4%	1712	155	90.9%	96.7%	99.2%	97.9%
Kent	4665	11	99.8%	1049	12	98.9%	99.6%	100.0%	99.8%
Surrey	2020	42	97.9%	445	39	91.2%	96.7%	99.4%	98.0%
Sussex	4261	83	98.1%	920	47	94.9%	97.5%	100.0%	98.7%
Thames Valley	5131	103	98.0%	1038	34	96.7%	97.8%	100.0%	98.9%
South East	21517	334	98.4%	4924	279	94.3%	97.7%	99.7%	98.7%
Avon & Somerset	3105	69	97.8%	621	35	94.4%	97.2%	100.0%	98.6%
Devon/Cornwall	3083	29	99.1%	661	13	98.0%	98.9%	97.0%	98.0%
Dorset	1864	77	95.9%	372	12	96.8%	96.0%	100.0%	98.0%
Gloucestershire	1608	3	99.8%	318	6	98.1%	99.5%	100.0%	99.8%
Wiltshire	1622	24	98.5%	268	9	96.6%	98.3%	100.0%	99.1%
South West	11282	202	98.2%	2240	75	96.7%	98.0%	99.1%	98.5%
Dyfed/Powys	1401	34	97.6%	195	2	99.0%	97.7%	100.0%	98.9%
Gwent	2312	24	99.0%	420	6	98.6%	98.9%	100.0%	99.5%
North Wales	2398	90	96.2%	533	23	95.7%	96.1%	100.0%	98.1%
South Wales	5480	160	97.1%	1238	29	97.7%	97.2%	100.0%	98.6%
Wales	11591	308	97.3%	2386	60	97.5%	97.4%	100.0%	98.7%
England & Wales	181,850	5,499	97.0%	44,193	1,806	95.9%	96.8%	99.6%	98.2%

8. Sickness Absence - April 2006 to March 2007

For the period April 2006 to March 2007, the average number of days' sickness absence per staff year in the NPS was 12 against a target of 9 days or fewer. This is a modest improvement on the average of 12.3 for 2005-06.

Only one area, Leicestershire & Rutland, achieved the target. A further 8 areas achieved 10 days or fewer. Thirty-six areas exceeded ten days.

The best performing areas were:

- Leicestershire & Rutland (8.7)
- Lincolnshire (9.4)
- West Yorkshire (9.5)
- North Yorkshire (9.6)

The most serious under-achievers were:

- London West (15.3)
- Cambridgeshire (15.0)
- Cumbria (14.8)
- West Midlands (14.5)

Details of area and regional performance are shown on the next page.

Sickness Absence, April 2006 - March 2007

Region	Area	Short term sickness	Long term sickness	DDA - related sickness	Total days lost	Total staff years	Ave days Short term	Ave days Long term	Ave days DDA - related	Average days absence	Performance (Target = 9 days or fewer)
West of Midlands	Staffordshire	2612	1647	324	4583	421	6.2	3.9	0.8	10.9	Above
	Warwickshire	953	1296	55	2304	203	4.7	6.4	0.3	11.3	Above
	West Mercia	2316	1657	426	4399	393	5.9	4.2	1.1	11.2	Above
	West Midlands	11444	8257	370	20072	1388	8.2	5.9	0.3	14.5	Above
	Regional Sub Total	17325	12857	1175	31358	2405	7.2	5.3	0.5	13.0	
North East	County Durham	1390	1888	207	3485	298	4.7	6.3	0.7	11.7	Above
	Northumbria	3707	3488	1745	8940	654	5.7	5.3	2.7	13.7	Above
	Teesside	1405	2266	121	3792	340	4.1	6.7	0.4	11.2	Above
		Regional Sub Total	6501	7642	2073	16217	1292	5.0	5.9	1.6	12.6
East of England	Bedfordshire	1565	674	53	2292	232	6.7	2.9	0.2	9.9	Near miss
	Cambridgeshire	1864	1137	680	3681	245	7.6	4.6	2.8	15.0	Above
	Essex	2819	1670	0	4489	448	6.3	3.7	0.0	10.0	Above
	Hertfordshire	1096	1548	405	3049	296	3.7	5.2	1.4	10.3	Above
	Norfolk	1968	1156	445	3569	296	6.6	3.9	1.5	12.0	Above
	Suffolk	1311	858	22	2191	221	5.9	3.9	0.1	9.9	Near miss
	Regional Sub Total	10623	7042	1605	19270	1739	6.1	4.0	0.9	11.1	
North West	Cheshire	2769	2689	309	5767	435	6.4	6.2	0.7	13.3	Above
	Cumbria	1068	1441	160	2669	180	5.9	8.0	0.9	14.8	Above
	Greater Manchester	6016	10462	493	16971	1387	4.3	7.5	0.4	12.2	Above
	Lancashire	3383	3338	981	7702	576	5.9	5.8	1.7	13.4	Above
	Merseyside	4631	3040	1100	8771	749	6.2	4.1	1.5	11.7	Above
		Regional Sub Total	17867	20971	3043	41880	3327	5.4	6.3	0.9	12.6
East Midlands	Derbyshire	2134	1808	140	4082	362	5.9	5.0	0.4	11.3	Above
	Leicestershire & Rutland	2479	965	187	3631	415	6.0	2.3	0.5	8.7	Below
	Lincolnshire	1413	615	184	2213	236	6.0	2.6	0.8	9.4	Near miss
	Northamptonshire	1123	989	429	2541	235	4.8	4.2	1.8	10.8	Above
	Nottinghamshire	2720	2267	834	5821	563	4.8	4.0	1.5	10.3	Above
		Regional Sub Total	9869	6644	1774	18288	1811	5.5	3.7	1.0	10.1
Yorkshire & Humberside	Humberside	2635	2457	10	5102	463	5.7	5.3	0.0	11.0	Above
	North Yorkshire	1132	817	236	2185	227	5.0	3.6	1.0	9.6	Near miss
	South Yorkshire	4176	3811	1011	8998	679	6.2	5.6	1.5	13.3	Above
	West Yorkshire	4868	4186	879	9933	1046	4.7	4.0	0.8	9.5	Near miss
		Regional Sub Total	12811	11271	2136	26218	2415	5.3	4.7	0.9	10.9
South East	Hampshire	4556	3392	34	7982	594	7.7	5.7	0.1	13.4	Above
	Kent	1822	3000	112	4934	494	3.7	6.1	0.2	10.0	Near miss
	Surrey	1518	1007	536	3062	263	5.8	3.8	2.0	11.7	Above
	Sussex	2092	2337	11	4440	417	5.0	5.6	0.0	10.7	Above
	Thames Valley	4732	4167	259	9157	647	7.3	6.4	0.4	14.2	Above
		Regional Sub Total	14720	13904	951	29575	2415	6.1	5.8	0.4	12.2
South West	Avon & Somerset	4293	2011	532	6835	585	7.3	3.4	0.9	11.7	Above
	Devon/Cornwall	2450	2816	208	5474	502	4.9	5.6	0.4	10.9	Above
	Dorset	1039	1179	432	2650	269	3.9	4.4	1.6	9.8	Near miss
	Gloucestershire	904	1367	126	2397	171	5.3	8.0	0.7	14.0	Above
	Wiltshire	802	1040	125	1967	177	4.5	5.9	0.7	11.1	Above
		Regional Sub Total	9487	8413	1422	19322	1705	5.6	4.9	0.8	11.3
London	London East	3684	4921	0	8604	598	6.2	8.2	0.0	14.4	Above
	London North	4088	4871	0	8958	724	5.6	6.7	0.0	12.4	Above
	London South	4199	5395	0	9594	730	5.8	7.4	0.0	13.1	Above
	London West	3946	6367	104	10417	680	5.8	9.4	0.2	15.3	Above
		London Sub Total	15917	21553	104	37574	2732	5.8	7.9	0.0	13.8
Wales	Dyfed/Powys	1065	1145	0	2210	216	4.9	5.3	0.0	10.2	Above
	Gwent	1538	1120	0	2658	275	5.6	4.1	0.0	9.7	Near miss
	North Wales	1121	1729	81	2931	263	4.3	6.6	0.3	11.2	Above
	South Wales	3063	3744	360	7167	617	5.0	6.1	0.6	11.6	Above
		Regional Sub Total	6786	7738	441	14965	1370	5.0	5.6	0.3	10.9
ENGLAND & WALES		121908	118034	14725	254667	21211	5.7	5.6	0.7	12.0	

9. Victim Contact – April to December 2006

The NPS Business Plan makes it clear that the National Probation Service delivers services to victims as well as offenders. The National Standard for victim contact work is that probation areas should offer face-to-face contact between the victim (or family) and a member of the probation service (or agent) within 8 weeks of the offender being sentenced. The NPS target is to make initial contact within that timescale in 85% of all eligible cases. This was exceeded for the first time in 2003/04 and performance continued to improve during 2004/05 with 93% of victims contacted in accordance with the national standard. That high level of performance has been maintained since.

Period covered	Number of named victims	Number of victims contacted within 8 weeks	Percentage of victims contacted
April 2001 to March 2002	15,041	9,523	63%
April 2002 to March 2003	15,904	12,949	81%
April 2003 to March 2004	15,647	14,276	91%
April 2004 to March 2005	15,539	14,504	93%
April 2005 to March 2006	15,715	14,474	92%
April to December 2006	11,311	10,509	93%

Further analysis of the figures shows that:

- 40 areas met or exceeded the 85% target
- One area was within 5% of the target
- One area fell short of the target by 10% or more

Victim Contact
April 2006 - December 2006

Region	Area/Region	Number of victims named	No. contacted within 8 weeks	Target achieved	Performance
West Midlands	Staffordshire	245	222	91%	On or Above
	Warwickshire	126	115	91%	On or Above
	West Mercia	135	128	95%	On or Above
	West Midlands	799	755	94%	On or Above
	West of Midlands	1060	998	94%	
North East	Northumbria	357	348	97%	On or Above
	Teesside	226	218	96%	On or Above
	County Durham	86	86	100%	On or Above
	North East	669	652	97%	
East	Bedfordshire	157	136	87%	On or Above
	Cambridgeshire	145	140	97%	On or Above
	Essex	187	184	98%	On or Above
	Hertfordshire	96	90	94%	On or Above
	Norfolk	177	167	94%	On or Above
	Suffolk	126	119	94%	On or Above
	East of England	888	836	94%	
North West	Cheshire	192	168	88%	On or Above
	Cumbria	80	71	89%	On or Above
	Lancashire	406	370	91%	On or Above
	Merseyside	419	391	93%	On or Above
	Greater Manchester	878	837	95%	On or Above
	North West	1975	1837	93%	
East Midlands	Derbyshire	217	192	88%	On or Above
	Leicestershire & Rutland	160	160	100%	On or Above
	Lincolnshire	130	129	99%	On or Above
	Northamptonshire	146	139	95%	On or Above
	Nottinghamshire	344	328	95%	On or Above
East Midlands	997	948	95%		
Yorkshire & Humberside	Humberside	245	231	94%	On or Above
	North Yorkshire	165	151	92%	On or Above
	South Yorkshire	404	376	93%	On or Above
	West Yorkshire	444	397	89%	On or Above
	Yorkshire & Humberside	1258	1155	92%	
South East	Hampshire	318	260	82%	Near miss
	Kent	260	245	94%	On or Above
	Surrey	123	122	99%	On or Above
	Sussex	285	270	95%	On or Above
	Thames Valley	344	307	89%	On or Above
	South East	1330	1204	91%	
South West	Avon & Somerset	266	239	90%	On or Above
	Dorset	69	69	100%	On or Above
	Gloucestershire	102	71	70%	Below
	Wiltshire	99	97	98%	On or Above
	Devon/Cornwall	261	246	94%	On or Above
	South West	797	722	91%	
London	London	1730	1585	92%	On or Above
Wales	Gwent	124	110	89%	On or Above
	North Wales	171	164	96%	On or Above
	South Wales	290	276	95%	On or Above
	Dyfed/Powys	22	22	100%	On or Above
	Wales	607	572	94%	
England & Wales		11311	10509	93%	

10. Court Report Timeliness – April 2006 to March 2007

The following new target for court report timeliness was introduced for 2006-07:

90% of PSRs to be completed within the required time, i.e.:

- on the day requested for fast delivery PSRs to magistrates' courts;
- within 15 working days for standard delivery PSRs to magistrates' courts, except where the offender is remanded in custody in which case the timescale is 10 working days;
- by the date set by the commissioning court for Crown Courts

The tables overleaf show, by area, the number of reports that were on target/not on target against the relevant timescales.

Based on the new method of measurement, the NPS completed 80% of court reports within the relevant timescale during 2006-07. For the Weighted Scorecard, performance against the 5-day target for FDRs is included rather than performance against the 1-day target.

This is the first year that this approach has been used, so comparison with other years is not possible.

The table below shows performance against the previous 15-day standard for completing Pre-Sentence Reports (PSRs). Performance peaked in 2001-02 when this was a cash performance-linked measure and fell sharply in 2003-04. Performance for 2004/05 improved to 73%.

1996-97	55%
1997-98	58%
1998-99	63%
1999-00	68%
2000-01	75%
2001-02	79%
2002-03	78%
2003-04	65%
2004-05	73%

Year	No. provided in response to request	No. provided within 15 working days of request	% meeting standard
2002/03	119,875	93,322	78%
2003/04	110,712	72,141	65%
2004/05	107,172	78,754	73%

Fast Delivery Reports for Magistrates' Courts, April 2006 - March 2007

Area/Region	Total FDRs	FDRs in 1 day	FDRs in 5 days	% in 1 day	% in 5 days	PM 1	
						All reports	% of reports that are FDRs
Staffordshire	849	802	806	94%	95%	3078	28%
Warwickshire	245	244	244	100%	100%	1216	20%
West Mercia	520	464	468	89%	90%	2282	23%
West Midlands	2111	1139	1370	54%	65%	10215	21%
West of Midlands	3725	2649	2888	71%	78%	16791	22%
County Durham	642	586	598	91%	93%	1944	33%
Northumbria	2669	2266	2282	85%	86%	5652	47%
Teesside	951	730	775	77%	81%	2639	36%
North East	4262	3582	3655	84%	86%	10235	42%
Bedfordshire	338	317	320	94%	95%	1101	31%
Cambridgeshire	246	192	198	78%	80%	1596	15%
Essex	513	484	485	94%	95%	3200	16%
Hertfordshire	866	687	698	79%	81%	2337	37%
Norfolk	1037	763	794	74%	77%	1890	55%
Suffolk	163	154	155	94%	95%	1151	14%
East of England	3163	2597	2650	82%	84%	11275	28%
Cheshire	788	778	779	99%	99%	2512	31%
Cumbria	404	346	349	86%	86%	1519	27%
Greater Manchester	6454	4700	4901	73%	76%	9531	68%
Lancashire	1696	1588	1605	94%	95%	4227	40%
Merseyside	1499	1283	1308	86%	87%	5218	29%
North West	10841	8695	8942	80%	82%	23007	47%
Derbyshire	740	714	723	96%	98%	2730	27%
Leicestershire & Rutland	692	648	651	94%	94%	2639	26%
Lincolnshire	370	359	361	97%	98%	1602	23%
Northamptonshire	779	705	707	91%	91%	1880	41%
Nottinghamshire	1421	1382	1387	97%	98%	4041	35%
East Midlands	4002	3808	3829	95%	96%	12892	31%
Humberside	971	722	748	74%	77%	2427	40%
North Yorkshire	726	624	632	86%	87%	1737	42%
South Yorkshire	1298	1217	1227	94%	95%	4616	28%
West Yorkshire	2131	2119	2120	99%	99%	7574	28%
Yorkshire & Humberside	5126	4682	4727	91%	92%	16354	31%
Hampshire	2222	1800	1846	81%	83%	4512	49%
Kent	532	351	365	66%	69%	3300	16%
Surrey	373	91	110	24%	29%	1496	25%
Sussex	837	522	566	62%	68%	3019	28%
Thames Valley	1737	940	993	54%	57%	4403	39%
South East	5701	3704	3880	65%	68%	16730	34%
Avon & Somerset	394	179	210	45%	53%	2918	14%
Devon/Cornwall	1416	1293	1310	91%	93%	3385	42%
Dorset	194	125	129	64%	66%	1434	14%
Gloucestershire	501	390	418	78%	83%	1150	44%
Wiltshire	221	177	178	80%	81%	1133	20%
South West	2726	2164	2245	79%	82%	10020	27%
London	12176	5997	6603	49%	54%	20598	59%
Dyfed/Powys	176	164	170	93%	97%	1183	15%
Gwent	255	231	237	91%	93%	1845	14%
North Wales	940	726	752	77%	80%	2001	47%
South Wales	1544	1473	1481	95%	96%	4232	36%
Wales	2915	2594	2640	89%	91%	9261	31%
England & Wales	54637	40472	42059	74%	77%	147163	37%

Standard Delivery Reports for Magistrates' Courts, April 2006 - March 2007

<i>Area/Region</i>	<i>Total SDRs</i>	<i>SDRs in 15 days</i>	<i>% in 15 days</i>	<i>Total RiC SDRs</i>	<i>Ric SDRs in 10 days</i>	<i>% in 10 days</i>
Staffordshire	2074	1574	76%	155	31	20%
Warwickshire	932	676	73%	39	22	56%
West Mercia	1573	1292	82%	189	80	42%
West Midlands	7294	6331	87%	810	427	53%
West of Midlands	11873	9873	83%	1193	560	47%
County Durham	1202	1006	84%	100	45	45%
Northumbria	2673	2392	89%	310	216	70%
Teesside	1576	1382	88%	112	98	88%
North East	5451	4780	88%	522	359	69%
Bedfordshire	711	436	61%	50	14	28%
Cambridgeshire	1246	704	57%	94	38	40%
Essex	2555	1865	73%	132	28	21%
Hertfordshire	1403	997	71%	68	15	22%
Norfolk	784	693	88%	67	30	45%
Suffolk	921	792	86%	65	34	52%
East of England	7620	5487	72%	476	159	33%
Cheshire	1647	1092	66%	77	13	17%
Cumbria	1051	819	78%	64	23	36%
Greater Manchester	2867	2235	78%	210	91	43%
Lancashire	2384	1828	77%	147	105	71%
Merseyside	3391	2450	72%	309	93	30%
North West	11340	8424	74%	807	325	40%
Derbyshire	1843	1505	82%	147	77	52%
Leicestershire & Rutland	1869	1705	91%	78	44	56%
Lincolnshire	1143	792	69%	89	30	34%
Northamptonshire	1059	950	90%	42	6	14%
Nottinghamshire	2351	2053	87%	269	177	66%
East Midlands	8265	7005	85%	625	334	53%
Humberside	1303	1125	86%	153	87	57%
North Yorkshire	944	805	85%	67	23	34%
South Yorkshire	2887	2355	82%	431	273	63%
West Yorkshire	5105	4411	86%	338	230	68%
Yorkshire & Humberside	10239	8696	85%	989	613	62%
Hampshire	2088	1359	65%	202	64	32%
Kent	2526	2082	82%	231	129	56%
Surrey	1074	763	71%	49	10	20%
Sussex	2036	1296	64%	141	86	61%
Thames Valley	2450	1292	53%	187	45	24%
South East	10174	6792	67%	810	334	41%
Avon & Somerset	2304	1802	78%	204	129	63%
Devon/Cornwall	1784	1430	80%	168	94	56%
Dorset	1200	591	49%	40	17	43%
Gloucestershire	573	509	89%	76	65	86%
Wiltshire	863	751	87%	49	29	59%
South West	6724	5083	76%	537	334	62%
London	7288	5568	76%	1134	215	19%
Dyfed/Powys	930	737	79%	77	62	81%
Gwent	1469	1254	85%	121	112	93%
North Wales	994	526	53%	67	23	34%
South Wales	2416	1999	83%	272	193	71%
Wales	5809	4516	78%	537	390	73%
England & Wales	84783	66224	78%	7630	3623	47%

Timeliness: Mag Courts (for Weighted Scorecard)²

<i>Area/Region</i>	<i>All</i>	<i>All met</i>	<i>% Meeting target</i>
Staffordshire	3078	2411	78%
Warwickshire	1216	942	77%
West Mercia	2282	1840	81%
West Midlands	10215	8128	80%
West of Midlands	16791	13321	79%
County Durham	1944	1649	85%
Northumbria	5652	4890	87%
Teesside	2639	2255	85%
North East	10235	8794	86%
Bedfordshire	1099	770	70%
Cambridgeshire	1586	940	59%
Essex	3200	2378	74%
Hertfordshire	2337	1710	73%
Norfolk	1888	1517	80%
Suffolk	1149	981	85%
East of England	11259	8296	74%
Cheshire	2512	1884	75%
Cumbria	1519	1191	78%
Greater Manchester	9531	7227	76%
Lancashire	4227	3538	84%
Merseyside	5199	3851	74%
North West	22988	17691	77%
Derbyshire	2730	2305	84%
Leicestershire & Rutland	2639	2400	91%
Lincolnshire	1602	1183	74%
Northamptonshire	1880	1663	88%
Nottinghamshire	4041	3617	90%
East Midlands	12892	11168	87%
Humberside	2427	1960	81%
North Yorkshire	1737	1460	84%
South Yorkshire	4616	3855	84%
West Yorkshire	7574	6761	89%
Yorkshire & Humberside	16354	14036	86%
Hampshire	4512	3269	72%
Kent	3289	2576	78%
Surrey	1496	883	59%
Sussex	3014	1948	65%
Thames Valley	4374	2330	53%
South East	16685	11006	66%
Avon & Somerset	2902	2141	74%
Devon/Cornwall	3368	2834	84%
Dorset	1434	737	51%
Gloucestershire	1150	992	86%
Wiltshire	1133	958	85%
South West	9987	7662	77%
London	20598	12386	60%
Dyfed/Powys	1183	969	82%
Gwent	1845	1603	87%
North Wales	2001	1301	65%
South Wales	4232	3673	87%
Wales	9261	7546	81%
England & Wales	147050	111906	76%

² Using 5-day target for FDRs

Crown Court Reports, April 2006 - March 2007

Area/Region	Total Reports for Crown Court	Total Meeting Court Deadline	% meeting deadline
Staffordshire	1067	1049	98%
Warwickshire	291	275	95%
West Mercia	820	731	89%
West Midlands	4338	4085	94%
West of Midlands	6516	6140	94%
County Durham	782	726	93%
Northumbria	1572	1533	98%
Teesside	1005	843	84%
North East	3359	3102	92%
Bedfordshire	255	244	96%
Cambridgeshire	543	534	98%
Essex	1156	1119	97%
Hertfordshire	520	485	93%
Norfolk	637	627	98%
Suffolk	408	402	99%
East of England	3519	3411	97%
Cheshire	872	845	97%
Cumbria	450	442	98%
Greater Manchester	4657	4553	98%
Lancashire	1986	1936	97%
Merseyside	1964	1900	97%
North West	9929	9676	97%
Derbyshire	998	992	99%
Leicestershire & Rutland	885	874	99%
Lincolnshire	466	460	99%
Northamptonshire	365	355	97%
Nottinghamshire	1216	1164	96%
East Midlands	3930	3845	98%
Humberside	1157	1125	97%
North Yorkshire	473	468	99%
South Yorkshire	1497	1443	96%
West Yorkshire	2284	2207	97%
Yorkshire & Humberside	5411	5243	97%
Hampshire	1584	1512	95%
Kent	921	890	97%
Surrey	483	455	94%
Sussex	881	852	97%
Thames Valley	1147	1097	96%
South East	5016	4806	96%
Avon & Somerset	1072	992	93%
Devon/Cornwall	857	819	96%
Dorset	548	535	98%
Gloucestershire	392	387	99%
Wiltshire	344	330	96%
South West	3213	3063	95%
London	7676	7327	95%
Dyfed/Powys	332	311	94%
Gwent	576	569	99%
North Wales	615	583	95%
South Wales	1649	1549	94%
Wales	3172	3012	95%
England & Wales	51741	49625	96%

Timeliness: All Reports (PT 4)¹

Area/Region	All	All met	% Meeting target
Staffordshire	4145	3456	83%
Warwickshire	1507	1217	81%
West Mercia	3102	2567	83%
West Midlands	14553	11982	82%
West of Midlands	23307	19222	82%
County Durham	2726	2363	87%
Northumbria	7224	6407	89%
Teesside	3644	3053	84%
North East	13594	11823	87%
Bedfordshire	1354	1011	75%
Cambridgeshire	2129	1468	69%
Essex	4356	3496	80%
Hertfordshire	2857	2184	76%
Norfolk	2525	2113	84%
Suffolk	1557	1382	89%
East of England	14778	11654	79%
Cheshire	3384	2728	81%
Cumbria	1969	1630	83%
Greater Manchester	14188	11579	82%
Lancashire	6213	5457	88%
Merseyside	7163	5726	80%
North West	32917	27120	82%
Derbyshire	3728	3288	88%
Leicestershire & Rutland	3524	3271	93%
Lincolnshire	2068	1641	79%
Northamptonshire	2245	2016	90%
Nottinghamshire	5257	4776	91%
East Midlands	16822	14992	89%
Humberside	3584	3059	85%
North Yorkshire	2210	1920	87%
South Yorkshire	6113	5288	87%
West Yorkshire	9858	8967	91%
Yorkshire & Humberside	21765	19234	88%
Hampshire	6096	4735	78%
Kent	4210	3452	82%
Surrey	1979	1319	67%
Sussex	3895	2756	71%
Thames Valley	5521	3374	61%
South East	21701	15636	72%
Avon & Somerset	3974	3102	78%
Devon/Cornwall	4225	3636	86%
Dorset	1982	1268	64%
Gloucestershire	1542	1351	88%
Wiltshire	1477	1287	87%
South West	13200	10644	81%
London	28274	19107	68%
Dyfed/Powys	1515	1274	84%
Gwent	2421	2166	89%
North Wales	2616	1858	71%
South Wales	5881	5214	89%
Wales	12433	10512	85%
England & Wales	198791	159944	80%

¹ Using 1-day target for FDRs

11. Employment – April 2006 to March 2007

In 2005-06 a shadow target was introduced for 15,000 unemployed offenders to find and keep employment or vocational training for four weeks during the course of their supervision. NPS areas encountered difficulties in reporting against this target, but based on the data available at year-end, a total of 9,126 offenders achieved the target outcome.

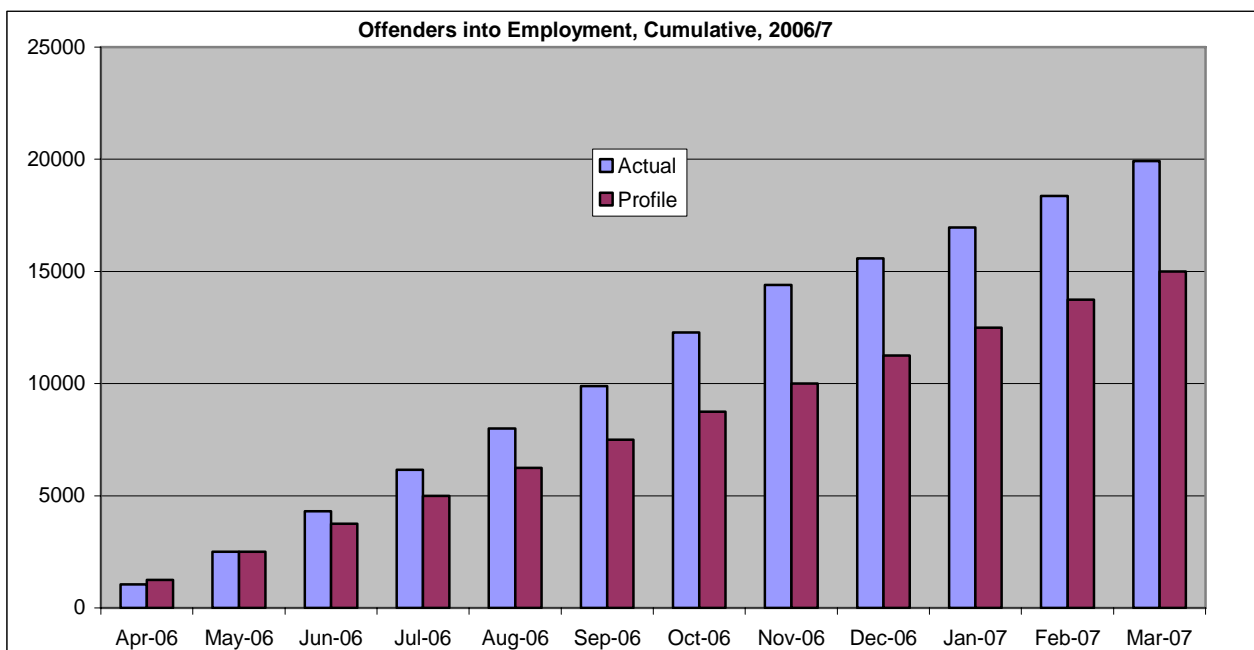
For 2006-07 the single target was replaced with:

- A Performance Target of 15,000 offenders placed into employment
- A Performance Measure of 12,000 offenders who are placed into employment and retain it for four weeks

The end-of-year figures for 2006-07 show that the target was exceeded by 33%.

Offenders into Employment against Profiled Target

	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	Oct-06	Nov-06	Dec-06	Jan-07	Feb-07	Mar-07
Actual	1056	2511	4310	6159	7990	9883	12286	14394	15585	16963	18364	19926
Profile	1250	2500	3750	5000	6250	7500	8750	10000	11250	12500	13750	15000
Percent	84%	100%	115%	123%	128%	132%	140%	144%	139%	136%	134%	133%



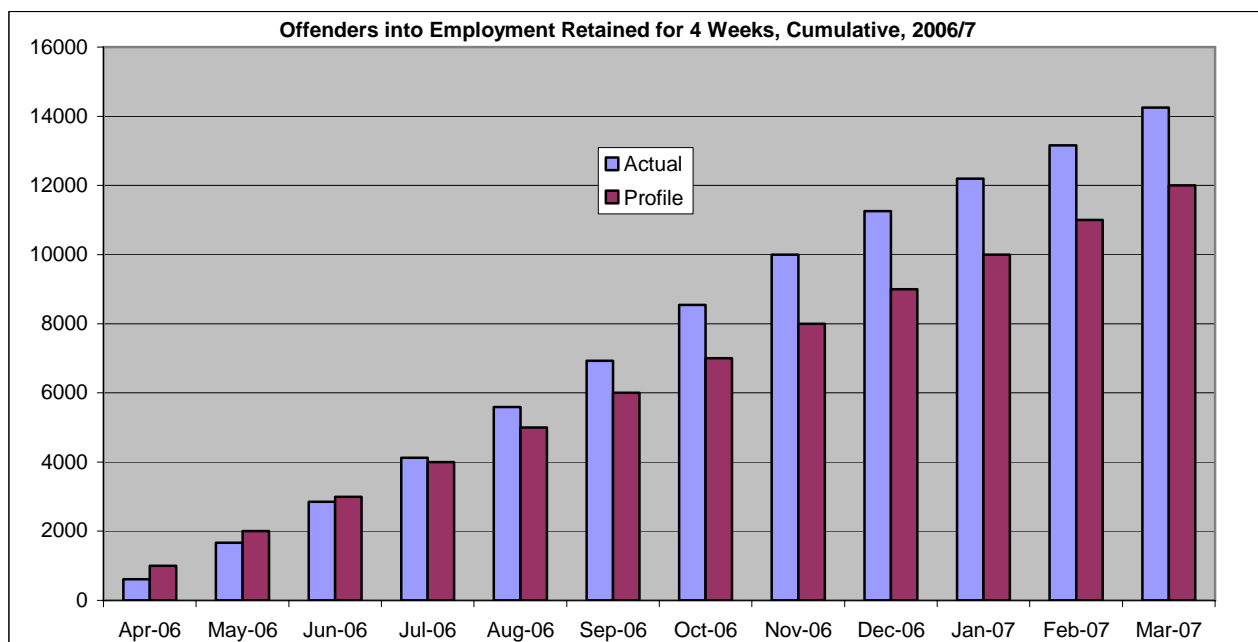
All areas exceeded their target. The best performers:

- Teesside (177%)
- Hampshire (171%)
- North Wales (162%)
- Nottinghamshire (162%)
- Gloucestershire (161%)

The 2006-07 outcome against the Performance Measure (the number of offenders placed into employment which is retained for 4 weeks) was 19% above target.

Offenders into Employment Retained for 4 Weeks against Profiled Target

	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	Oct-06	Nov-06	Dec-06	Jan-07	Feb-07	Mar-07
Actual	606	1668	2849	4123	5590	6930	8542	10003	11257	12196	13160	14248
Profile	1000	2000	3000	4000	5000	6000	7000	8000	9000	10000	11000	12000
Percent	61%	83%	95%	103%	112%	116%	122%	125%	125%	122%	120%	119%



The best performing areas were:

- North Wales (182%)
- Teesside (159%)
- Kent (153%)
- London East (147%)
- North Yorkshire (144%)

The areas who failed to meet the target by more than 10% were:

- Northumbria (51%)
- West Mercia (86%)
- Sussex (87%)

The full breakdown by area and region for both indicators is shown on the next page.

Offender Employment - April 2006 to March 2007

<i>Region</i>	<i>Area</i>	<i>Profiled Target</i>	<i>Offenders into Employment</i>	<i>Target Achieved</i>	<i>Performance</i>	<i>Profiled Target</i>	<i>Offenders into Employment Retained for 4 weeks</i>	<i>Target Achieved</i>	<i>Performance</i>
West Midlands	Staffordshire	293	336	115%	Above	235	268	114%	Above
	Warwickshire	114	175	153%	Above	91	121	132%	Above
	West Mercia	272	287	105%	Above	218	187	86%	Below
	West Midlands	999	1076	108%	Above	799	964	121%	Above
	Regional Sub-Total	1679	1874	112%		1343	1540	115%	
North East	County Durham	204	243	119%	Above	163	220	135%	Above
	Northumbria	485	559	115%	Above	388	197	51%	Below
	Teesside	236	418	177%	Above	189	300	159%	Above
	Regional Sub-Total	925	1220	132%		740	717	97%	
East	Bedfordshire	149	227	152%	Above	120	139	116%	Above
	Cambridgeshire	168	229	137%	Above	134	167	125%	Above
	Essex	352	401	114%	Above	282	300	106%	Above
	Hertfordshire	202	287	142%	Above	161	206	128%	Above
	Norfolk	202	319	158%	Above	161	216	134%	Above
	Suffolk	155	192	124%	Above	124	144	116%	Above
	Regional Sub-Total	1228	1655	135%		982	1172	119%	
North West	Cheshire	253	365	144%	Above	202	227	112%	Above
	Cumbria	139	171	123%	Above	111	132	119%	Above
	Greater Manchester	901	1319	146%	Above	721	854	118%	Above
	Lancashire	445	628	141%	Above	356	509	143%	Above
	Merseyside	543	683	126%	Above	434	484	111%	Above
	Regional Sub-Total	2281	3166	139%		1825	2206	121%	
East Midlands	Derbyshire	266	302	113%	Above	213	231	108%	Above
	Leicestershire & Rutland	263	375	143%	Above	210	286	136%	Above
	Lincolnshire	159	200	126%	Above	127	133	104%	Above
	Northamptonshire	167	245	147%	Above	133	151	113%	Above
	Nottinghamshire	344	556	162%	Above	275	395	144%	Above
	Regional Sub-Total	1199	1678	140%		959	1196	125%	
Yorkshire & Humberside	Humberside	297	432	146%	Above	237	261	110%	Above
	North Yorkshire	166	210	126%	Above	133	191	144%	Above
	South Yorkshire	449	635	141%	Above	360	512	142%	Above
	West Yorkshire	734	897	122%	Above	587	620	106%	Above
	Regional Sub-Total	1646	2174	132%		1317	1584	120%	
South East	Hampshire	430	733	171%	Above	344	456	133%	Above
	Kent	386	559	145%	Above	309	474	153%	Above
	Surrey	160	188	118%	Above	128	133	104%	Above
	Sussex	316	451	143%	Above	253	221	87%	Below
	Thames Valley	411	494	120%	Above	329	295	90%	Near miss
	Regional Sub-Total	1703	2425	142%		1362	1579	116%	
South West	Avon & Somerset	354	444	125%	Above	283	407	144%	Above
	Devon/Cornwall	368	551	150%	Above	294	356	121%	Above
	Dorset	143	225	157%	Above	115	118	103%	Above
	Gloucestershire	123	198	161%	Above	98	108	110%	Above
	Wiltshire	136	165	121%	Above	109	145	133%	Above
	Regional Sub-Total	1124	1583	141%		900	1134	126%	
London	London North	614	808	132%	Above	491	623	127%	Above
	London West	500	621	124%	Above	400	479	120%	Above
	London East	478	652	136%	Above	382	562	147%	Above
	London South	682	838	123%	Above	546	530	97%	Near miss
	London Sub Total	2274	2919	128%		1819	2194	121%	
Wales	Dyfed/Powys	131	177	135%	Above	105	123	117%	Above
	Gwent	198	238	120%	Above	158	162	102%	Above
	North Wales	188	304	162%	Above	150	273	182%	Above
	South Wales	424	513	121%	Above	340	368	108%	Above
	Regional Sub-Total	941	1232	131%		753	926	123%	
England & Wales Total		15000	19926	133%		12000	14248	119%	

12. Weighted Scorecard

The weighted scorecard shows the overall performance, grouped by the four functions that describe our work: public protection, offender management, interventions, and organisational efficiency and effectiveness. The targets that make up each group are set out in the table below.

Offender Management	Interventions	Public Protection	Efficiency & Effectiveness
Enforcement	OBP completions	High risk assessments	Complete, timely ethnic data
Compliance	Skills for life referrals	PPO assessments	Sickness absence
Court report timeliness	Employment gained		
	DRR completions		
	Unpaid work completions		

The scores, which relate to performance against target, are presented for each of these categories along with the overall performance (an aggregate of the four) for each area, upon which the ranking is based.

The end-of-year scorecard for 2006-07 not only shows a large positive overall score for the service, indicating a high performance level, but for the first time all areas are above zero. Once again there is less volatility compared to earlier in the year with three areas moving up 10 places or more and three areas moving down more than 10 places. The lowest score is 56, compared to minus 38 in the previous scorecard. The highest score is now 227; last time it was 144. This shows that the gap between top and bottom has reduced further.

There has been a large improvement on all four strands of the business, and it is again clear that the areas at the top are strong across all strands, where once some weak results were offset by stronger performance in the other strands.

Humberside have maintained their position in 1st place, with Lincolnshire 2nd and Leicestershire & Rutland in 3rd.

Just six areas moved 10 places or more in either direction since the previous quarter:

Gwent (+13)
 Cumbria (+11)
 Cheshire (+10)
 Surrey (+10)

Wiltshire (-13)
 Northumbria (-14)

Weighted Scorecard Year End 2006-07

Area name	Offender Management	Interventions	Public Protection	Efficiency and effectiveness	Overall Performance
Humberside	31	111	59	27	227
Lincolnshire	36	69	60	39	203
Leicestershire & Rutland	37	87	35	39	198
Dorset	21	116	39	21	197
Nottinghamshire	29	91	47	23	190
Northamptonshire	11	103	50	24	188
Dyfed/Powys	26	94	31	26	177
Gwent	25	80	34	34	173
Cheshire	25	98	43	6	172
Staffordshire	39	61	44	28	172
Bedfordshire	25	99	19	24	167
Devon & Cornwall	14	92	46	14	166
Cumbria	35	87	44	-1	166
County Durham	38	71	37	15	161
Sussex	32	80	23	22	157
Gloucestershire	31	80	34	12	157
Kent	20	104	-5	35	153
Wiltshire	24	81	21	23	149
South Wales	14	79	40	15	149
Suffolk	29	84	16	19	148
Hertfordshire	-1	111	21	15	145
Essex	34	77	4	30	144
Lancashire	37	80	19	7	143
North Yorkshire	18	65	27	28	138
Norfolk	13	100	24	0	137
Derbyshire	33	76	20	6	135
Northumbria	20	66	33	9	128
Greater Manchester	16	71	27	12	126
North Wales	19	46	43	14	121
Merseyside	6	66	29	15	116
Thames Valley	2	83	27	3	115
Surrey	9	73	20	11	112
Hampshire	15	83	13	-1	111
Warwickshire	25	42	12	25	104
Cambridgeshire	-1	76	25	0	99
London North	-14	112	14	-15	98
Avon & Somerset	-4	76	6	15	93
London East	0	116	1	-27	90
South Yorkshire	10	51	35	-11	85
West Yorkshire	-7	45	16	27	81
West Mercia	-5	29	34	21	79
London South	-2	94	-5	-19	67
London West	-5	111	-9	-32	65
Teesside	-34	60	36	0	62
West Midlands	6	34	15	1	56
Overall Performance	729	3609	1204	581	6123

Position now	Position last time	Difference
1	1	0
2	3	1
3	4	1
4	6	2
5	2	-3
6	10	4
7	11	4
8	21	13
9	19	10
10	7	-3
11	14	3
12	18	6
13	24	11
14	8	-6
15	9	-6
16	12	-4
17	15	-2
18	5	-13
19	22	3
20	26	6
21	30	9
22	16	-6
23	17	-6
24	23	-1
25	29	4
26	20	-6
27	13	-14
28	25	-3
29	31	2
30	35	5
31	27	-4
32	42	10
33	32	-1
34	28	-6
35	39	4
36	36	0
37	37	0
38	38	0
39	40	1
40	41	1
41	33	-8
42	34	-8
43	44	1
44	43	-1
45	45	0

