



National Probation Service

Performance Report 23

and

Weighted Scorecard Q3 2006/07

February 2007

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DIRECTOR OF PROBATION

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Foreword

This report presents the performance of the National Probation Service against the targets set at the start of the year. The report covers the first three quarters of 2006-07. This has been a strong quarter. Furthermore, it has been a strong quarter within a consistent trend of continuous improvement. Nationally the NPS is achieving or exceeding 10 of its 12 service delivery targets. I always view the quarter 3 performance results as critical indicators and I am confident that this will be a very successful year for the NPS.

The weighted scorecard shows the overall performance, grouped by the four functions that describe our work; public protection, offender management, interventions, and organisational efficiency and effectiveness. It shows very strong performance on the service delivery functions, particularly on interventions. It shows that 40 delivery areas are above the target line of zero – the point at which delivery meets the minimum expectation. This is an improvement on the halfway stage in the year when there were 27. It shows a service that is improving with all the areas within it playing their part in that improvement. The gap between the best and the worst performing areas is now the smallest it has ever been indicating strong overall national performance.

Results on the assessment of those cases that present a high risk of harm, and on PPO cases have consistently exceeded the target, showing steady improvement. This is very important and linked with our work on the enforcement of offenders who do not comply is at the heart of our contribution to public protection.

The six areas that were placed in special measures at the end of the last performance year have continued to improve and all are now above the zero line.

Performance Report 23 is the penultimate performance report in this format. The performance information used in this report will in future be put into the new Integrated Probation Performance Framework (IPPF), building on the work to create a quality standards framework. I welcome this development but want to also recognise the significant role played by this reporting process in driving up the performance of the probation service over the last 6 years.

I hope that the next time I come to write this foreword, which will be the last time, I will be presenting the best results in the NPS's history. With your continued support and effort, I am certain that that is just what I shall be doing.

Roger Hill

Director, National Probation Service

Introduction

Overall Performance on all targets

Performance indicator	2005-06	2006-07 (April- December)	Percentage point change
Enforcement within 10 days	91%	92%	1%
Compliance (proportion of arranged appointments which are attended)	-	82%	--
Assessment of high risk cases	81%	93%	+12%
Assessment of PPOs	82%	95%	+13%
Offending Behaviour Programmes	17,127 (114%)	13,661 (104%)	-10%
Unpaid Work completions	51,026 (102%)	40,634 (108%)	+6%
DTTO/DRR starts	14,001 (88%)	11,340 (95%)	+7%
DTTO/DRR completions	3,977 (99%)	4,178 (111%)	+12%
Skills for Life Starts	44,972 (112%)	40,976 (114%)	+2%
Skills for Life Awards	14,930 (149%)	8,119	N/A
Accurate and timely ethnicity data	97%	97%	0%
Sickness absence (average. days)	12.3	11.6	-0.7 days
Victim Contact	92%	93%	+1%
Court Report timeliness	--	78%	--
Employment	--	132%	--

It should be noted that for 2006/07 the target for:

- DTTO/DRRs completions has increased from 4,000 to 5,000
- Skills for life starts increased from 40,000 to 48,000
- Offending behaviour programme completions have increased from 15,000 to 17,500.

Enforcement

92% of relevant cases were enforced within 10 days in accordance with National Standards during the first nine months of the year. On a monthly basis performance reached 93% in October and November.

Compliance

A new compliance target has been introduced for 2006-07, which measures the proportion of arranged appointments that the offender attends in the first 26 weeks of the order or licence. During April to December 82% was achieved. The target is 85%. On Performance Measure 2 (PM2, the proportion of cases that reach the 6 month stage without requiring breach action) 72% has been achieved, against a target of 70%

High / Very High Risk of harm cases

The target is to complete 90% of risk of harm analyses, risk management plans and OASys sentence plans on high risk offenders within five working days of the commencement of the order or release into the community. This target is now being exceeded, with 93% achieved for the period April-December 2006.

Prolific and other Priority Offenders (PPOs)

The target is to complete 90% of risk of harm screenings / full analyses (as appropriate) and OASys sentence plans on Prolific and other Priority Offenders within five working days of commencement of the order or release into the community. This target is also being exceeded nationally with 95% of cases meeting the target for April to December 2006.

Accredited Offending Behaviour Programmes

There were 13,661 completions of offending behaviour programmes between April and December 2006, which represents 4% above the profiled (expected) target. There were over 4,000 more completions during this period than during the same period in 2005.

Unpaid Work

40,634 successful completions have been achieved between April and December 2006. That is 8% above the target and almost 2,000 more completions than at the same stage last year.

Drug Rehabilitation Requirements (DRRs)

There were 11,340 commencements of DRRs between April and December 2006 (95% of the profiled target). This is an increase of over 1,250 on the number of starts during April to December 2005.

There were 4,178 successful completions of DRRs in the period April to December 2006. That is 11% above the expected target and 52% above the 2,749 completions achieved during the equivalent period in 2005.

Skills for Life

40,976 offenders commenced skills for life courses between April and December 2006; 14% above the target for the period and 24% up on the number of starts achieved during the same period last year.

There are no awards targets for probation areas in 2006-07. Data for the first three quarters of 2006-07 shows that 8,119 awards were delivered, a 27% reduction on the 11,114 awards achieved during the same period last year.

Accurate and Timely Race & Ethnic Monitoring Data

97% of data on offenders starting community orders was timely and accurate with respect to ethnicity, as was 96% of data on offenders under pre and post release supervision. The total across both types of supervision was 97%.

Sickness Absence

The average days lost per employee per staff year during the three quarters of 2006-07 was 11.6, an improvement on the average of 12.3 for 2005-06.

Victim Contact

First half figures for 2006-07 for victim contact are now available. These show that 93% of victims were contacted within the 8-week national standard. That is up one percentage point on last year's results. The target is 85%.

Court Report Timeliness

New targets were introduced for 2006-07 and this report provides the results for the period April to December 2006. These show that 78% of reports were delivered on time against the target of 90%.

Contact for Enquiries

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1. Enforcement and Compliance – April to December 2006

Enforcement

NPS Performance Target 6 is that the National Probation Service takes enforcement action in accordance with the National Standard in 90% of cases where the offender has breached his/her order. To fully meet the standard, three things must be achieved:

- breach action taken on or before a second failure assessed as unacceptable (third failure in licence cases)
- the court contacted for a hearing date
- all of this achieved within 10 days.

National Standards monitoring on enforcement uses a sample of cases commenced six months previously, so the sample for the reporting period April to December 2006 will contain cases that commenced between October 2005 and June 2006.

The enforcement rate remains considerably better than in 2001-02, as illustrated by the following table.

Period	Enforced within 10 days in accordance with National Standards	All cases enforced
2001/02	53%	69%
2002/03	64%	77%
2003/04	77%	87%
2004/05	87%	93%
2005/06	91%	96%
2006/07 (April – December)	92%	96%

The detailed data for the first three quarters of 2006-7 shows that there were no areas more than 10% below target:

- 37 areas met or exceeded the 90% for breach action within 10 days.
- 8 areas were within 10% of the target.

End-to-End Enforcement

We have decided to publish end-to-end enforcement performance from COMet data for the first time in this Performance Report.

The LCJB target is:

- An average of 35 working days from the relevant failure to comply to resolution of the case, and
- 50% of cases to be resolved with 25 working days.

The target was introduced in October last year. There are still some concerns about the quality of the data but work is on-going to improve this.

Performance against the 50% target has seen steady improvement but the average day target presents more of challenge and performance has been virtually static.

There is wide range of performance too. As this is a joint agency target responsibility for improvement rests with NPS, HMCS, YOTs, EM contractors and warrant execution agencies which could be HMCS, Police or private contractors. This makes for a complex performance framework.

A recent series of effective practice workshops have been evaluated positively by participants and we hope that by publishing this data it will also promote performance improvement.

The Home Secretary announced a proposal in “Rebalancing the Criminal Justice System in Favour of the Law Abiding Majority” for a target on the time taken to return an offender to custody following revocation of their licence. There will be consultation on the target with LCJBs and enforcement agencies.

Compliance

A new performance target for compliance has been introduced for 2006-07, measuring the proportion of arranged appointments which the offender attends during the first 26 weeks. A rate of 82% compliance was achieved in the first three quarters of the year.

The target is supported by three additional measures of compliance:

- PM 2: the proportion of orders and licences which reach the 6 months stage without requiring breach action
- PM 3: the average number of acceptable failures to attend during the first 26 weeks
- PM 4: the proportion of orders and licences that terminate successfully

The April-December 2006 area breakdown for all of these is shown overleaf.

The figures shown for PM 4 are based on terminations between April and December 2006 of the following types: CRO, CPO, CPRO (Rehab. & Punishment), DTTO, Community Order, SSO; Young Offender under 12m; Adult & Young Parole; Adult Custody 12m Plus; Young Offender 12m and above; Adult Pre & Post Over 12m).

Enforcement and Compliance - April to December 2006

Area/Region	Enforcement (PT 6): breach action taken within 10 working days (Target = 90%)	Enforcement: breach action taken whether or not within 10 working days	Compliance (PT 7): the proportion of arranged appointments that are kept	Compliance (PM 2): the proportion of cases reaching the 6 months stage without requiring breach action	Compliance (PM 3): the average number of acceptable failures to attend in the first 26 weeks	Compliance (PM 4): the proportion of orders and licences that terminate successfully
Staffordshire	98%	99%	86%	79%	2.8	71%
Warwickshire	99%	100%	79%	63%	3.3	67%
West Mercia	96%	97%	78%	73%	3.4	66%
West Midlands	91%	92%	80%	74%	3.2	64%
West of Midlands	94%	95%	81%	74%	3.2	66%
County Durham	96%	98%	87%	85%	2.4	66%
Northumbria	96%	97%	80%	69%	3.4	66%
Teesside	81%	87%	82%	73%	2.7	69%
North East	92%	94%	82%	73%	3.0	67%
Bedfordshire	97%	99%	81%	75%	3.7	73%
Cambridgeshire	90%	91%	80%	69%	2.6	71%
Essex	96%	98%	88%	79%	2.2	68%
Hertfordshire	84%	88%	86%	72%	1.6	68%
Norfolk	94%	98%	78%	64%	2.9	67%
Suffolk	94%	100%	81%	77%	3.4	68%
East of England	92%	95%	82%	72%	2.7	69%
Cheshire	94%	97%	83%	75%	2.8	71%
Cumbria	98%	98%	82%	74%	2.8	70%
Greater Manchester	88%	95%	86%	72%	2.6	65%
Lancashire	93%	97%	79%	72%	2.7	65%
Merseyside	92%	96%	81%	70%	3.2	68%
North West	91%	96%	83%	72%	2.8	66%
Derbyshire	99%	99%	84%	65%	3.5	73%
Leicestershire & Rutland	94%	95%	85%	71%	4.5	67%
Lincolnshire	98%	98%	83%	72%	2.2	65%
Northamptonshire	85%	98%	82%	71%	2.9	74%
Nottinghamshire	98%	99%	82%	66%	2.6	63%
East Midlands	96%	98%	83%	68%	3.2	67%
Humberside	96%	97%	83%	71%	3.8	71%
North Yorkshire	93%	98%	80%	69%	3.4	65%
South Yorkshire	94%	96%	78%	71%	3.1	62%
West Yorkshire	86%	92%	76%	66%	3.0	65%
Yorkshire & Humberside	90%	94%	78%	69%	3.2	65%
Hampshire	93%	95%	85%	68%	2.2	71%
Kent	94%	99%	83%	69%	2.6	71%
Surrey	92%	95%	84%	69%	2.4	71%
Sussex	92%	97%	93%	66%	2.4	65%
Thames Valley	87%	91%	84%	73%	2.5	72%
South East	92%	95%	86%	69%	2.4	70%
Avon & Somerset	92%	95%	82%	67%	2.5	69%
Devon/Cornwall	94%	96%	81%	64%	3.0	66%
Dorset	94%	95%	87%	63%	2.0	69%
Gloucestershire	99%	100%	81%	69%	2.7	73%
Wiltshire	99%	100%	79%	72%	3.3	65%
South West	94%	97%	82%	67%	2.7	68%
London East	91%	97%	79%	75%	3.2	
London North	85%	94%	82%	79%	2.8	
London South	91%	96%	82%	77%	3.1	
London West	89%	97%	79%	80%	3.4	
London	89%	96%	81%	78%	3.1	74%
Dyfed/Powys	97%	99%	84%	77%	2.5	69%
Gwent	95%	99%	84%	64%	2.7	62%
North Wales	90%	94%	84%	77%	1.9	73%
South Wales	94%	99%	80%	75%	3.1	72%
Wales	94%	98%	82%	74%	2.7	70%
ENGLAND & WALES	92%	96%	82%	72%	2.9	68%

End-to-End Enforcement, April to December 2006

Area	Proportion resolved within 25 working days	Performance - % resolved within 25 working days	Average working days to resolution of the days - target is 35 days	Performance - average of 35 days resolution
Avon and Somerset	49%	Near Miss	42	Not Met
Bedfordshire	25%	Not Met	59	Not Met
Cambridgeshire	60%	Met	35	Met
Cheshire	50%	Met	41	Not Met
Cleveland	37%	Not Met	51	Not Met
Cumbria	64%	Met	32	Met
Derbyshire	52%	Met	41	Not Met
Devon Cornwall	59%	Met	34	Met
Dorset	25%	Not Met	48	Not Met
Durham	47%	Near Miss	46	Not Met
Dyfed Powys	53%	Met	34	Met
Essex	56%	Met	38	Near Miss
Gloucestershire	57%	Met	45	Not Met
Greater Manchester	42%	Not Met	46	Not Met
Gwent	47%	Near Miss	44	Not Met
Hampshire and Isle of Wight	41%	Not Met	46	Not Met
Hertfordshire	45%	Near Miss	45	Not Met
Humberside	68%	Met	30	Met
Kent	39%	Not Met	48	Not Met
Lancashire	24%	Not Met	59	Not Met
Leicestershire	50%	Met	39	Near Miss
Lincolnshire	47%	Near Miss	41	Not Met
London	22%	Not Met	71	Not Met
Merseyside	42%	Not Met	48	Not Met
Norfolk	42%	Not Met	55	Not Met
North Wales	43%	Not Met	50	Not Met
North Yorkshire	46%	Near Miss	39	Near Miss
Northamptonshire	51%	Met	39	Near Miss
Northumbria	50%	Met	44	Not Met
Nottinghamshire	64%	Met	30	Met
South Wales	50%	Met	46	Not Met
South Yorkshire	46%	Near Miss	46	Not Met
Staffordshire	39%	Not Met	45	Not Met
Suffolk	62%	Met	35	Met
Surrey	57%	Met	34	Met
Sussex	39%	Not Met	46	Not Met
Thames Valley	24%	Not Met	61	Not Met
Warwickshire	60%	Met	38	Near Miss
West Mercia	52%	Met	38	Near Miss
West Midlands	74%	Met	28	Met
West Yorkshire	44%	Near Miss	39	Near Miss
Wiltshire	51%	Met	40	Not Met
England & Wales	48%	Near Miss	44	Not Met

2. Public Protection – April to December 2006

There are two performance targets relating to protecting the public from harm and protecting the public from prolific and other priority offenders:

- Performance Target (PT) 1: 90% of risk of harm assessments, risk management plans and OASys sentence plans on high risk offenders are completed within five working days of the commencement of the order or release into the community; and
- Performance Target (PT) 3: 90% of risk of harm screenings / full analysis (as appropriate) and OASys sentence plans are completed on Prolific and other Priority Offenders within five working days of commencement of the order or release into the community.

The results for the first nine months of the performance year show an improvement on both measures compared to 2005-06. For the target on high/very high risk of harm offenders performance has improved from 81% to 93%. For PPOs the improvement was from 82% to 95%. This is broken down at area level in the following pages.

The area-level detail once again demonstrates improvement since 2005-06. For the target for high/very high risk cases there are now 36 areas on or above target (up from 14 in 2005-06), with a further 9 within 10% of the target. There are no areas more than 10% below target. For the PPO target, 39 areas are on or above target (up from 16), 6 are within 10%. Again, there were no areas more than 10% below the target.

High/Very High Risk of Harm Offenders: Timeliness of Risk of Harm Analysis, Risk Management Plan & Sentence Plan at Commencement/Release (Performance Target 1) - April to December 2006

<i>Region</i>	<i>Area</i>	<i>Number of High/Very High Risk commencements & releases</i>	<i>Number in which 5-day timeliness target was met</i>	<i>% Met</i>	<i>Performance (Target = 90%)</i>
West of Midlands	Staffordshire	135	127	94%	Above
	Warwickshire	62	59	95%	Above
	West Mercia	73	69	95%	Above
	West Midlands	380	331	87%	Near miss
	Regional sub-total	650	586	90%	
North East	County Durham	34	32	94%	Above
	Northumbria	156	147	94%	Above
	Teesside	167	157	94%	Above
	Regional sub-total	357	336	94%	
East of England	Bedfordshire	73	68	93%	Above
	Cambridgeshire	44	42	95%	Above
	Essex	158	144	91%	Above
	Hertfordshire	62	59	95%	Above
	Norfolk	40	39	98%	Above
	Suffolk	21	18	86%	Near miss
Regional sub-total	398	370	93%		
North West	Cheshire	156	153	98%	Above
	Cumbria	59	59	100%	Above
	Lancashire	251	237	94%	Above
	Greater Manchester	717	682	95%	Above
	Merseyside	295	280	95%	Above
	Regional sub-total	1478	1411	95%	
East Midlands	Derbyshire	193	179	93%	Above
	Leicestershire & Rutland	86	79	92%	Above
	Lincolnshire	31	31	100%	Above
	Northamptonshire	82	81	99%	Above
	Nottinghamshire	124	123	99%	Above
	Regional sub-total	516	493	96%	
Yorkshire & Humberside	Humberside	292	291	100%	Above
	North Yorkshire	67	62	93%	Above
	South Yorkshire	173	160	92%	Above
	West Yorkshire	348	308	89%	Near miss
	Regional sub-total	880	821	93%	
South East	Hampshire	133	118	89%	Near miss
	Kent	124	106	85%	Near miss
	Surrey	38	35	92%	Above
	Sussex	47	45	96%	Above
	Thames Valley	140	132	94%	Above
	Regional sub-total	482	436	90%	
South West	Avon & Somerset	115	102	89%	Near miss
	Devon/Cornwall	48	46	96%	Above
	Dorset	18	17	94%	Above
	Gloucestershire	66	63	95%	Above
	Wiltshire	16	15	94%	Above
	Regional sub-total	263	243	92%	
London	London East	132	112	85%	Near miss
	London North	188	173	92%	Above
	London South	133	119	89%	Near miss
	London West	155	136	88%	Near miss
	Regional sub-total	608	540	89%	
Wales	Dyfed/Powys	92	86	93%	Above
	Gwent	49	47	96%	Above
	North Wales	64	59	92%	Above
	South Wales	185	176	95%	Above
	Regional sub-total	390	368	94%	
England & Wales Total		6022	5604	93%	Above

Prolific and other Priority Offenders (PPOs): Timeliness of Risk of Harm Screening/Analysis & Sentence Plan at Commencement/Release (Performance Target 3) - April to December 2006

<i>Region</i>	<i>Area</i>	<i>Number of PPO commencements & releases</i>	<i>Number in which 5-day timeliness target was met</i>	<i>% Met</i>	<i>Performance (Target = 90%)</i>
West of Midlands	Staffordshire	57	56	98%	Above
	Warwickshire	30	27	90%	Above
	West Mercia	59	56	95%	Above
	West Midlands	303	284	94%	Above
	Regional sub-total	449	423	94%	
North East	County Durham	24	23	96%	Above
	Northumbria	105	101	96%	Above
	Teesside	88	86	98%	Above
	Regional sub-total	217	210	97%	
East of England	Bedfordshire	50	45	90%	Above
	Cambridgeshire	69	61	88%	Near miss
	Essex	62	55	89%	Near miss
	Hertfordshire	69	60	87%	Near miss
	Norfolk	45	40	89%	Near miss
	Suffolk	50	48	96%	Above
	Regional sub-total	345	309	90%	
North West	Cheshire	65	62	95%	Above
	Cumbria	58	56	97%	Above
	Lancashire	121	115	95%	Above
	Greater Manchester	309	283	92%	Above
	Merseyside	140	130	93%	Above
	Regional sub-total	693	646	93%	
East Midlands	Derbyshire	133	122	92%	Above
	Leicestershire & Rutland	163	158	97%	Above
	Lincolnshire	51	51	100%	Above
	Northamptonshire	97	96	99%	Above
	Nottinghamshire	159	157	99%	Above
	Regional sub-total	603	584	97%	
Yorkshire & Humberside	Humberside	109	109	100%	Above
	North Yorkshire	23	22	96%	Above
	South Yorkshire	102	98	96%	Above
	West Yorkshire	95	87	92%	Above
	Regional sub-total	329	316	96%	
South East	Hampshire	77	70	91%	Above
	Kent	100	89	89%	Near miss
	Surrey	58	52	90%	Above
	Sussex	151	149	99%	Above
	Thames Valley	131	126	96%	Above
	Regional sub-total	517	486	94%	
South West	Avon & Somerset	64	60	94%	Above
	Devon/Cornwall	135	132	98%	Above
	Dorset	24	23	96%	Above
	Gloucestershire	38	37	97%	Above
	Wiltshire	19	19	100%	Above
	Regional sub-total	280	271	97%	
London	London East	62	60	97%	Above
	London North	94	88	94%	Above
	London South	55	53	96%	Above
	London West	72	59	82%	Near miss
	Regional sub-total	283	260	92%	
Wales	Dyfed/Powys	49	47	96%	Above
	Gwent	49	47	96%	Above
	North Wales	36	36	100%	Above
	South Wales	88	87	99%	Above
	Regional sub-total	222	217	98%	
England & Wales Total		3938	3722	95%	Above

National Standards Monitoring – Public Protection

The Delivery and Quality Unit in the NPD have identified a number of items in the monthly National Standards Monitoring exercise conducted by Probation Areas that can be aggregated together to give an indication of practice performance in terms of public protection.

National Standards monitoring data is analysed by counting the number of answers to each question that represented Standard or practice expectation “met” and the number of answers classified as “not met”. In questions where the range of answer options was Excellent – Poor the answers “Excellent” and “Good” were classified as “met” and the answers “Unsatisfactory” and “Poor” were classified as “not met”.

The overall “score” for each Area was calculated by adding together the number of instances of “met” and expressing that as a proportion of the total of “met” + “not met” responses.

The “score” is allocated to a “Band” as follows:

Band	Score range	Colour code
Band 1	90% or more	
Band 2	80% - 89%	
Band 3	70% - 79%	
Band 4	69% or less	

The data source is the analysis of National Standards monitoring returns (as stored in NSMART) in the period April – December 2006.

The table below lists the questions used to arrive at the aggregate National Standards monitoring score.

Community Orders Form - Question numbers	Licences form - Question numbers	High/Very High Risk form - Question numbers
15	13	11
58	26	12
59	45	13
60	46	14
61	47	15
62	48	16
63	49	17
64	50	18
65	51	19
66	52	20
67	53	21
70	54	
	57	

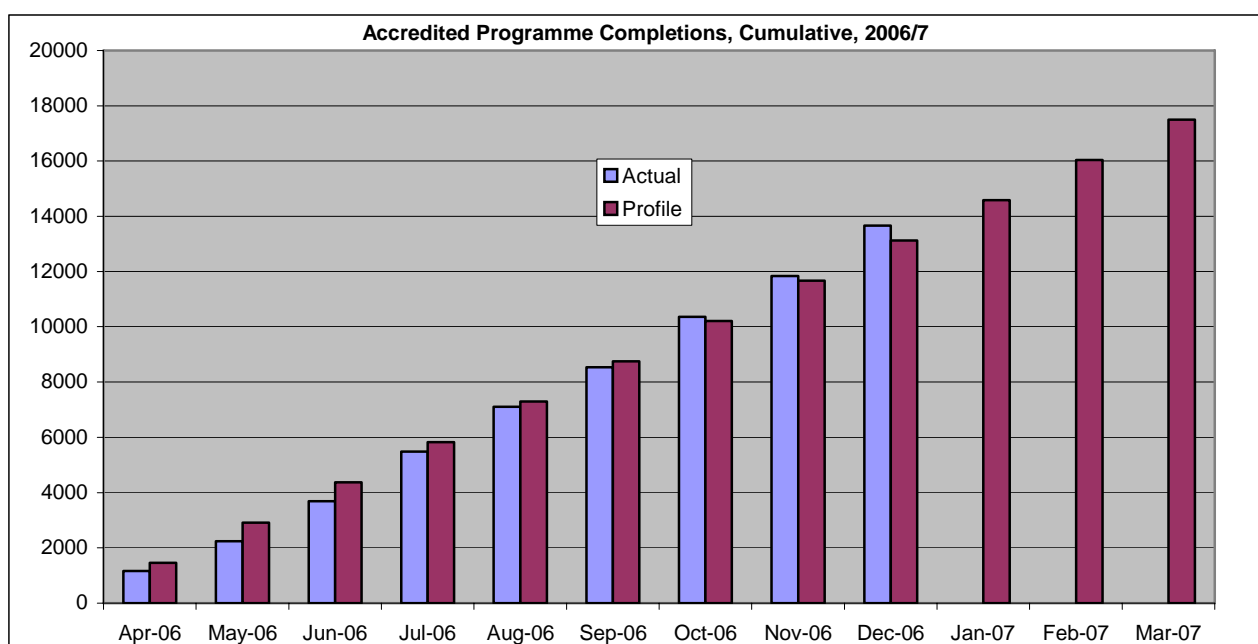
**National Standards Monitoring Aggregate – Public Protection
April – December 2006 National Standards Monitoring returns**

<i>Probation Area</i>	Total met	Total not met	% Met	Band
Avon & Somerset	4819	1308	79%	Band 3
Bedfordshire	2896	1037	74%	Band 3
Cambridgeshire	2134	1038	67%	Band 4
Cheshire	5114	1517	77%	Band 3
County Durham	2919	405	88%	Band 2
Cumbria	2660	629	81%	Band 2
Derbyshire	5023	1591	76%	Band 3
Devon/Cornwall	4962	1231	80%	Band 2
Dorset	2210	403	85%	Band 2
Dyfed/Powys	2447	613	80%	Band 2
Essex	2749	850	76%	Band 3
Gloucestershire	2298	474	83%	Band 2
Greater Manchester	21486	8571	71%	Band 3
Gwent	3630	494	88%	Band 2
Hampshire	6290	2693	70%	Band 3
Hertfordshire	2785	1712	62%	Band 4
Humberside	6474	1341	83%	Band 2
Kent	6222	1609	79%	Band 3
Lancashire	8440	2738	76%	Band 3
Leicestershire & Rutland	6331	1698	79%	Band 3
Lincolnshire	2775	579	83%	Band 2
LONDON ALL	24047	13894	63%	Band 4
London East	6122	2901	68%	Band 4
London North	5939	4242	58%	Band 4
London South	6427	3955	62%	Band 4
London West	5559	2796	67%	Band 4
Merseyside	8820	1867	83%	Band 2
Norfolk	2950	1022	74%	Band 3
North Wales	3600	852	81%	Band 2
North Yorkshire	3701	862	81%	Band 2
Northamptonshire	2126	1309	62%	Band 4
Northumbria	8839	1892	82%	Band 2
Nottinghamshire	7336	1789	80%	Band 2
South Wales	8024	1755	82%	Band 2
South Yorkshire	8174	2951	73%	Band 3
Staffordshire	5931	1357	81%	Band 2
Suffolk	1620	632	72%	Band 3
Surrey	2943	451	87%	Band 2
Sussex	5806	827	88%	Band 2
Teesside	4888	784	86%	Band 2
Thames Valley	7192	3128	70%	Band 3
Warwickshire	2221	489	82%	Band 2
West Mercia	6608	1433	82%	Band 2
West Midlands	11639	6808	63%	Band 4
West Yorkshire	15579	3871	80%	Band 2
Wiltshire	2287	606	79%	Band 3
England and Wales	248995	81110	75%	Band 3

3. Accredited Programmes - April to December 2006

The national target for accredited programme completions has increased by 17% to 17,500 for 2006-07. Between April and December 2006, 13,661 completions had been achieved against a profiled target of 13,125 (i.e. 104%).

	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	Oct-06	Nov-06	Dec-06	Jan-07	Feb-07	Mar-07
Actual	1159	2239	3690	5484	7104	8538	10359	11842	13661			
Profile	1458	2917	4375	5833	7292	8750	10208	11667	13125	14583	16042	17500
Percent	79%	77%	84%	94%	97%	98%	101%	102%	104%			



Year	Target	Completions	% Achieved
2001/02	6,267	3,431	55%
2002/03	12,000	7,716	64%
2003/04	15,000	13,136	88%
2004/05	15,000	15,595	104%
2005/06	15,000	17,127	114%
2006/07 (April – December)	13,125	13,661	104%

The detailed data show that:

- 23 areas exceeded their target.
- 10 areas were within 10% of the target.
- 9 areas were more than 10% below target.

The best performing areas were:

- Cheshire (199%)
- Nottinghamshire (177%)
- Leicestershire & Rutland (150%)
- Gloucestershire (138%)
- Thames Valley (137%)

The most serious under-achievers were:

- Cambridgeshire (72%)
- Devon & Cornwall (75%)
- Lincolnshire (76%)
- Sussex (78%)
- West Mercia (78%)

Accredited Programmes Completions April - December 2006

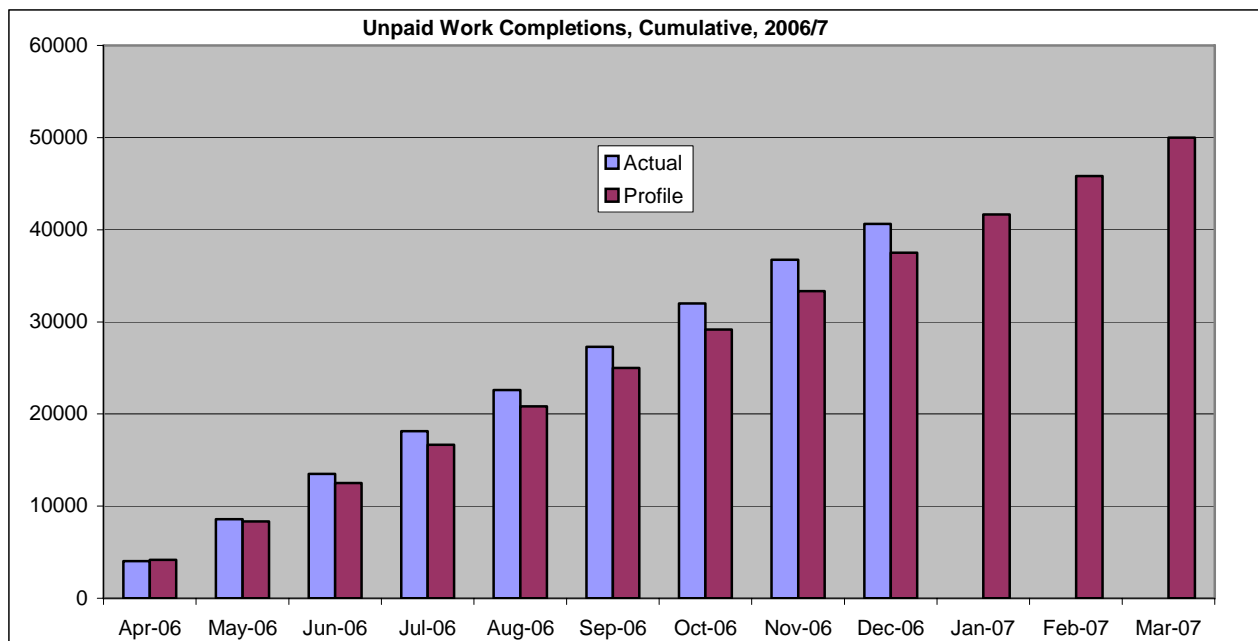
<i>Region</i>	<i>Area name</i>	<i>Completion target (profile)</i>	<i>Actual completions achieved</i>	<i>Percent of completion target</i>	<i>Performance</i>
West Midlands	Staffordshire	270	267	99%	Near miss
	Warwickshire	113	103	92%	Near miss
	West Mercia	259	203	78%	Below
	West Midlands	797	873	110%	Above
	Regional Sub Total	1438	1446	101%	
North East	County Durham	176	217	124%	Above
	Northumbria	516	550	107%	Above
	Teesside	184	175	95%	Near miss
	Regional Sub Total	875	942	108%	
East	Bedfordshire	128	152	119%	Above
	Cambridgeshire	139	100	72%	Below
	Essex	313	378	121%	Above
	Hertfordshire	144	193	134%	Above
	Norfolk	176	167	95%	Near miss
	Suffolk	140	125	90%	Near miss
	Regional Sub Total	1039	1115	107%	
North West	Cheshire	177	353	199%	Above
	Cumbria	118	107	91%	Near miss
	Greater Manchester	1073	883	82%	Below
	Lancashire	440	539	123%	Above
	Merseyside	515	438	85%	Below
	Regional Sub Total	2322	2320	100%	
East Midlands	Derbyshire	240	247	103%	Above
	Leicestershire & Rutland	269	402	150%	Above
	Lincolnshire	213	161	76%	Below
	Northamptonshire	143	150	105%	Above
	Nottinghamshire	196	346	177%	Above
Regional Sub Total	1061	1306	123%		
Yorkshire & Humberside	Humberside	227	259	114%	Above
	North Yorkshire	164	161	98%	Near miss
	South Yorkshire	413	354	86%	Below
	West Yorkshire	653	661	101%	Above
	Regional Sub Total	1457	1435	98%	
South East	Hampshire	372	371	100%	Above
	Kent	278	350	126%	Above
	Surrey	153	142	93%	Near miss
	Sussex	286	222	78%	Below
	Thames Valley	339	465	137%	Above
	Regional Sub Total	1427	1550	109%	
South West	Avon & Somerset	329	266	81%	Below
	Devon & Cornwall	346	259	75%	Below
	Dorset	140	152	108%	Above
	Gloucestershire	125	172	138%	Above
	Wiltshire	82	101	124%	Above
	Regional Sub Total	1022	950	93%	
London	London	1623	1745	108%	Above
	Regional Sub Total	1623	1745	108%	
Wales	Dyfed/Powys	97	95	98%	Near miss
	Gwent	152	155	102%	Above
	North Wales	211	215	102%	Above
	South Wales	404	387	96%	Near miss
	Regional Sub Total	863	852	99%	
ENGLAND & WALES		13125	13661	104%	

4. Unpaid Work, April to December 2006

Last year's target of 50,000 completions was exceeded by 2%. Performance so far this year is 8% above the target expected for the first three quarters of the year.

Unpaid Work Completions against Profiled Target

	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	Oct-06	Nov-06	Dec-06	Jan-07	Feb-07	Mar-07
Actual	4033	8582	13486	18138	22614	27277	32013	36758	40634			
Profile	4167	8333	12500	16667	20833	25000	29167	33333	37500	41667	45833	50000
Percent	97%	103%	108%	109%	109%	109%	110%	110%	108%			



Year	Target	Completions	Percent of target
2004/05	30,000	38,473	128%
2005/06	50,000	51,026	102%
2006/07 (Apr-December)	37,500	40,634	108%

The area breakdown shows:

- 37 areas exceeded their profiled target
- 8 areas were within 10% of their target
- No areas were more than 10% below target

The best performing areas were:

- Suffolk (136%)
- Cambridgeshire (132%)
- Bedfordshire (131%)

Unpaid Work Completions April - December 2006

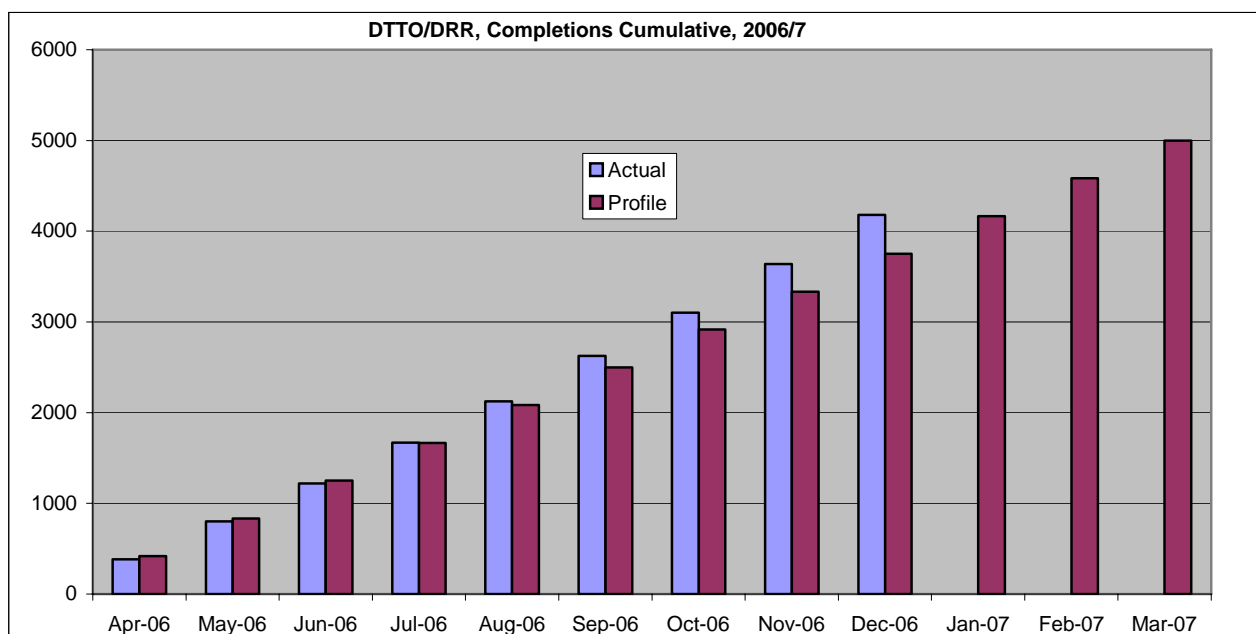
<i>Region</i>	<i>Area name</i>	<i>Profiled Target</i>	<i>ECP /Unpaid Work Completions</i>	<i>Target Achieved</i>	<i>Performance</i>
West Midlands	Staffordshire	718	767	107%	Above
	Warwickshire	275	280	102%	Above
	West Mercia	690	696	101%	Above
	West Midlands	2234	2219	99%	Near miss
	Regional Sub-Total	3917	3962	101%	
North East	County Durham	395	487	123%	Above
	Northumbria	999	1060	106%	Above
	Teesside	539	542	101%	Above
	Regional Sub-Total	1932	2089	108%	
East	Bedfordshire	360	471	131%	Above
	Cambridgeshire	509	674	132%	Above
	Essex	911	972	107%	Above
	Hertfordshire	495	561	113%	Above
	Norfolk	560	551	98%	Near miss
	Suffolk	414	561	136%	Above
	Regional Sub-Total	3250	3790	117%	
North West	Cheshire	627	574	92%	Near miss
	Cumbria	416	447	107%	Above
	Greater Manchester	2684	2904	108%	Above
	Lancashire	1029	1048	102%	Above
	Merseyside	1221	1242	102%	Above
	Regional Sub-Total	5977	6215	104%	
East Midlands	Derbyshire	762	831	109%	Above
	Leicestershire & Rutland	823	829	101%	Above
	Lincolnshire	382	422	111%	Above
	Northamptonshire	392	481	123%	Above
	Nottinghamshire	987	1097	111%	Above
	Regional Sub-Total	3346	3660	109%	
Yorkshire & Humberside	Humberside	765	924	121%	Above
	North Yorkshire	485	480	99%	Near miss
	South Yorkshire	1082	1068	99%	Near miss
	West Yorkshire	1839	1858	101%	Above
	Regional Sub-Total	4172	4330	104%	
South East	Hampshire	1310	1413	108%	Above
	Kent	1064	1273	120%	Above
	Surrey	427	435	102%	Above
	Sussex	786	955	122%	Above
	Thames Valley	1109	1198	108%	Above
	Regional Sub-Total	4695	5274	112%	
South West	Avon & Somerset	806	791	98%	Near miss
	Devon & Cornwall	853	950	111%	Above
	Dorset	356	418	117%	Above
	Gloucestershire	287	309	108%	Above
	Wiltshire	311	339	109%	Above
	Regional Sub-Total	2612	2807	107%	
London	London North	1270	1502	118%	Above
	London West	1160	1354	117%	Above
	London East	1261	1503	119%	Above
	London South	1582	1795	113%	Above
	London Sub Total	5272	6154	117%	
Wales	Dyfed/Powys	278	299	107%	Above
	Gwent	449	453	101%	Above
	North Wales	504	524	104%	Above
	South Wales	1098	1077	98%	Near miss
	Regional Sub-Total	2329	2353	101%	
England & Wales Total		37500	40634	108%	

5. Drug Rehabilitation Requirements (DRRs) – April to December 2006

The national target of 4,000 successful completions was narrowly missed in 2005-06. This target has been increased by 25% to 5,000 for 2006-07. Progress towards this target has exceeded expectations by 11%.

DRR Completions against Profiled Target

	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	Oct-06	Nov-06	Dec-06	Jan-07	Feb-07	Mar-07
Actual	384	803	1222	1669	2127	2625	3103	3639	4178			
Profile	417	833	1250	1667	2083	2500	2917	3333	3750	4167	4583	5000
Percent	92%	96%	98%	100%	102%	105%	106%	109%	111%			



Year	Target	Completions	Percent of target
2005/06	4,000	3,977	99%
2006/07 (April-December)	3,750	4,178	111%

The area breakdown shows that:

- 31 areas met or exceeded their profiled target.
- A further 5 were within 10% of meeting the profiled target
- 9 areas were below target

The best performing areas were:

- Dyfed/Powys (167%)
- Derbyshire (153%)
- Leicestershire & Rutland (151%)
- Dorset (142%)

The most serious under-achievers were:

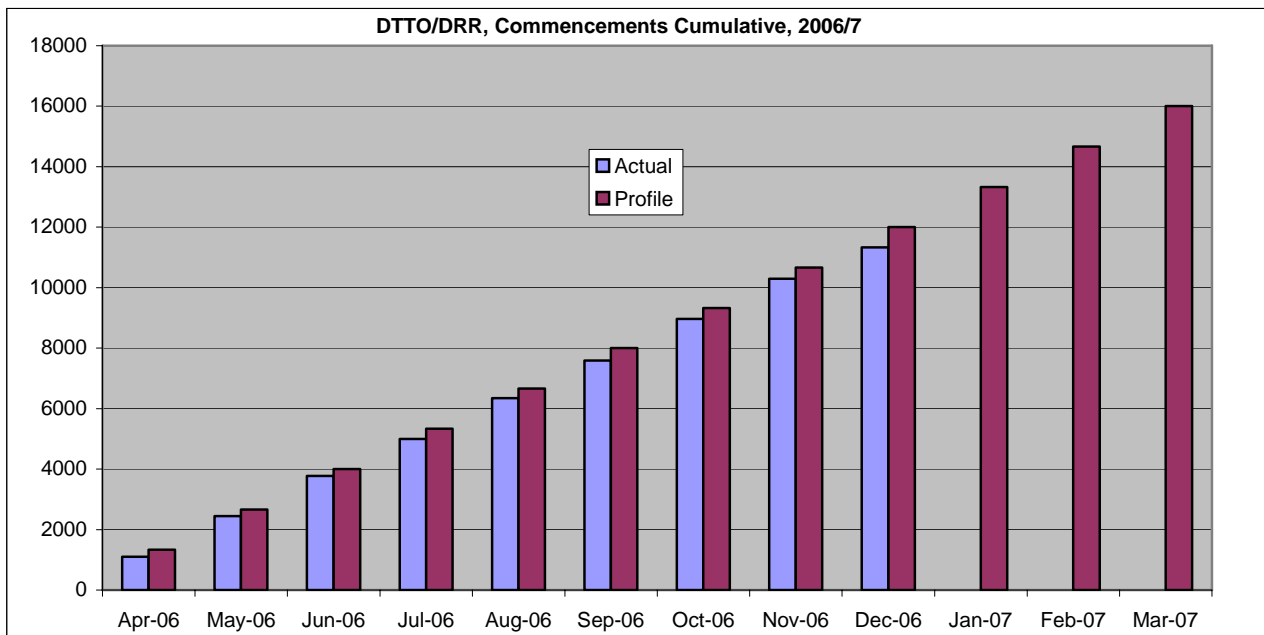
- Cumbria (69%)
- County Durham (73%)
- Warwickshire (75%)
- West Midlands (76%)

<i>Region</i>	<i>Area name</i>	<i>Profiled target</i>	<i>Completions</i>	<i>Target Achieved</i>	<i>Performance</i>
West Midlands	Staffordshire	73	67	92%	Near miss
	Warwickshire	26	19	75%	Below
	West Mercia	64	73	115%	Above
	West Midlands	245	186	76%	Below
	Regional Sub Total	407	345	85%	
North East	County Durham	38	28	73%	Below
	Northumbria	100	132	132%	Above
	Teesside	61	52	86%	Below
	Regional Sub Total	199	212	107%	
East	Bedfordshire	37	43	117%	Above
	Cambridgeshire	40	36	91%	Near miss
	Essex	77	90	118%	Above
	Hertfordshire	49	55	113%	Above
	Norfolk	36	46	128%	Above
	Suffolk	26	22	84%	Below
	Regional Sub Total	264	292	111%	
North West	Cheshire	41	47	116%	Above
	Cumbria	26	18	69%	Below
	Greater Manchester	258	316	122%	Above
	Lancashire	124	161	130%	Above
	Merseyside	148	120	81%	Below
	Regional Sub Total	596	662	111%	
East Midlands	Derbyshire	57	87	153%	Above
	Leicestershire & Rutland	67	101	151%	Above
	Lincolnshire	44	47	106%	Above
	Northamptonshire	47	45	97%	Near miss
	Nottinghamshire	108	114	106%	Above
	Regional Sub Total	323	394	122%	
Yorkshire & Humberside	Humberside	83	98	119%	Above
	North Yorkshire	50	50	100%	Above
	South Yorkshire	108	99	92%	Near miss
	West Yorkshire	182	196	108%	Above
	Regional Sub Total	423	443	105%	
South East	Hampshire	74	89	120%	Above
	Kent	94	112	119%	Above
	Surrey	40	55	138%	Above
	Sussex	75	70	93%	Near miss
	Thames Valley	123	131	107%	Above
	Regional Sub Total	406	457	113%	
South West	Avon & Somerset	97	118	122%	Above
	Devon & Cornwall	84	110	131%	Above
	Dorset	36	51	142%	Above
	Gloucestershire	29	25	88%	Below
	Wiltshire	40	43	108%	Above
	Regional Sub Total	285	347	122%	
London	London North	153	206	135%	Above
	London West	140	171	123%	Above
	London East	154	173	113%	Above
	London South	164	192	117%	Above
	Regional Sub Total	610	742	122%	
Wales	Dyfed/Powys	36	60	167%	Above
	Gwent	51	54	106%	Above
	North Wales	44	35	79%	Below
	South Wales	107	135	126%	Above
	Regional Sub Total	239	284	119%	
ENGLAND & WALES		3750	4178	111%	

The key target relating to DTTO/DRRs for 2006-07 is the number of successful completions, but it is important that areas do all they can to maximise commencements. The table and chart below show the number of commencements between April and December 2006.

DRR Commencements against Profiled Target

	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	Oct-06	Nov-06	Dec-06	Jan-07	Feb-07	Mar-07
Actual	1099	2446	3775	4997	6343	7590	8974	10299	11340			
Profile	1333	2667	4000	5333	6667	8000	9333	10667	12000	13333	14667	16000
Percent	82%	92%	94%	94%	95%	95%	96%	97%	95%			



Year	Target	Commencements	Percent of target
2001/02	6,000	4,842	81%
2002/03	6,000	6,140	102%
2003/04	9,000	8,519	95%
2004/05	13,000	10,322	79%
2005/06	16,000	14,001	88%
2006/07 (April – December)	12,000	11,340	95%

The area breakdown shows that:

- 12 areas exceeded their profiled target.
- A further 9 were within 10% of meeting the target
- Leaving 24 areas, below target

The best performing areas were:

- London West (138%)
- Greater Manchester (127%)
- London South (125%)
- Staffordshire (123%)
- Leicestershire & Rutland (122%)

The most serious under-achievers were:

- North Wales (51%)
- Gloucestershire (51%)
- North Yorkshire (58%)
- Suffolk (59%)
- County Durham (59%)

DRR Commencements April 2006 - December 2006

<i>Region</i>	<i>Area name</i>	<i>Profiled target</i>	<i>Starts</i>	<i>Target Achieved</i>	<i>Performance</i>
West Midlands	Staffordshire	235	289	123%	Above
	Warwickshire	91	61	67%	Below
	West Mercia	218	160	74%	Below
	West Midlands	799	678	85%	Below
	Regional Sub Total	1343	1188	88%	
North East	County Durham	163	96	59%	Below
	Northumbria	388	275	71%	Below
	Teesside	189	153	81%	Below
	Regional Sub Total	740	524	71%	
East	Bedfordshire	120	79	66%	Below
	Cambridgeshire	134	130	97%	Near miss
	Essex	282	220	78%	Below
	Hertfordshire	161	114	71%	Below
	Norfolk	161	119	74%	Below
	Suffolk	124	73	59%	Below
	Regional Sub Total	982	735	75%	
North West	Cheshire	202	145	72%	Below
	Cumbria	111	73	66%	Below
	Greater Manchester	721	918	127%	Above
	Lancashire	356	398	112%	Above
	Merseyside	434	462	106%	Above
	Regional Sub Total	1825	1996	109%	
East Midlands	Derbyshire	213	175	82%	Below
	Leicestershire & Rutland	210	256	122%	Above
	Lincolnshire	127	151	118%	Above
	Northamptonshire	133	130	98%	Near miss
	Nottinghamshire	275	271	99%	Near miss
	Regional Sub Total	959	983	103%	
Yorkshire & Humberside	Humberside	237	224	94%	Near miss
	North Yorkshire	133	77	58%	Below
	South Yorkshire	360	301	84%	Below
	West Yorkshire	587	520	89%	Below
	Regional Sub Total	1317	1122	85%	
South East	Hampshire	344	319	93%	Near miss
	Kent	309	222	72%	Below
	Surrey	128	109	85%	Below
	Sussex	253	206	81%	Below
	Thames Valley	329	340	103%	Above
	Regional Sub Total	1362	1196	88%	
South West	Avon & Somerset	283	226	80%	Below
	Devon & Cornwall	294	269	91%	Near miss
	Dorset	115	94	82%	Below
	Gloucestershire	98	50	51%	Below
	Wiltshire	109	111	102%	Above
	Regional Sub Total	900	750	83%	
London	London North	454	510	112%	Above
	London West	416	576	138%	Above
	London East	460	448	97%	Near miss
	London South	488	608	125%	Above
	Regional Sub Total	1819	2142	118%	
Wales	Dyfed/Powys	105	104	99%	Near miss
	Gwent	158	149	94%	Near miss
	North Wales	150	76	51%	Below
	South Wales	340	375	110%	Above
	Regional Sub Total	753	704	94%	
ENGLAND & WALES		12000	11340	95%	

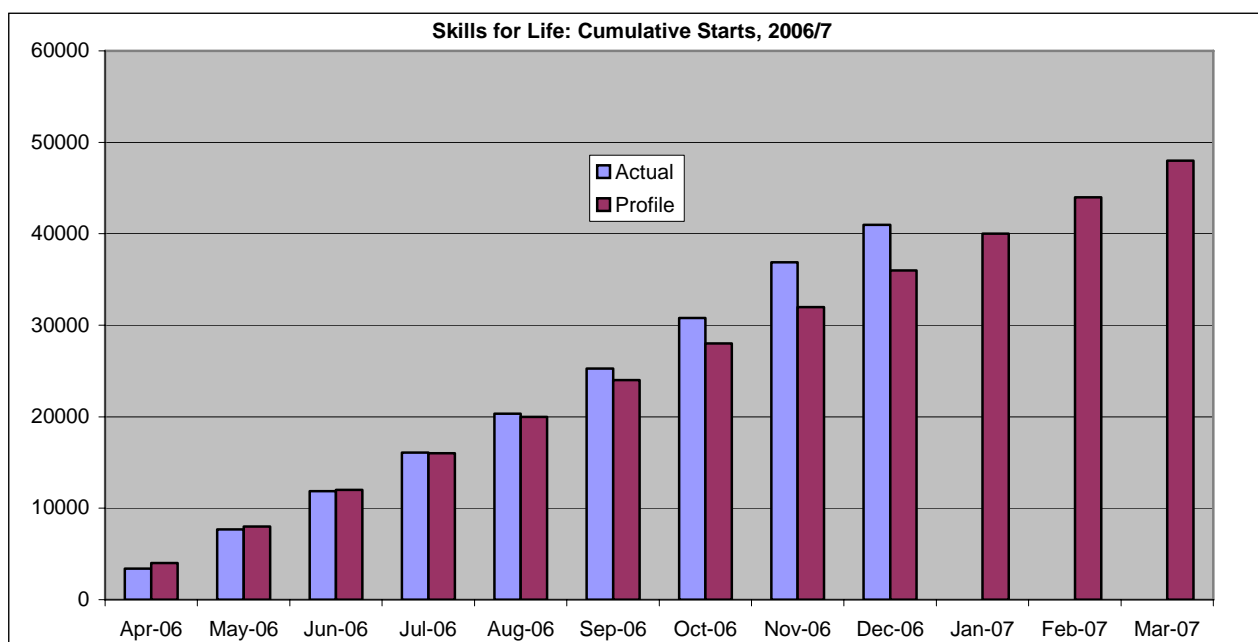
6. Skills for Life - April to December 2006

Skills for Life: Starts

The number of starts achieved in the first nine months of 2006-07 is 14% above the target for this period

Skills for Life: Starts against Profiled target

	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	Oct-06	Nov-06	Dec-06	Jan-07	Feb-07	Mar-07
Actual	3381	7677	11879	16082	20341	25259	30793	36890	40976			
Profile	4000	8000	12000	16000	20000	24000	28000	32000	36000	40000	44000	48000
Percent	85%	96%	99%	101%	102%	105%	110%	115%	114%			



Year	Target	Commencements	Percent of target
2002/03	6,000	5,983	100%
2003/04	16,000	14,971	94%
2004/05	32,000	34,199	107%
2005/06	40,000	44,972	112%
2006/07 (April-December)	36,000	40,976	114%

The area breakdown on the next page shows that:

- 24 areas exceeded their target.
- A further 8 areas were within 10% of the target.
- 13 areas were more than 10% below their target.

The best performing areas were:

- Wiltshire (241%)
- Lancashire (195%)
- North Wales (183%)
- Lincolnshire (170%)

The most serious under-achievers were:

- West Yorkshire (44%)
- South Yorkshire (77%)
- Bedfordshire (77%)
- West Mercia (79%)

No awards targets have been set for 2006-07. The number of awards is still monitored, however, and is shown overleaf for the first nine months in comparison with the equivalent period in 2005-06.

Skills for Life, April - December 2006

Region	Area	Profiled Starts Target	Starts	% Profiled Target Achieved	Performance against starts	Awards	Awards Apr-Dec 05	Difference
West Midlands	Staffordshire	704	741	105%	Above	143	213	-70
	Warwickshire	275	344	125%	Above	46	72	-26
	West Mercia	653	516	79%	Below	131	145	-14
	West Midlands	2398	3008	125%	Above	550	676	-126
	Regional Sub Total	4030	4609	114%		870	1106	-236
North East	County Durham	488	594	122%	Above	148	188	-40
	Northumbria	1165	1557	134%	Above	142	170	-28
	Teesside	566	586	103%	Above	254	228	26
	Regional Sub Total	2219	2737	123%		544	586	-42
East	Bedfordshire	359	277	77%	Below	38	90	-52
	Cambridgeshire	402	471	117%	Above	75	136	-61
	Essex	845	876	104%	Above	284	280	4
	Hertfordshire	484	523	108%	Above	122	194	-72
	Norfolk	485	543	112%	Above	140	134	6
	Suffolk	373	329	88%	Below	50	241	-191
	Regional Sub Total	2947	3019	102%		709	1075	-366
North West	Cheshire	607	723	119%	Above	88	109	-21
	Cumbria	334	382	114%	Above	48	164	-116
	Greater Manchester	2163	2434	113%	Above	481	749	-268
	Lancashire	1069	2089	195%	Above	136	393	-257
	Merseyside	1303	1821	140%	Above	209	380	-171
	Regional Sub Total	5475	7449	136%		962	1795	-833
East Midlands	Derbyshire	639	630	99%	Near miss	204	151	53
	Leicestershire & Rutland	632	606	96%	Near miss	236	214	22
	Lincolnshire	383	651	170%	Above	140	149	-9
	Northamptonshire	400	449	112%	Above	154	137	17
	Nottinghamshire	824	851	103%	Above	205	228	-23
	Regional Sub Total	2877	3187	111%		939	879	60
Yorkshire & Humberside	Humberside	712	707	99%	Near miss	210	287	-77
	North Yorkshire	399	347	87%	Below	33	99	-66
	South Yorkshire	1079	826	77%	Below	272	294	-22
	West Yorkshire	1762	780	44%	Below	100	415	-315
	Regional Sub Total	3951	2660	67%		615	1095	-480
South East	Hampshire	1031	1277	124%	Above	129	229	-100
	Kent	926	949	102%	Above	132	362	-230
	Surrey	383	306	80%	Below	46	99	-53
	Sussex	758	787	104%	Above	294	193	101
	Thames Valley	987	857	87%	Below	142	327	-185
	Regional Sub Total	4086	4176	102%		743	1210	-467
South West	Avon & Somerset	851	1284	151%	Above	447	506	-59
	Devon & Cornwall	883	1180	134%	Above	284	314	-30
	Dorset	344	555	161%	Above	67	117	-50
	Gloucestershire	295	457	155%	Above	99	59	40
	Wiltshire	326	785	241%	Above	113	56	57
	Regional Sub Total	2699	4261	158%		1010	1052	-42
London	London North	1474	1338	91%	Near miss	243	267	-24
	London West	1201	1307	109%	Above	287	458	-171
	London East	1146	1375	120%	Above	344	475	-131
	London South	1638	2205	135%	Above	317	400	-83
	London Sub Total	5459	6225	114%		1191	1600	-409
Wales	Dyfed/Powys	315	256	81%	Below	57	61	-4
	Gwent	474	436	92%	Near miss	165	118	47
	North Wales	451	823	183%	Above	106	170	-64
	South Wales	1019	1138	112%	Above	208	367	-159
	Regional Sub Total	2258	2653	117%		536	716	-180
ENGLAND & WALES		36000	40976	114%	Above	8119	11114	-2995

7. Race and Ethnic Monitoring

Home Secretary's Race Equality Targets – Monitoring at December 2005

At the end of December 2005, 12.1% of NPS staff were from minority ethnic backgrounds, up from 10.9% a year earlier and 9.8% in 2000. This is against a target of 8.4% set for 2009. All regional targets have been exceeded. The breakdown by region is set out below.

NPS Staff: Minority Ethnic Representation

Region	Target set	Actual 31/12/04	Actual 31/12/05	Above/Below Target
West Midlands	11.6%	16.0%	17.6%	Above
North East	1.4%	2.5%	2.6%	Above
East of England	4.9%	7.1%	8.0%	Above
North West	5.4%	6.7%	6.8%	Above
East Midlands	7.2%	12.2%	11.1%	Above
Yorks & Humberside	5.1%	7.6%	7.9%	Above
South East	3.6%	6.0%	6.3%	Above
South West	2.6%	3.7%	3.8%	Above
London	26.5%	35.5%	40.2%	Above
Wales	1.7%	3.1%	3.3%	Above
England & Wales	8.4%	10.9%	11.9%	Above

Completeness of Ethnic Monitoring Data

The 16+1 census classification of race and ethnicity became mandatory in April 2003. In Performance Report 13, we published data from RDS (from Areas' quarterly listings, formerly Form 20 returns) showing the proportion of new orders and licences made between January and April 2004 that did not have a correctly entered race and ethnic classification. We have updated and published that information in subsequent Performance Reports.

The target for the NPS is that 95% of race and ethnic monitoring data on staff and offenders is returned on time and using the correct (Census 2001) classifications. The results for completeness of data on offenders (from order and licence commencements during April to December 2006) are shown on the next page. (All returns had been received by the time this report was prepared so have been treated as timely). Data on staffing for 2006-07 will be added at the end of the year when they are known.

Offenders starting orders and licences, April - December 2006

Region/Area	Orders			Pre & Post release			Performance: All Orders & Licences (Target = 95%)
	Total starts	No ethnic code	% with valid ethnic code	Total starts	No ethnic code	% with valid ethnic code	
County Durham	1,507	20	99%	271	6	98%	99%
Northumbria	4,333	63	99%	762	10	99%	99%
Teesside	2,258	112	95%	514	18	96%	95%
North East	8,098	195	98%	1547	34	98%	98%
Cheshire	2,429	79	97%	661	19	97%	97%
Cumbria	1,475	41	97%	258	3	99%	97%
Lancashire	4,747	77	98%	1,420	75	95%	98%
Greater Manchester	9,432	279	97%	2,197	104	95%	97%
Merseyside	4,284	133	97%	1,317	33	97%	97%
North West	22,367	609	97%	5,853	234	96%	97%
Humberside	2,569	16	99%	710	12	98%	99%
North Yorkshire	1,834	47	97%	323	9	97%	97%
South Yorkshire	4,377	147	97%	1,098	31	97%	97%
West Yorkshire	7,427	229	97%	1,461	52	96%	97%
Yorkshire & Humberside	16,207	439	97%	3,592	104	97%	97%
Derbyshire	2,634	158	94%	488	23	95%	94%
Leicestershire & Rutland	2,715	14	99%	483	17	96%	99%
Lincolnshire	1,440	1	100%	229	5	98%	100%
Northamptonshire	1,409	25	98%	349	16	95%	98%
Nottinghamshire	3,561	95	97%	659	19	97%	97%
East Midlands	11,759	293	98%	2,208	80	96%	97%
Staffordshire	2,623	29	99%	558	6	99%	99%
Warwickshire	1,208	12	99%	175	3	98%	99%
West Mercia	2,377	43	98%	888	23	97%	98%
West Midlands	7,958	240	97%	4,223	138	97%	97%
West of Midlands	14,166	324	98%	5,844	170	97%	98%
Bedfordshire	1,219	28	98%	315	28	91%	96%
Cambridgeshire	1,797	19	99%	346	12	97%	99%
Essex	3,397	27	99%	653	21	97%	99%
Hertfordshire	2,106	138	93%	334	23	93%	93%
Norfolk	1,791	62	97%	312	18	94%	96%
Suffolk	1,314	64	95%	281	8	97%	95%
East of England	11,624	338	97%	2241	110	95%	97%
London	16,546	1,506	91%	4,304	373	91%	91%
Hampshire	4,285	70	98%	1,208	102	92%	97%
Kent	3,391	8	100%	747	7	99%	100%
Surrey	1,477	32	98%	327	27	92%	97%
Sussex	3,069	66	98%	675	35	95%	97%
Thames Valley	3,814	79	98%	778	29	96%	98%
South East	15,618	254	98%	3,623	198	95%	98%
Avon & Somerset	2,409	58	98%	476	33	93%	97%
Devon & Cornwall	2,315	26	99%	482	10	98%	99%
Dorset	1,397	56	96%	261	10	96%	96%
Gloucestershire	1,150	3	100%	238	6	97%	99%
Wiltshire	1,136	10	99%	192	3	98%	99%
South West	8,407	153	98%	1649	62	96%	98%
Dyfed-Powys	1,014	25	98%	152	1	99%	98%
Gwent	1,748	24	99%	324	6	98%	99%
North Wales	1,713	90	95%	383	20	95%	95%
South Wales	3,976	133	97%	953	25	97%	97%
Wales	8,451	272	97%	1,812	52	97%	97%
England & Wales	133,661	4,384	97%	32,786	1,420	96%	97%

8. Sickness Absence - April to December 2006

From 1st July 2001, local areas were required to monitor sickness absence using a standard format and provide quarterly monitoring returns to the NPD. Reporting was increased to monthly in July 2002.

The target for 2002/03 was 10 days sickness absence or fewer per employee per year. This was reduced to an average of 9 days per employee for 2003/04 and has remained at 9 days since.

For the period April to December 2006, four areas achieved the target by having fewer than nine days sickness per staff year compared with five for 2005-06. However, twelve areas are achieving the old target by having fewer than ten days. Twenty-nine areas exceeded ten days.

The best performing areas were:

- Leicestershire & Rutland (8.5)
- North Yorkshire (8.7)
- Lincolnshire (9.0)
- Essex (9.0)

The most serious under-achievers were:

- London West (15.1)
- Gloucestershire (14.9)
- Cumbria (14.6)
- London East (14.2)
- West Midlands (14.2)

Details of area and regional performance are shown on the next page.

Sickness Absence, April - December 2006

Region	Area	Short term sickness	Long term sickness	DDA - related sickness	Total days lost	Total staff years	Ave days Short term	Ave days Long term	Ave days DDA - related	Average days absence	Performance (Target = 9 days or fewer)
West Midlands	Staffordshire	1798	1100	183	3080	311	5.8	3.5	0.6	9.9	Near miss
	Warwickshire	714	917	53	1684	185	3.9	5.0	0.3	9.1	Near miss
	West Mercia	1631	1058	222	2911	296	5.5	3.6	0.8	9.8	Near miss
	West Midlands	8293	6339	150	14782	1041	8.0	6.1	0.1	14.2	Above
	Regional Sub Total	12436	9414	608	22458	1833	6.8	5.1	0.3	12.2	
North East	County Durham	899	1546	197	2642	223	4.0	6.9	0.9	11.9	Above
	Northumbria	2684	2588	1184	6456	490	5.5	5.3	2.4	13.2	Above
	Teesside	850	1656	55	2561	252	3.4	6.6	0.2	10.2	Above
	Regional Sub Total	4433	5789	1436	11658	965	4.6	6.0	1.5	12.1	
East	Bedfordshire	1167	613	30	1810	174	6.7	3.5	0.2	10.4	Above
	Cambridgeshire	1306	828	431	2564	184	7.1	4.5	2.3	13.9	Above
	Essex	1810	1225	0	3035	335	5.4	3.7	0.0	9.0	Near miss
	Hertfordshire	735	1263	144	2142	221	3.3	5.7	0.7	9.7	Near miss
	Norfolk	1366	876	261	2503	222	6.2	3.9	1.2	11.3	Above
	Suffolk	979	637	19	1635	165	5.9	3.9	0.1	9.9	Near miss
	Regional Sub Total	7363	5441	884	13688	1302	5.7	4.2	0.7	10.5	
North West	Cheshire	2033	2139	159	4331	328	6.2	6.5	0.5	13.2	Above
	Cumbria	754	1145	64	1963	135	5.6	8.5	0.5	14.6	Above
	Greater Manchester	4200	8381	241	12823	1057	4.0	7.9	0.2	12.1	Above
	Lancashire	2504	2538	462	5504	435	5.8	5.8	1.1	12.7	Above
	Merseyside	2900	2557	538	5996	565	5.1	4.5	1.0	10.6	Above
	Regional Sub Total	12393	16760	1465	30617	2519	4.9	6.7	0.6	12.2	
East Midlands	Derbyshire	1405	1301	140	2846	272	5.2	4.8	0.5	10.5	Above
	Leicestershire & Rutland	1794	755	127	2677	314	5.7	2.4	0.4	8.5	Below
	Lincolnshire	1019	410	161	1591	176	5.8	2.3	0.9	9.0	Near miss
	Northamptonshire	701	750	429	1880	170	4.1	4.4	2.5	11.0	Above
	Nottinghamshire	1958	1956	595	4509	423	4.6	4.6	1.4	10.6	Above
	Regional Sub Total	6877	5173	1452	13502	1356	5.1	3.8	1.1	10.0	
Yorkshire & Humberside	Humberside	1877	1842	4	3723	348	5.4	5.3	0.0	10.7	Above
	North Yorkshire	755	616	100	1471	169	4.5	3.6	0.6	8.7	Below
	South Yorkshire	2914	3026	657	6597	510	5.7	5.9	1.3	12.9	Above
	West Yorkshire	3545	2976	573	7094	782	4.5	3.8	0.7	9.1	Near miss
	Regional Sub Total	9091	8460	1334	18885	1809	5.0	4.7	0.7	10.4	
South East	Hampshire	3519	2547	33	6099	446	7.9	5.7	0.1	13.7	Above
	Kent	1350	2314	4	3667	368	3.7	6.3	0.0	10.0	Near miss
	Surrey	1107	807	453	2367	196	5.7	4.1	2.3	12.1	Above
	Sussex	1487	1434	0	2921	309	4.8	4.6	0.0	9.5	Near miss
	Thames Valley	3345	3152	137	6633	488	6.9	6.5	0.3	13.6	Above
	Regional Sub Total	10808	10254	627	21688	1807	6.0	5.7	0.3	12.0	
South West	Avon & Somerset	3196	1172	452	4820	438	7.3	2.7	1.0	11.0	Above
	Devon/Cornwall	1773	1974	165	3912	373	4.7	5.3	0.4	10.5	Above
	Dorset	778	811	333	1921	202	3.8	4.0	1.6	9.5	Near miss
	Gloucestershire	654	1106	126	1886	127	5.2	8.7	1.0	14.9	Above
	Wiltshire	588	847	125	1560	133	4.4	6.4	0.9	11.8	Above
	Regional Sub Total	6989	5910	1201	14100	1272	5.5	4.6	0.9	11.1	
London	London East	2434	3797	0	6230	438	5.6	8.7	0.0	14.2	Above
	London North	2781	3620	0	6401	537	5.2	6.7	0.0	11.9	Above
	London South	2938	4012	0	6950	540	5.4	7.4	0.0	12.9	Above
	London West	2721	4809	104	7634	505	5.4	9.5	0.2	15.1	Above
	London Sub Total	10874	16238	104	27216	2020	5.4	8.0	0.1	13.5	
Wales	Dyfed/Powys	820	836	0	1656	168	4.9	5.0	0.0	9.9	Near miss
	Gwent	1113	823	0	1936	204	5.5	4.0	0.0	9.5	Near miss
	North Wales	746	1183	0	1929	196	3.8	6.0	0.0	9.8	Near miss
	South Wales	2197	3015	94	5306	463	4.7	6.5	0.2	11.5	Above
	Regional Sub Total	4876	5857	94	10827	1031	4.7	5.7	0.1	10.5	
ENGLAND & WALES		86138	89296	9204	184638	15914	5.4	5.6	0.6	11.6	

9. Victim Contact – April to September 2006

The NPS Business Plan makes it clear that the National Probation Service delivers services to victims as well as offenders. The National Standard for victim contact work is that probation areas should offer face-to-face contact between the victim (or family) and a member of the probation service (or agent) within 8 weeks of the offender being sentenced. The NPS target is to make initial contact within that timescale in 85% of all eligible cases. This was exceeded for the first time in 2003/04 and performance continued to improve during 2004/05 with 93% of victims contacted in accordance with the national standard. That high level of performance has been maintained since.

Period covered	Number of named victims	Number of victims contacted within 8 weeks	Percentage of victims contacted
April 2001 to March 2002	15,041	9,523	63%
April 2002 to March 2003	15,904	12,949	81%
April 2003 to March 2004	15,647	14,276	91%
April 2004 to March 2005	15,539	14,504	93%
April 2005 to March 2006	15,715	14,474	92%
April to September 2006	7,582	7,026	93%

Further analysis of the figures shows that:

- 39 areas met or exceeded the 85% target
- Two areas were within 5% of the target
- One area fell short of the target by 10% or more

Victim Contact
All Cases, April 2006 - September 2006

Region	Area/Region	Number of victims named	No. contacted within 8 weeks	Target achieved	Performance
West Midlands	Staffordshire	152	134	88%	On or Above
	Warwickshire	85	76	89%	On or Above
	West Mercia	105	99	94%	On or Above
	West Midlands	568	524	92%	On or Above
	West of Midlands	758	699	92%	
North East	Northumbria	246	240	98%	On or Above
	Teesside	170	166	98%	On or Above
	County Durham	60	60	100%	On or Above
	North East	476	466	98%	
East	Bedfordshire	98	79	81%	Near miss
	Cambridgeshire	102	99	97%	On or Above
	Essex	115	112	97%	On or Above
	Hertfordshire	68	62	91%	On or Above
	Norfolk	106	97	92%	On or Above
	Suffolk	79	79	100%	On or Above
	East of England	568	528	93%	
North West	Cheshire	115	102	89%	On or Above
	Cumbria	60	53	88%	On or Above
	Lancashire	240	210	88%	On or Above
	Merseyside	270	256	95%	On or Above
	Greater Manchester	595	570	96%	On or Above
	North West	1280	1191	93%	
East Midlands	Derbyshire	139	121	87%	On or Above
	Leicestershire & Rutland	104	104	100%	On or Above
	Lincolnshire	85	84	99%	On or Above
	Northamptonshire	92	90	98%	On or Above
	Nottinghamshire	225	214	95%	On or Above
East Midlands	645	613	95%		
Yorkshire & Humberside	Humberside	181	167	92%	On or Above
	North Yorkshire	126	113	90%	On or Above
	South Yorkshire	251	232	92%	On or Above
	West Yorkshire	300	282	94%	On or Above
Yorkshire & Humberside	858	794	93%		
South East	Hampshire	227	180	79%	Below
	Kent	167	159	95%	On or Above
	Surrey	88	87	99%	On or Above
	Sussex	176	163	93%	On or Above
	Thames Valley	233	205	88%	On or Above
	South East	891	794	89%	
South West	Avon & Somerset	162	144	89%	On or Above
	Dorset	43	43	100%	On or Above
	Gloucestershire	64	51	80%	Near miss
	Wiltshire	66	64	97%	On or Above
	Devon/Cornwall	173	165	95%	On or Above
	South West	508	467	92%	
London	London	1178	1081	92%	On or Above
Wales	Gwent	124	110	89%	On or Above
	North Wales	105	102	97%	On or Above
	South Wales	184	174	95%	On or Above
	Dyfed/Powys	7	7	100%	On or Above
	Wales	420	393	94%	
England & Wales		7582	7026	93%	On or Above

10. Court Report Timeliness – April to December 2006

The following new target for court report timeliness has been introduced for 2006-07:

90% of PSRs to be completed within the required time, i.e.:

- on the day requested for fast delivery PSRs to magistrates' courts;
- within 15 working days for standard delivery PSRs to magistrates' courts, except where the offender is remanded in custody in which case the timescale is 10 working days;
- by the date set by the commissioning court for Crown Courts

The tables overleaf show, by area, the number of reports that were on target/not on target against the relevant timescales.

Based on the new method of measurement, the NPS completed 78% of court reports within the relevant timescale. For the Weighted Scorecard, performance against the 5-day target for FDRs is included rather than performance against the 1-day target.

This is the first year that this approach has been used, so comparison with other years is not possible.

The table below shows performance against the previous 15-day standard for completing Pre-Sentence Reports (PSRs). Performance peaked in 2001-02 when this was a cash performance-linked measure and fell sharply in 2003-04. Performance for 2004/05 improved to 73%.

1996-97	55%
1997-98	58%
1998-99	63%
1999-00	68%
2000-01	75%
2001-02	79%
2002-03	78%
2003-04	65%
2004-05	73%

Year	No. provided in response to request	No. provided within 15 working days of request	% meeting standard
2002/03	119,875	93,322	78%
2003/04	110,712	72,141	65%
2004/05	107,172	78,754	73%

Fast Delivery Reports, April December 2006

Area/Region	Total FDRs	FDRs in 1 day	FDRs in 5 days	% in 1 days	% in 5 days	PM1	
						All reports	% of reports that are FDRs
Staffordshire	541	516	516	95%	95%	2252	24%
Warwickshire	192	192	192	100%	100%	907	21%
West Mercia	398	348	349	87%	88%	1712	23%
West Midlands	3226	821	1014	25%	31%	7422	43%
West of Midlands	4357	1877	2071	43%	48%	12293	35%
County Durham	449	400	412	89%	92%	1416	32%
Northumbria	2052	1683	1698	82%	83%	4223	49%
Teesside	638	595	600	93%	94%	1962	33%
North East	3139	2678	2710	85%	86%	7601	41%
Bedfordshire	208	196	197	94%	95%	784	27%
Cambridgeshire	156	119	125	76%	80%	1150	14%
Essex	387	367	367	95%	95%	2366	16%
Hertfordshire	596	471	477	79%	80%	1699	35%
Norfolk	770	538	564	70%	73%	1380	56%
Suffolk	110	103	104	94%	95%	864	13%
East of England	2227	1794	1834	81%	82%	8243	27%
Cheshire	539	530	531	98%	99%	1795	30%
Cumbria	283	234	237	83%	84%	1111	25%
Greater Manchester	4815	3246	3431	67%	71%	7094	68%
Lancashire	1219	1129	1144	93%	94%	3155	39%
Merseyside	1133	1001	1014	88%	89%	3854	29%
North West	7989	6140	6357	77%	80%	17009	47%
Derbyshire	517	496	504	96%	97%	1989	26%
Leicestershire & Rutland	523	487	489	93%	93%	1922	27%
Lincolnshire	241	230	232	95%	96%	1182	20%
Northamptonshire	464	397	399	86%	86%	1260	37%
Nottinghamshire	967	935	938	97%	97%	2973	33%
East Midlands	2712	2545	2562	94%	94%	9326	29%
Humberside	736	529	553	72%	75%	1835	40%
North Yorkshire	573	476	484	83%	84%	1295	44%
South Yorkshire	905	838	845	93%	93%	3381	27%
West Yorkshire	1571	1565	1565	100%	100%	5650	28%
Yorkshire & Humberside	3785	3408	3447	90%	91%	12161	31%
Hampshire	1640	1248	1289	76%	79%	3298	50%
Kent	405	234	247	58%	61%	2389	17%
Surrey	326	66	81	20%	25%	1118	29%
Sussex	629	392	424	62%	67%	2195	29%
Thames Valley	1120	486	510	43%	46%	3079	36%
South East	4120	2426	2551	59%	62%	12079	34%
Avon & Somerset	288	137	158	48%	55%	2211	13%
Devon & Cornwall	950	862	872	91%	92%	2414	39%
Dorset	159	101	104	64%	65%	1057	15%
Gloucestershire	363	267	295	74%	81%	822	44%
Wiltshire	186	157	158	84%	85%	869	21%
South West	1946	1524	1587	78%	82%	7373	26%
London	8737	4344	4753	50%	54%	15280	57%
Dyfed/Powys	124	113	118	91%	95%	844	15%
Gwent	206	188	193	91%	94%	1407	15%
North Wales	617	485	496	79%	80%	1457	42%
South Wales	1159	1092	1100	94%	95%	3189	36%
Wales	2106	1878	1907	89%	91%	6897	31%
England & Wales	41118	28614	29779	70%	72%	108262	38%

Standard Delivery Reports, April December 2006

<i>Area/Region</i>	<i>Total SDRs</i>	<i>SDRs in 15 days</i>	<i>% in 15 days</i>	<i>Total RiC SDRs</i>	<i>RiC SDRs in 10 days</i>	<i>% in 10 days</i>
Staffordshire	1580	1208	76%	131	25	19%
Warwickshire	688	484	70%	27	14	52%
West Mercia	1167	956	82%	147	60	41%
West Midlands	3688	3070	83%	508	268	53%
West of Midlands	7123	5718	80%	813	367	45%
County Durham	888	734	83%	79	29	37%
Northumbria	1933	1751	91%	238	162	68%
Teesside	1228	1065	87%	96	84	88%
North East	4049	3550	88%	413	275	67%
Bedfordshire	532	295	55%	42	11	26%
Cambridgeshire	917	486	53%	67	19	28%
Essex	1880	1377	73%	99	23	23%
Hertfordshire	1050	741	71%	53	9	17%
Norfolk	559	489	87%	49	21	43%
Suffolk	700	605	86%	52	25	48%
East of England	5638	3993	71%	362	108	30%
Cheshire	1198	820	68%	58	9	16%
Cumbria	780	604	77%	48	14	29%
Greater Manchester	2116	1565	74%	163	57	35%
Lancashire	1818	1376	76%	118	82	69%
Merseyside	2451	1796	73%	251	63	25%
North West	8363	6161	74%	638	225	35%
Derbyshire	1366	1114	82%	106	53	50%
Leicestershire & Rutland	1345	1262	94%	54	32	59%
Lincolnshire	872	630	72%	69	22	32%
Northamptonshire	763	715	94%	33	5	15%
Nottinghamshire	1800	1574	87%	206	131	64%
East Midlands	6146	5295	86%	468	243	52%
Humberside	977	840	86%	122	64	52%
North Yorkshire	671	567	85%	51	19	37%
South Yorkshire	2132	1668	78%	344	209	61%
West Yorkshire	3822	3272	86%	257	171	67%
Yorkshire & Humberside	7602	6347	83%	774	463	60%
Hampshire	1506	854	57%	152	35	23%
Kent	1795	1455	81%	178	96	54%
Surrey	755	510	68%	37	7	19%
Sussex	1463	890	61%	98	56	57%
Thames Valley	1785	869	49%	145	27	19%
South East	7304	4578	63%	610	221	36%
Avon & Somerset	1742	1379	79%	165	104	63%
Devon & Cornwall	1310	1013	77%	137	77	56%
Dorset	869	456	52%	29	11	38%
Gloucestershire	406	355	87%	53	42	79%
Wiltshire	644	567	88%	39	25	64%
South West	4971	3770	76%	423	259	61%
London	5628	4349	77%	915	174	19%
Dyfed/Powys	666	521	78%	54	43	80%
Gwent	1115	939	84%	86	78	91%
North Wales	789	372	47%	51	17	33%
South Wales	1817	1501	83%	213	148	69%
Wales	4387	3333	76%	404	286	71%
England & Wales	61211	47094	77%	5820	2621	45%

Crown Court Reports, April - December 2006

<i>Area/Region</i>	<i>Total Reports for Crown Court</i>	<i>Total Meeting Court Deadline</i>	<i>% meeting deadline</i>
Staffordshire	760	743	98%
Warwickshire	217	205	94%
West Mercia	616	529	86%
West Midlands	3118	2953	95%
West of Midlands	4711	4430	94%
County Durham	568	515	91%
Northumbria	1104	1068	97%
Teesside	718	579	81%
North East	2390	2162	90%
Bedfordshire	185	174	94%
Cambridgeshire	371	363	98%
Essex	848	825	97%
Hertfordshire	350	319	91%
Norfolk	464	455	98%
Suffolk	306	304	99%
East of England	2524	2440	97%
Cheshire	649	629	97%
Cumbria	298	290	97%
Greater Manchester	3325	3242	98%
Lancashire	1391	1350	97%
Merseyside	1542	1501	97%
North West	7205	7012	97%
Derbyshire	715	710	99%
Leicestershire & Rutland	626	618	99%
Lincolnshire	326	321	98%
Northamptonshire	285	279	98%
Nottinghamshire	885	845	95%
East Midlands	2837	2773	98%
Humberside	833	810	97%
North Yorkshire	347	342	99%
South Yorkshire	1039	1001	96%
West Yorkshire	1600	1542	96%
Yorkshire & Humberside	3819	3695	97%
Hampshire	1157	1091	94%
Kent	656	626	95%
Surrey	342	320	94%
Sussex	591	571	97%
Thames Valley	835	789	94%
South East	3581	3397	95%
Avon & Somerset	842	769	91%
Devon & Cornwall	626	596	95%
Dorset	392	384	98%
Gloucestershire	294	289	98%
Wiltshire	241	231	96%
South West	2395	2269	95%
London	5601	5371	96%
Dyfed/Powys	266	246	92%
Gwent	434	429	99%
North Wales	429	409	95%
South Wales	1187	1107	93%
Wales	2316	2191	95%
England & Wales	37379	35740	96%

All Reports (Performance Target 4) April - December 2006

<i>Area/Region</i>	<i>All</i>	<i>All met</i>	<i>% Meeting target</i>
Staffordshire	3012	2492	83%
Warwickshire	1124	895	80%
West Mercia	2328	1893	81%
West Midlands	10540	7112	67%
West of Midlands	17004	12392	73%
County Durham	1984	1678	85%
Northumbria	5327	4664	88%
Teesside	2680	2323	87%
North East	9991	8665	87%
Bedfordshire	967	676	70%
Cambridgeshire	1511	987	65%
Essex	3214	2592	81%
Hertfordshire	2049	1540	75%
Norfolk	1842	1503	82%
Suffolk	1168	1037	89%
East of England	10751	8335	78%
Cheshire	2444	1988	81%
Cumbria	1409	1142	81%
Greater Manchester	10419	8110	78%
Lancashire	4546	3937	87%
Merseyside	5377	4361	81%
North West	24195	19538	81%
Derbyshire	2704	2373	88%
Leicestershire & Rutland	2548	2399	94%
Lincolnshire	1508	1203	80%
Northamptonshire	1545	1396	90%
Nottinghamshire	3858	3485	90%
East Midlands	12163	10856	89%
Humberside	2668	2243	84%
North Yorkshire	1642	1404	86%
South Yorkshire	4420	3716	84%
West Yorkshire	7250	6550	90%
Yorkshire & Humberside	15980	13913	87%
Hampshire	4455	3228	72%
Kent	3034	2411	79%
Surrey	1460	903	62%
Sussex	2781	1909	69%
Thames Valley	3885	2171	56%
South East	15615	10622	68%
Avon & Somerset	3037	2389	79%
Devon & Cornwall	3023	2548	84%
Dorset	1449	952	66%
Gloucestershire	1116	953	85%
Wiltshire	1110	980	88%
South West	9735	7822	80%
London	20881	14238	68%
Dyfed/Powys	1110	923	83%
Gwent	1841	1634	89%
North Wales	1886	1283	68%
South Wales	4376	3848	88%
Wales	9213	7688	83%
England & Wales	145528	114069	78%

11. Employment – April to December 2006

In 2005-06 a shadow target was introduced for 15,000 unemployed offenders to find and keep employment or vocational training for four weeks during the course of their supervision. NPS areas encountered difficulties in reporting against this target, but based on the data available at year-end, a total of 9,126 offenders achieved the target outcome.

For 2006-07 the single target has been replaced with:

- A Performance Target of 15,000 offenders placed into employment
- A Performance Measure of 12,000 offenders who are placed into employment and retain it for four weeks

Data for the first nine months of the year shows that 32% more offenders were placed in employment than the target for this period. Furthermore, the NPS is less than 100 placements short of hitting the end of year target with a quarter of the year remaining. 42 areas exceeded the target and only one area failed to get within 10% of the target (by just 1%).

Offenders into Employment against Profiled Target

	Apr-06	May-06	Jun-06	Jul-06	Aug-06	Sep-06	Oct-06	Nov-06	Dec-06	Jan-07	Feb-07	Mar-07
Actual	979	2393	4135	5896	7627	9408	11731	13734	14906			
Profile	1250	2500	3750	5000	6250	7500	8750	10000	11250	12500	13750	15000
Percent	78%	96%	110%	118%	122%	125%	134%	137%	132%			



The best performing areas were:

- Teesside (192%)
- Dorset (184%)
- Nottinghamshire (173%)
- Northamptonshire (164%)

Over the same period performance against the Measure (the number of offenders placed into employment which is retained for 4 weeks) is running at 117% of profiled target.

Offender Employment - April to December 2006

<i>Region</i>	<i>Area name</i>	<i>Profiled Target</i>	<i>Offenders into Employment</i>	<i>Target Achieved</i>	<i>Performance</i>	<i>Profiled Target</i>	<i>Offenders into Employment Retained for 4 weeks</i>	<i>Target Achieved</i>	<i>Performance</i>
West Midlands	Staffordshire	220	262	119%	Above	176	215	122%	Above
	Warwickshire	86	134	156%	Above	69	98	143%	Above
	West Mercia	204	255	125%	Above	163	149	91%	Near miss
	West Midlands	749	664	89%	Below	599	601	100%	Above
	Regional Sub-Total	1259	1315	104%		1007	1063	106%	
North East	County Durham	153	211	138%	Above	122	202	165%	Above
	Northumbria	364	447	123%	Above	291	162	56%	Below
	Teesside	177	339	192%	Above	142	223	157%	Above
	Regional Sub-Total	694	997	144%		555	587	106%	
East	Bedfordshire	112	160	143%	Above	90	98	109%	Above
	Cambridgeshire	126	196	156%	Above	101	150	149%	Above
	Essex	264	240	91%	Near miss	211	213	101%	Above
	Hertfordshire	151	199	132%	Above	121	104	86%	Below
	Norfolk	151	237	157%	Above	121	122	101%	Above
	Suffolk	116	151	130%	Above	93	109	117%	Above
	Regional Sub-Total	921	1183	128%		737	796	108%	
North West	Cheshire	190	268	141%	Above	152	179	118%	Above
	Cumbria	104	149	143%	Above	83	91	109%	Above
	Greater Manchester	676	842	125%	Above	541	566	105%	Above
	Lancashire	334	506	151%	Above	267	312	117%	Above
	Merseyside	407	575	141%	Above	326	408	125%	Above
	Regional Sub-Total	1711	2340	137%		1369	1556	114%	
East Midlands	Derbyshire	200	236	118%	Above	160	177	111%	Above
	Leicestershire & Rutland	197	274	139%	Above	158	216	137%	Above
	Lincolnshire	120	133	111%	Above	96	85	89%	Below
	Northamptonshire	125	205	164%	Above	100	97	97%	Near miss
	Nottinghamshire	258	446	173%	Above	206	294	143%	Above
	Regional Sub-Total	899	1294	144%		719	869	121%	
Yorkshire & Humberside	Humberside	223	330	148%	Above	178	200	112%	Above
	North Yorkshire	125	163	131%	Above	100	160	161%	Above
	South Yorkshire	337	494	147%	Above	270	368	136%	Above
	West Yorkshire	551	808	147%	Above	440	522	119%	Above
	Regional Sub-Total	1235	1795	145%		988	1250	127%	
South East	Hampshire	322	479	149%	Above	258	392	152%	Above
	Kent	290	417	144%	Above	232	347	150%	Above
	Surrey	120	117	98%	Near miss	96	62	65%	Below
	Sussex	237	285	120%	Above	190	125	66%	Below
	Thames Valley	308	375	122%	Above	247	256	104%	Above
	Regional Sub-Total	1277	1673	131%		1022	1182	116%	
South West	Avon & Somerset	266	394	148%	Above	213	353	166%	Above
	Devon & Cornwall	276	447	162%	Above	221	299	136%	Above
	Dorset	108	198	184%	Above	86	91	106%	Above
	Gloucestershire	92	147	159%	Above	74	83	112%	Above
	Wiltshire	102	122	120%	Above	82	103	126%	Above
	Regional Sub-Total	843	1308	155%		675	929	138%	
London	London North	461	587	127%	Above	368	475	129%	Above
	London West	375	401	107%	Above	300	329	110%	Above
	London East	359	505	141%	Above	287	463	162%	Above
	London South	512	571	112%	Above	410	360	88%	Below
	London Sub Total	1706	2064	121%		1365	1627	119%	
Wales	Dyfed/Powys	98	137	139%	Above	79	107	136%	Above
	Gwent	148	198	134%	Above	119	127	107%	Above
	North Wales	141	200	142%	Above	113	183	162%	Above
	South Wales	318	402	126%	Above	255	290	114%	Above
	Regional Sub-Total	706	937	133%		565	707	125%	
England & Wales Total		11250	14906	132%		9000	10566	117%	

12. Weighted Scorecard

The weighted scorecard shows the overall performance, grouped by the four functions that describe our work; public protection, offender management, interventions, and organisational efficiency and effectiveness. The scores, which relate solely to performance against target, are presented for each of these categories along with the overall performance (an aggregate of the four) for each area, upon which the ranking is based.

The scorecard highlights a number of important results: It shows a large positive overall score for the service which indicates a high performance level. Only five areas are below zero – down from 18 at Quarter 2. There is less volatility than previously with 3 areas moving up more than 10 places and just one area moving down more than 10 places. The lowest score is -38; last time it was -95, and the highest score is now 144; last time it was 98. This indicates all areas moving in the right direction and the gap between top and bottom reducing.

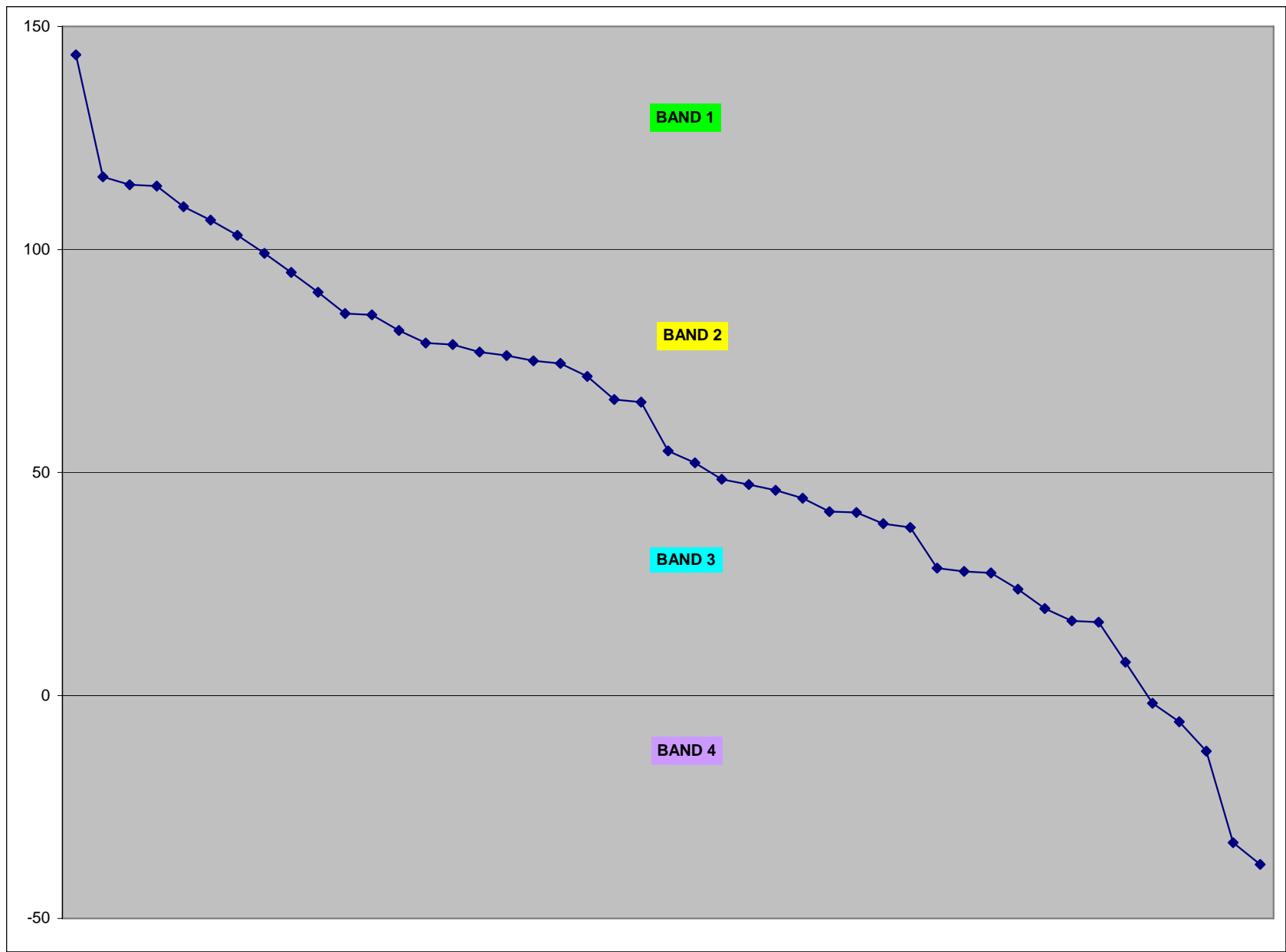
There has been a large improvement on 3 strands of the business, most notably on interventions, but a lower score on efficiency and effectiveness due to a decline in the sickness absence indicator. It is also noticeable that the areas at the top are strong across all strands, where previously some weak results were offset by stronger performance in the other strands.

Just 4 areas moved more than 10 places in either direction since the previous quarter:

- Northamptonshire +16, strong on public protection, unpaid work and employment.
- County Durham +16, Only weaknesses are DRRs and sickness absence
- Hertfordshire +13, Improvement across the board; enforcement remains a concern
- Cumbria –13, DRR completions and sickness absence.

Weighted Scorecard Q3, 2006-07

Area name	Offender Management	Interventions	Public Protection	Efficiency and effectiveness	Overall Performance	Position now	Position last time	Difference
Humberside	22	65	48	9	144	1	1	0
Nottinghamshire	21	51	44	1	116	2	4	2
Lincolnshire	29	17	49	20	115	3	2	-1
Leicestershire & Rutland	28	45	21	20	114	4	6	2
Wiltshire	19	54	33	3	110	5	5	0
Dorset	15	64	25	2	107	6	7	1
Staffordshire	38	23	30	12	103	7	9	2
County Durham	28	47	24	0	99	8	24	16
Sussex	26	26	35	8	95	9	8	-1
Northamptonshire	-2	49	43	1	90	10	26	16
Dyfed/Powys	21	34	23	7	86	11	14	3
Gloucestershire	26	41	31	-13	85	12	3	-9
Northumbria	14	49	25	-7	82	13	12	-1
Bedfordshire	13	60	8	-2	79	14	16	2
Kent	12	70	-18	15	79	15	25	10
Essex	36	25	0	16	77	16	18	2
Lancashire	9	53	23	-9	76	17	13	-4
Devon & Cornwall	4	34	28	8	75	18	10	-8
Cheshire	19	38	33	-15	74	19	17	-2
Derbyshire	31	42	10	-11	72	20	20	0
Gwent	22	23	9	13	66	21	15	-6
South Wales	7	30	34	-5	66	22	19	-3
North Yorkshire	10	13	20	12	55	23	23	0
Cumbria	24	7	41	-19	52	24	11	-13
Greater Manchester	8	33	17	-9	48	25	32	7
Suffolk	22	24	4	-3	47	26	22	-4
Thames Valley	-9	43	26	-13	46	27	33	6
Warwickshire	9	6	13	16	44	28	21	-7
Norfolk	3	30	16	-7	41	29	36	7
Hertfordshire	-13	59	5	-11	41	30	43	13
North Wales	7	19	19	-6	38	31	39	8
Hampshire	9	47	-1	-17	38	32	29	-3
West Mercia	-11	8	23	8	29	33	31	-2
London South	2	49	14	-38	28	34	37	3
Merseyside	5	6	17	0	27	35	34	-1
London North	-7	56	7	-33	24	36	30	-6
Avon & Somerset	-6	22	6	-3	20	37	27	-10
London East	-3	62	4	-45	17	38	28	-10
Cambridgeshire	-7	24	10	-11	16	39	35	-4
South Yorkshire	4	-4	21	-14	7	40	38	-2
West Yorkshire	-19	10	0	8	-2	41	40	-1
Surrey	1	2	0	-9	-6	42	42	0
Teesside	-45	9	29	-5	-12	43	41	-2
London West	-7	47	-24	-50	-33	44	45	1
West Midlands	-6	-14	2	-20	-38	45	44	-1
Overall Performance	410	1495	827	-195	2538			



- Humberside
- Nottinghamshire
- Lincolnshire
- Leicestershire & Rutland
- Wiltshire
- Dorset
- Staffordshire
- County Durham
- Sussex
- Northamptonshire
- Dyfed/Powys
- Gloucestershire
- Northumbria
- Bedfordshire
- Kent
- Essex
- Lancashire
- Devon & Cornwall
- Cheshire
- Derbyshire
- Gwent
- South Wales
- North Yorkshire
- Cumbria
- Greater Manchester
- Suffolk
- Thames Valley
- Warwickshire
- Norfolk
- Hertfordshire
- North Wales
- Hampshire
- West Mercia
- London South
- Merseyside
- London North
- Avon & Somerset
- London East
- Cambridgeshire
- South Yorkshire
- West Yorkshire
- Surrey
- Teesside
- London West
- West Midlands