



NATIONAL PROBATION SERVICE
for England and Wales

National Directorate

National Probation Service

Performance Report 18

and

Weighted Scorecard Q2 2005/06

November 2005

ROGER HILL
DIRECTOR OF PROBATION

Foreword

This report contains information on the performance of the National Probation Service in the first half of 2005-06. I am very pleased and impressed to see that the high performance levels reported at the end of the first quarter have been improved upon in every one of the key business areas.

Enforcement has improved to 92% with London now also exceeding the target. Performance on accredited programmes is now ahead of target; ECP/unpaid work completions are almost on target (against a substantially increased target); basic skills awards, despite the impact of OLASS continue to be delivered at almost twice the level expected; and the target for the provision of accurate and timely ethnicity data has been exceeded for the first time.

In the key indicators that are below target there are encouraging signs of improvement that lead me to believe that the targets are achievable: compliance is now at 81%, just 4% short of the target and DTTO/DRR completions are now at 87% of profile with a record number of completions in September.

The table below shows not only how much we are improving but also how much more we are delivering now than at any time in our history.

Performance measure	2004/05	2005/06 Apr-Sep	Percentage point change
Enforcement within 10 days	87%	92%	+5%
Compliance	66%	69%	+3%
Compliance including orders allowed to continue	79%	81%	+2%
Offending Behaviour Programmes	15,595 (104%)	7,255 (107%)	+3%
ECP / Unpaid work completions	38,473 (128%)	24,540 (98%)	-30%
DTTO/DRR starts	10,322 (79%)	6,362 (80%)	+1%
DTTO/DRR completions	--	1,735 (87%)	--
Basic Skills Starts	34,199 (107%)	23,208 (161%)	+54%
Basic Skills Awards	9,451 (118%)	7,930 (194%)	76%
Sickness	12.3	11.8	- 0.5 days
Court Report timeliness	--	98%	--
Accurate and timely ethnicity data	--	96%	--

It should be noted that in 2005/06 the targets for:

- **DTTOs increased from 13,000 to 16,000 commencements**
- **Basic Skills starts increased from 32,000 to 40,000**
- **Basic Skills completions increased from 8,000 to 10,000**
- **Enhanced Community Punishment / unpaid work completions has increased from 30,000 to 50,000.**

The weighted scorecard

The weighted scorecard presented at the end of this report covers the first half of 2005/06. There are, once again some large variations but there isn't the same level of volatility experienced in the last quarter. In order to make sense of the information in light of the new measures that have been included for the first time, a short explanation is given where any area has moved more than 10 places in either direction since the first quarter. Please note that the data on PPO and high risk offenders that has been collected for August and September has been included in this scorecard. Additionally, data on appointments arranged and kept, and sickness absence information will be included in the next scorecard. It should be noted that some areas' rankings have been affected by depressed figures on basic skills as a result of the impact of OLASS in those areas. This is true of some of the areas in the North West, South West, particularly Wiltshire, and North East, particularly Northumbria.

There are 24 areas above zero on performance against target, three more than at the last quarter. I will reiterate my commitment to Ministers and the Chief Executive of NOMS that at least 90% of areas will be above zero by the end of 2005-06 and my expectation that all areas will be above zero.

The results for the first half of the year are good – better than at the same stage in any of the previous years since the NPS was created. I expect them to get better still.

Roger Hill
Director of Probation
National Probation Service

Introduction

Enforcement

92% of relevant cases monitored between April and September 2005 were enforced within 10 days in accordance with National Standards. The NPS achieved the highest ever enforcement figure for a single month of 93% in July.

Compliance

Compliance measures those cases where there was no second unacceptable failure to comply (third for licences) and includes orders that have been allowed to continue by the court following breach action. At 81%, performance continues to edge towards the 85% target but progress has been slow. The need to find a fair and meaningful measure of compliance is high on the NPD agenda and compliance measurement for next year in terms of target definition is under review.

Offending Behaviour Programmes

The number of completions of programmes between April and September 2005 is 7% above the profiled (expected) target. The 7,255 completions achieved so far represent an increase over the same period last year of 6%.

Enhanced Community Punishment / Unpaid Work

24,540 completions have been achieved between April and September 2005, just 2% below the profiled target. There were 6,779 more completions than at the same stage in 2004-05, an increase of 38%.

Drug Treatment and Testing Orders / Drug Rehabilitation Requirements

6,362 DTTOs and DRRs commenced between April and September 2005 meaning that 80% of the profiled target was met. This is against a target that increased by 23% since last year's. There were approximately 1,500 (31%) more starts during April and September 2005 than during the same period last year.

There were 1,735 completions of DTTOs and DRRs between April and September 2005, 87% of the profiled target. However, there were a record 325 completions in September alone which leaves an average of 377 per month until the end of the year for the target to be met.

Basic Skills

23,208 offenders commenced basic skills courses during the first half of 2005-06, 61% above the profiled target. There were over 9,000 more starts than at the same stage last year, an increase of 64%.

7,930 basic skills awards were delivered in during the first half of 2005-06, 76% above the profiled target and 4,544 more awards than during the first half of 2004-05, an increase of 134%.

Sickness Absence

There was no improvement in the average number of days lost due to sickness per employee in the first half of 2005-06 from the first quarter but at 11.8 days it represents half a day less than the 2004-05 average.

Victims

Performance on victims remained at the level achieved last year when 93% of victims were contacted within the 8-week standard. This exceeds the 85% target.

Risk of harm cases

The target is to complete 90% of risk of harm assessments, risk management plans and OASys sentence plans on high risk offenders within five working days of the commencement of the order or release into the community. This is a new performance target for the probation service and areas have required clarification and time in order to provide the data. This is the first time in 2005/06 when all 42 Probation Areas have submitted data, and where the achievement of the three criteria have been required in order to satisfy the target. We now have robust data to report on from August 2005 and this shows performance in England and Wales at 68%.

Prolific and other Priority Offenders (PPOs)

The target is to complete 90% of risk of harm assessments and OASys sentence plans on Prolific and other Priority Offenders within five working days of commencement of the order or release into the community. There were similar issues with those of the high risk target but again we now have reliable data from August 2005. Performance nationally is 66% but there is evidence of improvement between August and September.

Court report timeliness

The proportion of court reports completed during the first quarter of 2005-06 within the timescale set by the court was 98%. At the time of publication, the 2nd quarter data was not available due to late and poor quality returns from some areas. This information is derived from the monthly court reports extracts made to RDS. In future areas which do not send their data on time or whose data fails the validation checks will score zero on this target in the weighted scorecard.

Accurate and timely ethnicity data

97% of data on offenders starting community orders was accurate and timely with respect to ethnicity, as was 95% of data on offenders starting supervision under licence, giving an average of 96% which means that the target was exceeded for the first time.

Contact for enquiries

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1. Enforcement and Compliance – April to September 2005

NPS Performance target 6 is that the National Probation Service takes enforcement action in accordance with the National Standard in 90% of cases where the offender has breached his/her order. To fully meet the standard, three things must be achieved:

- breach action taken on or before a second failure assessed as unacceptable (third failure in licence cases)
- the court contacted for a hearing date
- all of this achieved within 10 days.

National Standards monitoring on enforcement uses a sample of cases commenced six months previously, so the sample for the reporting period April to September 2005 will contain cases that commenced between October 2004 and March 2005.

There has been a steady improvement in performance since April 2001.

Period	Enforced within 10 days in accordance with National Standards	All cases enforced
2001/02	53%	69%
2002/03	64%	77%
2003/04	77%	87%
2004/05	87%	93%
2005/06 (Apr-Sep)	92%	96%

The overall performance on enforcement has improved considerably and the 90% target has been exceeded consistently each month since the beginning of the year

The detailed data shows that:

- 38 areas met or exceeded the 90% for breach action within 10 days.
- 6 areas were within 10% of the target.
- Only one area was more than 10% below the target.

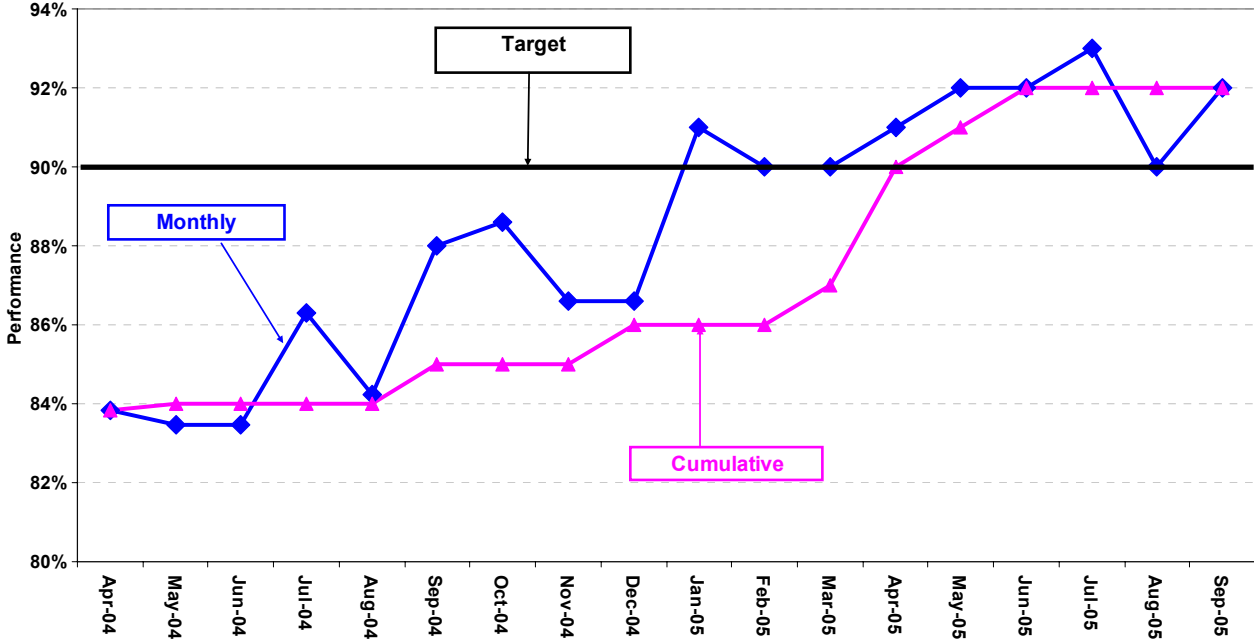
Compliance over the period was 81% (based on the proportion of cases where there were no 2nd (or 3rd for licences) unacceptable failures or where the order was breached but allowed to continue by the court). The target was increased from 70% in 2004-05 to 85% this year. Twelve areas met or exceeded this new target whilst only one areas missed it by more than 10%.

Enforcement April - September 2005

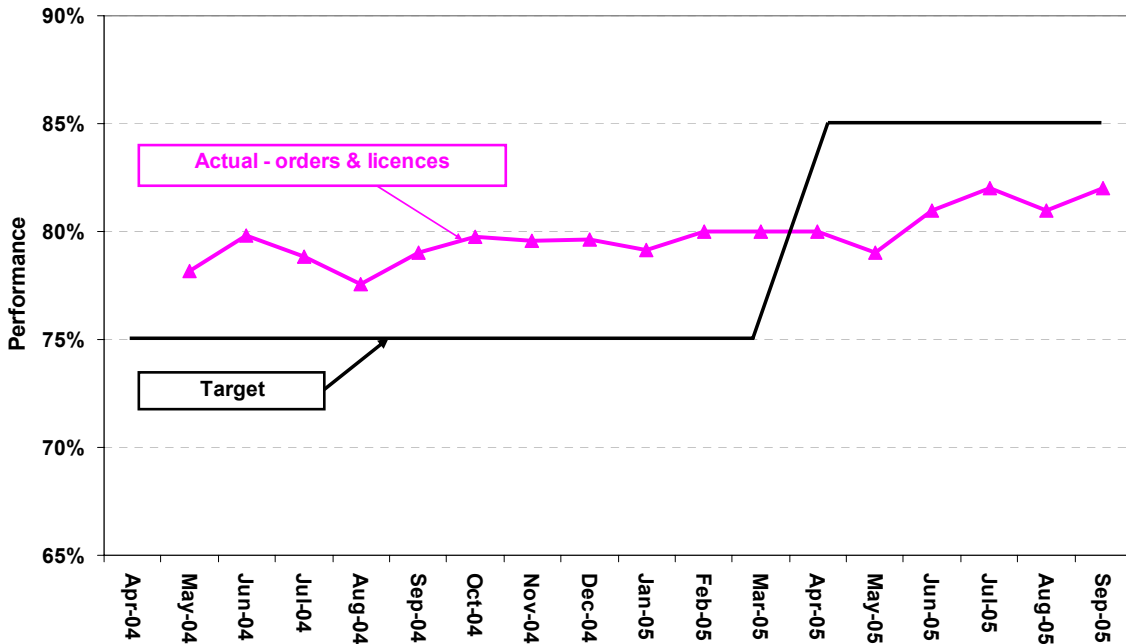
Region	Area name	Proportion breached within 10 days	Proportion breached whether or not within 10 days	Compliance
West Midlands	Staffordshire	94%	96%	89%
	Warwickshire	100%	100%	90%
	West Mercia	96%	97%	85%
	West Midlands	90%	95%	79%
	Regional Sub Total	93%	96%	84%
North East	County Durham	94%	96%	90%
	Northumbria	94%	97%	84%
	Teesside	97%	99%	77%
	Regional Sub Total	95%	98%	83%
East	Bedfordshire	95%	97%	78%
	Cambridgeshire	92%	96%	85%
	Essex	93%	97%	80%
	Hertfordshire	75%	83%	79%
	Norfolk	90%	97%	77%
	Suffolk	85%	96%	83%
Regional Sub Total	89%	94%	80%	
North West	Cheshire	97%	98%	78%
	Cumbria	95%	98%	88%
	Greater Manchester	90%	96%	82%
	Lancashire	90%	96%	80%
	Merseyside	89%	92%	77%
	Regional Sub Total	91%	95%	80%
East Midlands	Derbyshire	96%	96%	76%
	Leicestershire & Rutland	96%	98%	87%
	Lincolnshire	91%	97%	77%
	Northamptonshire	85%	92%	83%
	Nottinghamshire	96%	100%	77%
	Regional Sub Total	94%	97%	80%
Yorkshire & Humberside	Humberside	93%	98%	80%
	North Yorkshire	95%	99%	88%
	South Yorkshire	93%	96%	81%
	West Yorkshire	85%	90%	78%
	Regional Sub Total	89%	94%	80%
South East	Hampshire	90%	98%	87%
	Kent	92%	93%	81%
	Surrey	90%	97%	90%
	Sussex	94%	98%	76%
	Thames Valley	91%	92%	83%
	Regional Sub Total	92%	95%	83%
South West	Avon & Somerset	92%	99%	76%
	Devon/Cornwall	94%	96%	81%
	Dorset	94%	97%	78%
	Gloucestershire	95%	97%	78%
	Wiltshire	98%	98%	80%
	Regional Sub Total	94%	98%	79%
London	London East	88%	93%	79%
	London North	94%	96%	80%
	London South	92%	97%	73%
	London West	91%	96%	80%
	London Sub Total	91%	95%	78%
Wales	Dyfed/Powys	100%	100%	86%
	Gwent	90%	98%	79%
	North Wales	97%	98%	85%
	South Wales	89%	96%	80%
	Regional Sub Total	92%	97%	82%
ENGLAND & WALES		92%	96%	81%

Enforcement and Compliance by Month

Breach action taken within 10 days All community orders & licences



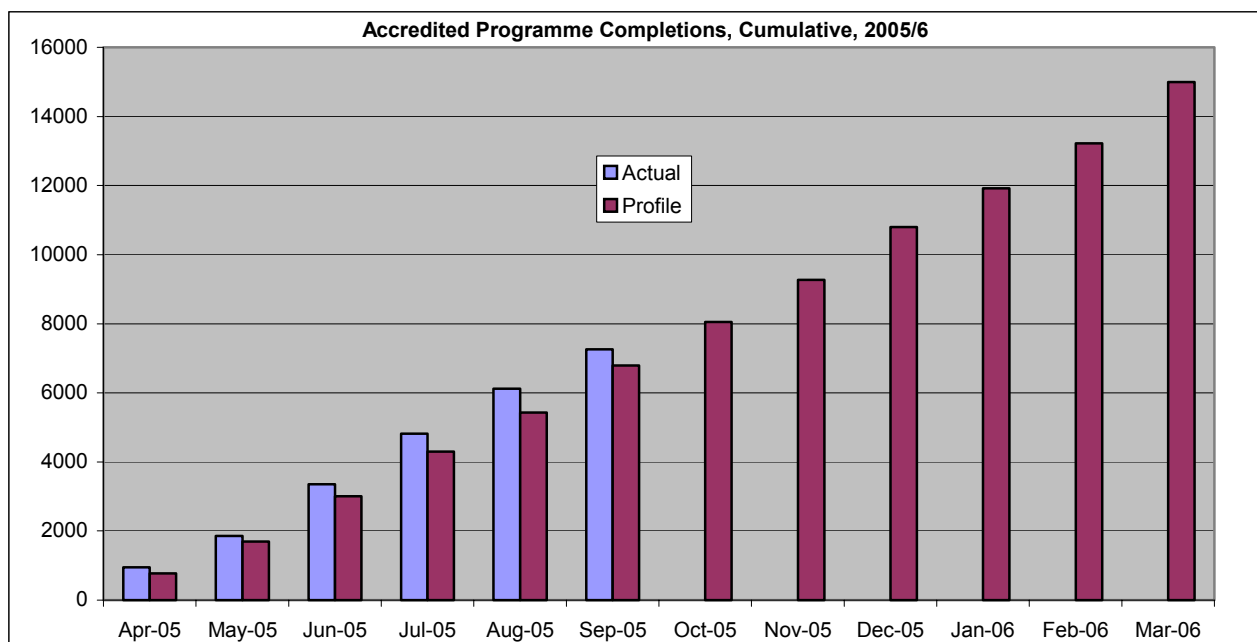
Compliance by Month



2. Accredited Programmes - April to September 2005

Accredited Programme Completions against Profiled Target

	Apr-05	May-05	Jun-05	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06
Actual	949	1856	3351	4816	6124	7255						
Profile	777	1695	3003	4296	5427	6789	8050	9271	10804	11921	13221	15000
Percent	122%	109%	112%	112%	113%	107%						



Year	Target	Completions	% Achieved
2001/02	6,267	3,431	55%
2002/03	12,000	7,716	64%
2003/04	15,000	13,136	88%
2004/05	15,000	15,595	104%
2005/06 (Apr-Sep)	6,789	7,255	107%

The detailed data show that:

- 26 areas exceeded their profiled target, compared with 18 in the first half of 2004-05.
- 8 Areas were within 10% of the target.
- 11 areas were more than 10% below target, half the number in the corresponding period last year

The best performing areas were:

- Lincolnshire (215%)
- Leicestershire & Rutland (183%)
- Dorset (180%)
- Gloucestershire (153%)

The most serious under-achievers were:

- Cambridgeshire (55%)
- Wiltshire (56%)
- Kent (69%)
- Cumbria (72%)

Accredited Programmes Completions April 2005 - September 2005

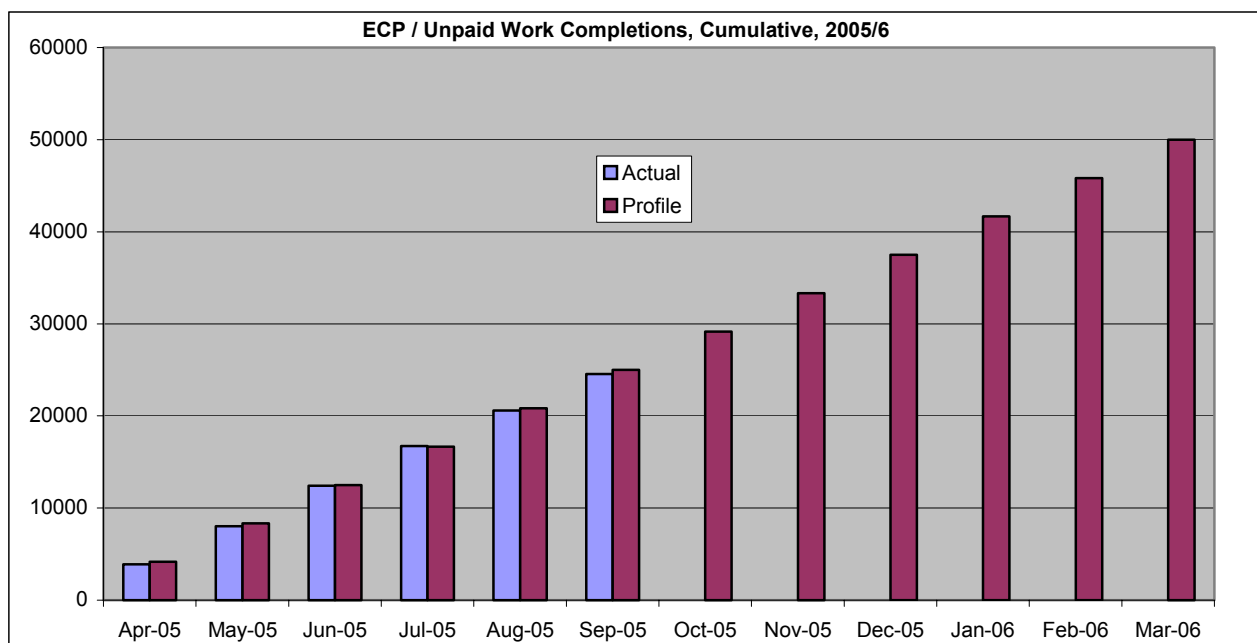
<i>Region</i>	<i>Area name</i>	<i>Profiled completion target</i>	<i>Referrals</i>	<i>Orders / Licences made</i>	<i>Actual completions achieved</i>	<i>Percent of completion target</i>	<i>Performance</i>
West Midlands	Staffordshire	123	303	307	104	85%	Below
	Warwickshire	48	146	148	48	100%	Above
	West Mercia	135	463	200	108	80%	Below
	West Midlands	480	829	472	455	95%	Near miss
	Regional Sub Total	786	1741	1127	715	91%	
North East	County Durham	92	253	247	103	112%	Above
	Northumbria	245	467	179	308	126%	Above
	Teesside	113	224	161	123	109%	Above
	Regional Sub Total	450	944	587	534	119%	
East	Bedfordshire	72	120	126	63	88%	Below
	Cambridgeshire	84	326	324	46	55%	Below
	Essex	153	751	613	202	132%	Above
	Hertfordshire	109	195	139	128	117%	Above
	Norfolk	65	352	347	80	123%	Above
	Suffolk	57	225	204	50	88%	Below
	Regional Sub Total	540	1969	1753	569	105%	
North West	Cheshire	123	661	340	187	152%	Above
	Cumbria	64	254	186	46	72%	Below
	Greater Manchester	457	1219	1019	541	118%	Above
	Lancashire	227	900	833	204	90%	Near miss
	Merseyside	261	1084	938	238	91%	Near miss
	Regional Sub Total	1132	4118	3316	1216	107%	
East Midlands	Derbyshire	112	377	384	89	79%	Below
	Leicestershire & Rutland	99	639	595	181	183%	Above
	Lincolnshire	71	490	482	153	215%	Above
	Northamptonshire	68	1080	975	77	113%	Above
	Nottinghamshire	164	113	85	172	105%	Above
	Regional Sub Total	514	2699	2521	672	131%	
Yorkshire & Humberside	Humberside	148	249	253	140	95%	Near miss
	North Yorkshire	78	204	181	65	83%	Below
	South Yorkshire	231	701	702	221	96%	Near miss
	West Yorkshire	369	1643	1207	383	104%	Above
	Regional Sub Total	826	2797	2343	809	98%	
South East	Hampshire	181	589	480	192	106%	Above
	Kent	130	507	389	90	69%	Below
	Surrey	71	194	179	90	127%	Above
	Sussex	104	402	356	133	128%	Above
	Thames Valley	183	734	408	183	100%	Above
Regional Sub Total	669	2426	1812	688	103%		
South West	Avon & Somerset	170	611	594	165	97%	Near miss
	Devon/Cornwall	159	629	518	160	101%	Above
	Dorset	61	235	202	110	180%	Above
	Gloucestershire	45	240	216	69	153%	Above
	Wiltshire	54	172	171	30	56%	Below
	Regional Sub Total	489	1887	1701	534	109%	
London	London North	211	837	700	276	131%	Above
	London West	217	624	490	222	102%	Above
	London East	180	594	541	199	111%	Above
	London South	310	799	534	370	119%	Above
	Regional Sub Total	918	2854	2265	1067	116%	
Wales	Dyfed/Powys	55	147	130	53	96%	Near miss
	Gwent	109	398	299	91	83%	Below
	North Wales	92	368	363	83	90%	Near miss
	South Wales	209	908	293	224	107%	Above
	Regional Sub Total	465	1821	1085	451	97%	
ENGLAND & WALES		6789	23256	18510	7255	107%	

3. Enhanced Community Punishment (ECP) / Unpaid Work, April to September 2005

Last year's target of 30,000 completions was exceeded by 28%. This year, against the more challenging target of 50,000 completions for the year, the NPS is achieving 98% of the profiled completions at the half-way stage.

ECP / Unpaid Work Completions against Profiled Target

	Apr-05	May-05	Jun-05	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06
Actual	3899	8029	12442	16742	20601	24540						
Profile	4166	8334	12500	16668	20835	25002	29169	33335	37502	41669	45834	50000
Percent	94%	96%	100%	100%	99%	98%						



Year	Target	Completions	Percent of target
2004/05	30,000	38,473	128%
2005/06 (Apr-Sep)	25,000	24,540	98%

Furthermore, the area breakdown shows:

- 23 areas exceeded their profiled target, up from 20 last quarter
- 7 areas were more within 10% of their target
- 15 areas were more than 10% below target

The best performing areas were:

- Suffolk (225%)
- Derbyshire (140%)
- Leicestershire & Rutland (136%)
- Hampshire (135%)
- Cambridgeshire (135%)

The most serious under-achievers were:

- Northumbria (60%)
- Avon & Somerset (66%)
- County Durham (79%)
- London South (72%)
- Lancashire (74%)

ECP / Unpaid Work Completions April 2005 - September 2005

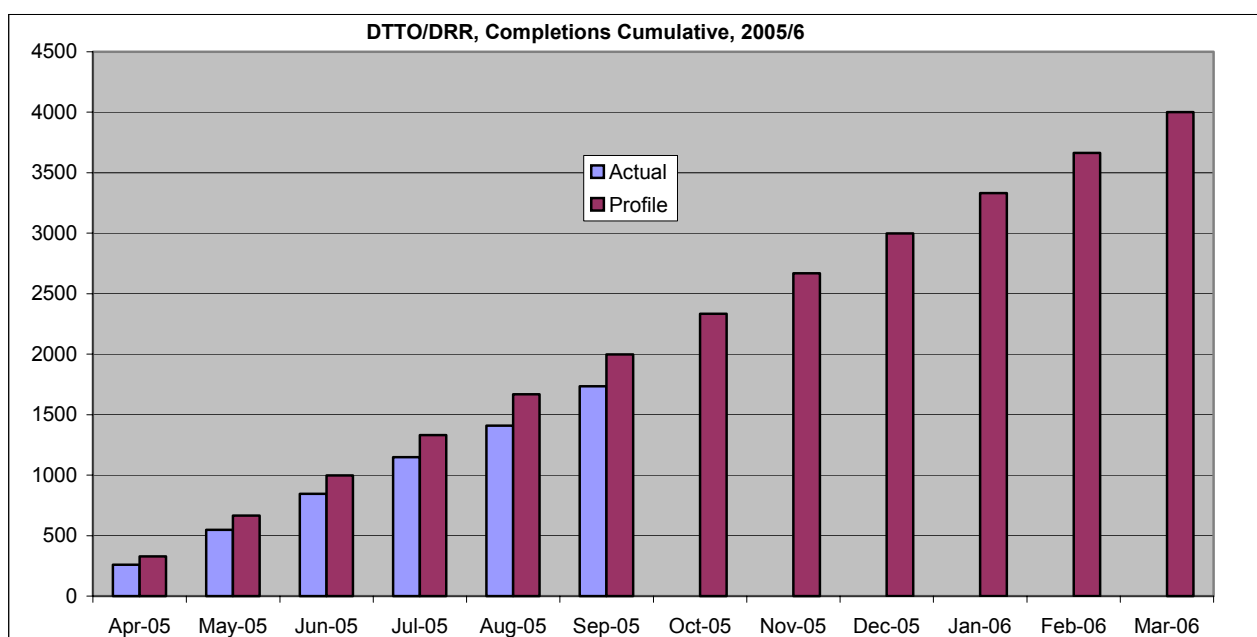
<i>Region</i>	<i>Area name</i>	<i>Profiled Target</i>	<i>ECP /Unpaid Work Completions</i>	<i>Target Achieved</i>	<i>Performance</i>
West Midlands	Staffordshire	476	507	107%	Above
	Warwickshire	186	186	100%	Above
	West Mercia	453	367	81%	Below
	West Midlands	1672	1529	91%	Near miss
	Regional Sub-Total	2787	2589	93%	
North East	County Durham	344	238	69%	Below
	Northumbria	857	513	60%	Below
	Teesside	399	411	103%	Above
	Regional Sub-Total	1600	1162	73%	
East	Bedfordshire	242	216	89%	Below
	Cambridgeshire	279	377	135%	Above
	Essex	586	630	108%	Above
	Hertfordshire	323	251	78%	Below
	Norfolk	332	339	102%	Above
	Suffolk	247	556	225%	Above
	Regional Sub-Total	2009	2369	118%	
North West	Cheshire	426	455	107%	Above
	Cumbria	229	305	133%	Above
	Greater Manchester	1547	1598	103%	Above
	Lancashire	755	557	74%	Below
	Merseyside	936	723	77%	Below
	Regional Sub-Total	3893	3638	93%	
East Midlands	Derbyshire	435	609	140%	Above
	Leicestershire & Rutland	437	594	136%	Above
	Lincolnshire	263	254	97%	Near miss
	Northamptonshire	265	290	110%	Above
	Nottinghamshire	571	659	115%	Above
	Regional Sub-Total	1970	2406	122%	
Yorkshire & Humberside	Humberside	493	496	101%	Above
	North Yorkshire	272	313	115%	Above
	South Yorkshire	768	679	88%	Below
	West Yorkshire	1222	1177	96%	Near miss
	Regional Sub-Total	2755	2665	97%	
South East	Hampshire	704	952	135%	Above
	Kent	642	694	108%	Above
	Surrey	262	297	113%	Above
	Sussex	527	607	115%	Above
	Thames Valley	689	755	110%	Above
	Regional Sub-Total	2823	3305	117%	
South West	Avon & Somerset	597	395	66%	Below
	Devon/Cornwall	616	553	90%	Near miss
	Dorset	240	221	92%	Near miss
	Gloucestershire	206	172	83%	Below
	Wiltshire	225	201	89%	Below
	Regional Sub-Total	1884	1542	82%	
London	London North	877	1056	120%	Above
	London West	769	652	85%	Below
	London East	889	761	86%	Below
	London South	1177	850	72%	Below
	London Sub Total	3711	3319	89%	
Wales	Dyfed/Powys	216	173	80%	Below
	Gwent	330	326	99%	Near miss
	North Wales	310	343	111%	Above
	South Wales	714	703	98%	Near miss
	Regional Sub-Total	1571	1545	98%	
England & Wales Total		25002	24540	98%	

4. DTTOs /DRRs – April to September 2005

This is the first year there has been a target on actual numbers of completions of DTTO/DRRs. In previous years the target was on commencements with a completion rate target introduced last year. The table below shows the profile towards a 4,000 completions target for the year. It shows a rate of improvement which, if maintained, would mean getting very close to, if not meeting the target.

DTTO/DRR Completions against Profiled Target

	Apr-05	May-05	Jun-05	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06
Actual	261	549	847	1149	1410	1736						
Profile	329	667	999	1332	1668	1998	2334	2669	2999	3332	3665	4000
Percent	79%	82%	85%	86%	85%	87%						



Year	Target	Completions	Percent of target
2005/06 (Apr-Sep)	1998	1736	87%

The area breakdown shows that:

- 15 areas exceeded their profiled target.
- A further 6 were within 10% of meeting the profiled target
- Leaving 24 areas below target

The best performing areas were:

- Cumbria (190%)
- Wiltshire (143%)
- Bedfordshire (140%)
- South Wales (130%)

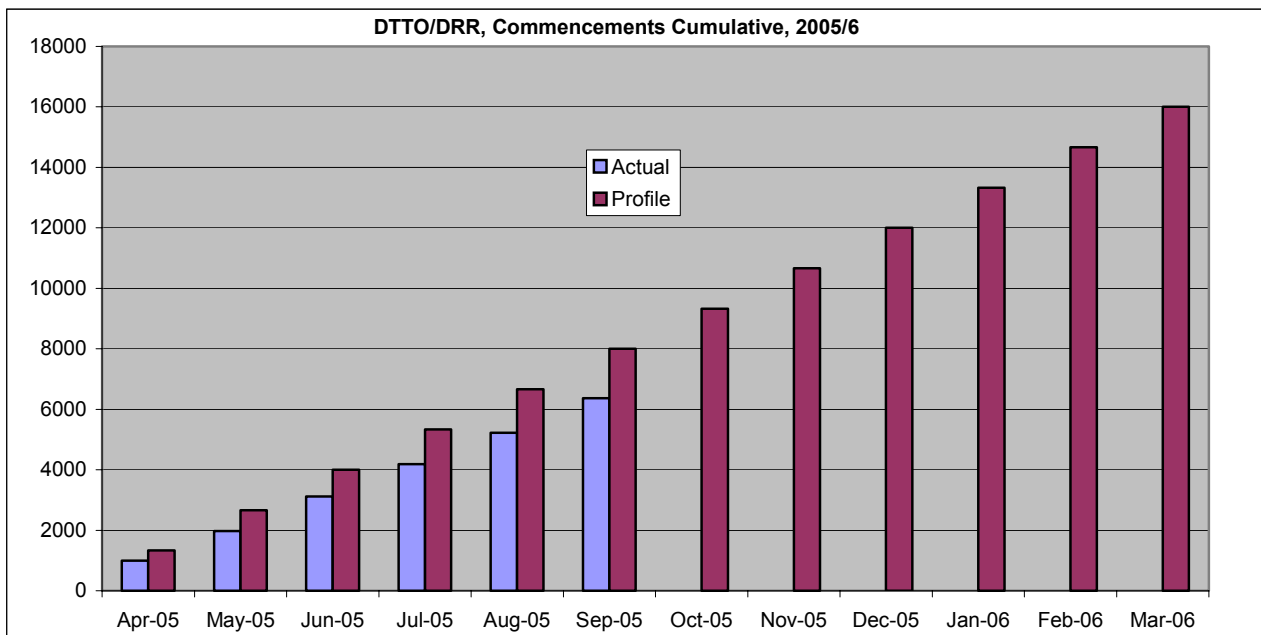
The most serious under-achievers were:

- London East (42%)
- London North (45%)
- Lincolnshire (52%)
- North Yorkshire (56%)

Whilst the DTTO/DRR target for 2005-06 relates to completions, it is important that areas do all they can to maximise commencements. The NPD will be monitoring commencements closely and will include a commencements measure in the weighted scorecard if performance falls below 80%.

DTTO/DRR Commencements against Profiled Target

	Apr-05	May-05	Jun-05	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06
Actual	993	1973	3121	4185	5228	6362						
Profile	1333	2667	4000	5333	6667	8000	9333	10667	12000	13333	14667	16000
Percent	74%	74%	78%	78%	78%	80%						



Year	Target	Commencements	Percent of target
2001/02	6,000	4,842	81%
2002/03	6,000	6,140	102%
2003/04	9,000	8,519	95%
2004/05	13,000	10,322	79%
2005/06 (Apr-Sep)	8,000	6,362	80%

The area breakdown shows that:

- Only five areas exceeded their profiled target.
- A further seven were within 10% of meeting the target
- Leaving the vast majority, 33 areas, below target

The best performing areas were:

- Nottinghamshire (111%)
- North Yorkshire (106%)
- London West (105%)
- Thames Valley (102%)
- Wiltshire (101%)

The most serious under-achievers were:

- Cheshire (36%)
- Suffolk (43%)
- Hampshire (43%)
- Norfolk (46%)
- County Durham (49%)

DTTO/DRR Completions April 2005 - September 2005

<i>Region</i>	<i>Area name</i>	<i>Profiled target</i>	<i>Starts</i>	<i>Target Achieved</i>	<i>Performance</i>
West Midlands	Staffordshire	36	29	81%	Below
	Warwickshire	14	13	93%	Near miss
	West Mercia	37	23	62%	Below
	West Midlands	127	117	92%	Near miss
	Regional Sub Total	214	182	85%	
North East	County Durham	19	20	105%	Above
	Northumbria	56	71	127%	Above
	Teesside	29	29	100%	Above
	Regional Sub Total	104	120	115%	
East	Bedfordshire	20	28	140%	Above
	Cambridgeshire	14	12	86%	Below
	Essex	39	23	59%	Below
	Hertfordshire	24	24	100%	Above
	Norfolk	22	16	73%	Below
	Suffolk	15	13	87%	Below
	Regional Sub Total	134	116	87%	
North West	Cheshire	25	21	84%	Below
	Cumbria	10	19	190%	Above
	Greater Manchester	142	117	82%	Below
	Lancashire	68	43	63%	Below
	Merseyside	76	88	116%	Above
	Regional Sub Total	321	288	90%	
East Midlands	Derbyshire	33	25	76%	Below
	Leicestershire & Rutland	44	43	98%	Near miss
	Lincolnshire	21	11	52%	Below
	Northamptonshire	26	29	112%	Above
	Nottinghamshire	43	35	81%	Below
	Regional Sub Total	167	143	86%	
Yorkshire & Humberside	Humberside	50	40	80%	Below
	North Yorkshire	25	14	56%	Below
	South Yorkshire	64	44	69%	Below
	West Yorkshire	119	116	97%	Near miss
	Regional Sub Total	258	214	83%	
South East	Hampshire	36	35	97%	Near miss
	Kent	44	35	80%	Below
	Surrey	18	20	111%	Above
	Sussex	48	48	100%	Above
	Thames Valley	66	79	120%	Above
Regional Sub Total	212	217	102%		
South West	Avon & Somerset	48	49	102%	Above
	Devon/Cornwall	31	36	116%	Above
	Dorset	22	17	77%	Below
	Gloucestershire	14	9	64%	Below
	Wiltshire	14	20	143%	Above
	Regional Sub Total	129	131	102%	
London	London North	98	44	45%	Below
	London West	80	48	60%	Below
	London East	78	33	42%	Below
	London South	87	84	97%	Near miss
	Regional Sub Total	343	209	61%	
Wales	Dyfed/Powys	20	17	85%	Below
	Gwent	33	27	82%	Below
	North Wales	20	16	80%	Below
	South Wales	43	56	130%	Above
	Regional Sub Total	116	116	100%	
ENGLAND & WALES		1998	1736	87%	

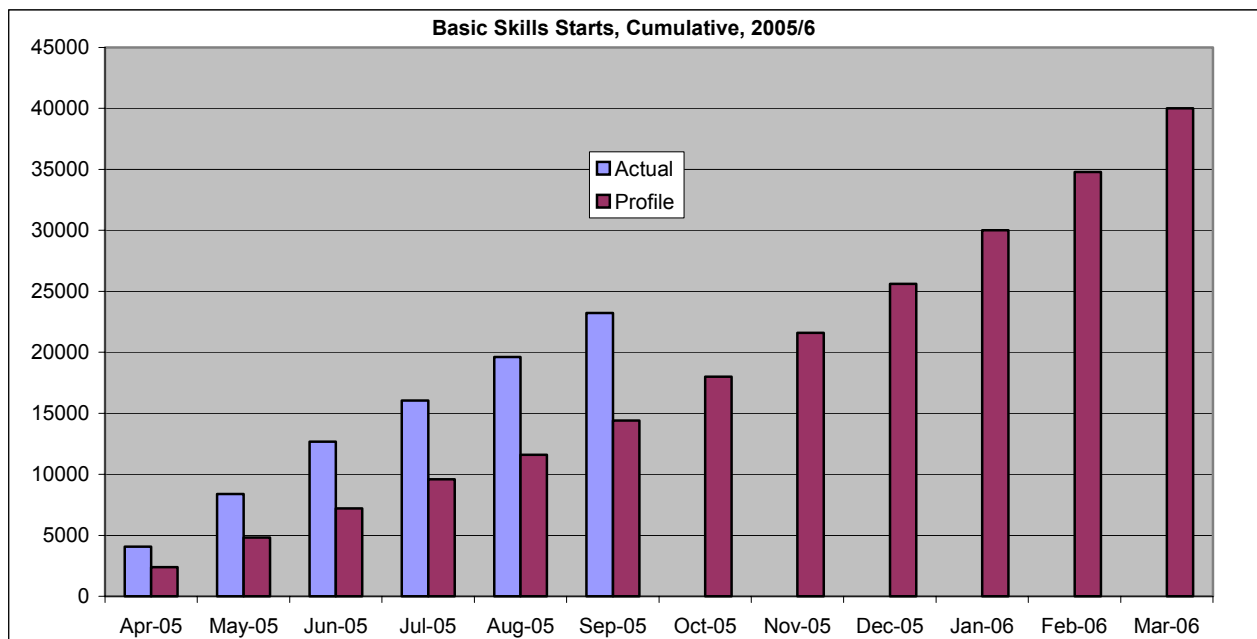
DTTO/DRR Commencements April 2005 - September 2005

<i>Region</i>	<i>Area name</i>	<i>Profiled target</i>	<i>Starts</i>	<i>Target Achieved</i>	<i>Performance</i>
West Midlands	Staffordshire	152	122	80%	Below
	Warwickshire	60	41	69%	Below
	West Mercia	145	105	72%	Below
	West Midlands	535	411	77%	Below
	Regional Sub Total	892	679	76%	
North East	County Durham	110	54	49%	Below
	Northumbria	274	151	55%	Below
	Teesside	128	104	82%	Below
	Regional Sub Total	512	309	60%	
East	Bedfordshire	78	61	79%	Below
	Cambridgeshire	89	71	80%	Below
	Essex	188	120	64%	Below
	Hertfordshire	103	82	79%	Below
	Norfolk	106	49	46%	Below
	Suffolk	79	34	43%	Below
	Regional Sub Total	643	417	65%	
North West	Cheshire	136	49	36%	Below
	Cumbria	73	37	50%	Below
	Greater Manchester	495	465	94%	Near miss
	Lancashire	242	220	91%	Near miss
	Merseyside	299	261	87%	Below
	Regional Sub Total	1246	1032	83%	
East Midlands	Derbyshire	139	89	64%	Below
	Leicestershire & Rutland	140	114	82%	Below
	Lincolnshire	84	78	93%	Near miss
	Northamptonshire	85	83	98%	Near miss
	Nottinghamshire	183	202	111%	Above
	Regional Sub Total	630	566	90%	
Yorkshire & Humberside	Humberside	158	147	93%	Near miss
	North Yorkshire	87	92	106%	Above
	South Yorkshire	246	180	73%	Below
	West Yorkshire	391	308	79%	Below
	Regional Sub Total	882	727	82%	
South East	Hampshire	225	97	43%	Below
	Kent	205	156	76%	Below
	Surrey	84	68	81%	Below
	Sussex	168	124	74%	Below
	Thames Valley	220	225	102%	Above
Regional Sub Total	903	670	74%		
South West	Avon & Somerset	191	170	89%	Below
	Devon/Cornwall	197	135	68%	Below
	Dorset	77	62	81%	Below
	Gloucestershire	66	47	71%	Below
	Wiltshire	72	73	101%	Above
	Regional Sub Total	603	487	81%	
London	London North	305	250	82%	Below
	London West	253	265	105%	Above
	London East	295	285	97%	Near miss
	London South	334	269	81%	Below
	Regional Sub Total	1187	1069	90%	
Wales	Dyfed/Powys	69	63	91%	Near miss
	Gwent	106	88	83%	Below
	North Wales	99	73	74%	Below
	South Wales	228	182	80%	Below
	Regional Sub Total	503	406	81%	
ENGLAND & WALES		8000	6362	80%	

5. Basic Skills - April to September 2005

Basic Skills Starts

	Apr-05	May-05	Jun-05	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06
Actual	4069	8373	12680	16055	19626	23208						
Profile	2400	4800	7200	9598	11600	14402	18000	21600	25600	30000	34800	40000
Percent	170%	174%	176%	167%	169%	161%						



Performance continues to exceed the profiled target each month

Year	Target	Commencements	Percent of target
2002/03	6,000	5,983	100%
2003/04	16,000	14,971	94%
2004/05	32,000	34,199	107%
2005/06 (Apr-Sep)	14,402	23,208	161%

The area breakdown shows that:

- 42 areas exceeded their target.
- A further two areas were within 10% of their profiled target.
- Just 1 area was more than 10% below their profiled target.

The best performing areas were:

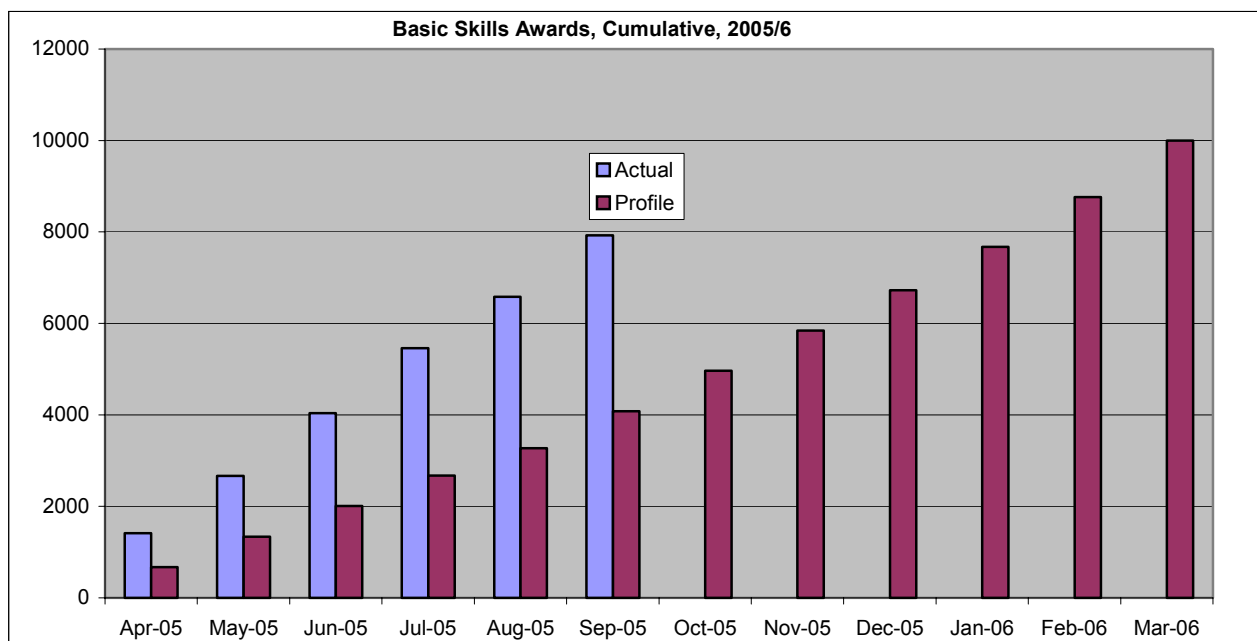
- North Yorkshire (351%)
- Gloucestershire (263%)
- Lancashire (240%)
- South Wales (234%)
- Gwent (227%)
- Sussex (227%)

The most serious under-achiever was:

- Suffolk (80%)

Basic Skills Awards

	Apr-05	May-05	Jun-05	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06
Actual	1415	2667	4036	5455	6585	7930						
Profile	669	1338	2006	2675	3273	4083	4964	5844	6724	7675	8767	10000
Percent	212%	199%	201%	204%	201%	194%						



Performance exceeded the profiled target every month since the beginning of the year, reaching 194% of the profiled target by the end of the second quarter.

Year	Target	Awards	Percent of target
2002/03	1,000	848	85%
2003/04	4,000	2,815	70%
2004/05	8,000	9,451	118%
2005/06 (Apr-Sep)	4,083	7,930	194%

The area breakdown highlights just how good the half-year results have been:

- 43 areas exceeded their target
- Leaving just 2 areas below their profiled target.

The best performing areas were:

- Suffolk (453%)
- Hertfordshire (316%)
- London West (293%)
- West Mercia (291%)
- Kent (282%)
- Avon & Somerset (279%)

The two areas below target were:

- Wiltshire (84%)
- Northumbria (86%)

Basic Skills, April 2005 - September 2005

Region	Area	Profiled Starts Target	Starts	% Profiled Target Achieved	Performance against starts	Profiled Awards Target	Awards	% Profiled Target Achieved	Performance against awards
West Midlands	Staffordshire	274	433	158%	Above	70	157	223%	Above
	Warwickshire	107	183	171%	Above	28	34	123%	Above
	West Mercia	261	272	104%	Above	67	195	291%	Above
	West Midlands	963	1774	184%	Above	247	424	171%	Above
	Regional Sub Total	1605	2662	166%		412	810	196%	
North East	County Durham	198	281	142%	Above	69	141	204%	Above
	Northumbria	494	489	99%	Near miss	172	147	86%	Below
	Teesside	230	351	153%	Above	80	176	221%	Above
	Regional Sub Total	922	1121	122%		320	464	145%	
East	Bedfordshire	140	231	166%	Above	36	63	176%	Above
	Cambridgeshire	161	208	129%	Above	41	76	184%	Above
	Essex	338	354	105%	Above	87	187	216%	Above
	Hertfordshire	186	189	102%	Above	48	151	316%	Above
	Norfolk	191	203	106%	Above	49	83	169%	Above
	Suffolk	143	114	80%	Below	37	166	453%	Above
	Regional Sub Total	1157	1299	112%		297	726	244%	
North West	Cheshire	245	397	162%	Above	85	85	100%	Above
	Cumbria	132	209	158%	Above	46	125	272%	Above
	Greater Manchester	891	1617	181%	Above	310	679	219%	Above
	Lancashire	435	1045	240%	Above	151	308	204%	Above
	Merseyside	539	744	138%	Above	187	302	161%	Above
	Regional Sub Total	2242	4012	179%		779	1499	193%	
East Midlands	Derbyshire	250	465	186%	Above	64	123	191%	Above
	Leicestershire & Rutland	252	397	158%	Above	65	179	277%	Above
	Lincolnshire	151	203	134%	Above	39	97	250%	Above
	Northamptonshire	153	189	124%	Above	39	107	273%	Above
	Nottinghamshire	329	513	156%	Above	85	162	192%	Above
	Regional Sub Total	1134	1767	156%		291	668	229%	
Yorkshire & Humberside	Humberside	284	451	159%	Above	73	198	271%	Above
	North Yorkshire	157	550	351%	Above	40	70	174%	Above
	South Yorkshire	442	581	131%	Above	114	184	162%	Above
	West Yorkshire	704	832	118%	Above	181	267	148%	Above
	Regional Sub Total	1587	2414	152%		408	719	176%	
South East	Hampshire	406	697	172%	Above	104	127	122%	Above
	Kent	370	347	94%	Near miss	95	268	282%	Above
	Surrey	151	184	122%	Above	39	49	126%	Above
	Sussex	303	688	227%	Above	78	116	149%	Above
	Thames Valley	397	637	161%	Above	102	240	236%	Above
	Regional Sub Total	1626	2553	157%		418	800	191%	
South West	Avon & Somerset	344	773	225%	Above	120	334	279%	Above
	Devon/Cornwall	355	796	224%	Above	123	233	189%	Above
	Dorset	138	217	157%	Above	48	86	179%	Above
	Gloucestershire	119	312	263%	Above	41	41	100%	Above
	Wiltshire	130	280	216%	Above	45	38	84%	Below
	Regional Sub Total	1085	2378	219%		377	732	194%	
London	London North	539	628	117%	Above	138	170	123%	Above
	London West	445	678	152%	Above	114	334	293%	Above
	London East	519	1076	207%	Above	134	336	251%	Above
	London South	636	845	133%	Above	163	241	148%	Above
	London Sub Total	2139	3227	151%		549	1081	197%	
Wales	Dyfed/Powys	124	140	112%	Above	32	40	125%	Above
	Gwent	190	433	227%	Above	49	78	159%	Above
	North Wales	179	240	134%	Above	46	65	142%	Above
	South Wales	411	962	234%	Above	106	248	235%	Above
	Regional Sub Total	905	1775	196%		232	431	185%	
ENGLAND & WALES		14402	23208	161%		4083	7930	194%	

6. Race and Ethnic Monitoring

Home Secretary's Race Equality Targets – Monitoring at March 2003

At the end of December 2000, 9.8% of probation staff were from minority ethnic backgrounds (see regional breakdown below) compared with a target of 8.4% set for 2009. Probation Statistics published for the year ending March 2003 (the latest available) show that overall the representation of minority ethnic groups in NPS staff for England and Wales, was 11.3% against 9% in the Labour Force Survey 2001 (LFS).

All of the regional targets have already been met across the NPS with some significant improvements since 2000. Some additional achievements have been made:

- The first minority ethnic chief officer was appointed in 2001.
- There are 6 minority ethnic board chairs. (None of the previous 54 committee chairs was.)
- There are presently 84 minority ethnic board members (there were only a handful previously on probation committees).
- There are particularly encouraging trends in specific probation areas. Bedfordshire, Greater Manchester, Leicestershire & Rutland, London, Merseyside, Nottinghamshire, South Yorkshire, Warwickshire, West Midlands & West Yorkshire all indicate that over 10% of their staff are from minority ethnic groups. As these are local areas with significant clusters of people from minority ethnic communities, it reflects a Service that is increasingly representative of the communities it seeks to serve.
- ACO/Area Manager grades have seen a small rise from 13 at the end of 2001 to 15 at the end of March 2003. A scheme to provide for development needs such as mentoring and coaching is being implemented to identify and develop talented minority ethnic staff.
- 9.2% of senior probation officers (middle managers) are from minority ethnic groups. This has increased from 8.6% in 2001 and exceeds the March 2009 target of 6.5%.
- Overall the March 2003 figures show the proportion of minority ethnic main grade probation officers at 12.1%.
- Each of the 42 probation boards published a Race Equality Scheme by 31st May 2002. The Actions Plans within each of these Schemes will help to ensure that the NPS, as an organisation, fulfils its duties under the Race Relations (Amendment) Act 2000 and promotes race equality and equality of opportunity for all staff.
- Implementation of race and ethnic monitoring according to the Census 2001 16+1 categorisation.
- More focussed approaches to work with racially motivated offenders are being developed. Interventions are being tailored to minority ethnic offenders and community safety work with minority ethnic groups is being reviewed.

The table below shows performance against regional targets as at December 2000 and March 2003 along with the 2009 targets.

Region	Target set	2000 Achieved	2003 Achieved	Above/Below Target
West Midlands	11.6	13.3	18.0	Above
North East	1.4	1.7	4.0	Above
East	4.9	4.9	6.1	Above
North West	5.4	6.1	8.4	Above
East Midlands	7.2	8.6	10.2	Above
Yorks & Humber	5.1	8.4	9.7	Above
South East	3.6	4	5.0	Above
South West	2.6	3.3	3.6	Above
London	26.5	30.2	26.6	Above
Wales	1.7	2.3	3.9	Above
England & Wales	8.4	9.8	11.3	Above

Missing Data

The 16+1 census classification of race and ethnicity became mandatory in April 2003. In Performance Report 13, we published data from RDS (from Areas' quarterly listings, formerly Form 20 returns) showing the proportion of new orders and licences made between January and April 2004 that did not have a correctly entered race and ethnic classification. We have updated and published that information in subsequent Performance Reports.

Performance has improved consistently with each quarter and is now of a sufficient robustness to allow RDS to publish the number of starts of community orders by ethnicity for the first time. It is hoped that its inclusion in the weighted scorecard has driven performance still further, so that in the last in quarter for which data is available, (April – June), the target was exceeded for the first time.

Persons commencing supervision by the Probation Service, April to June 2005

	All court orders		Licences		Average	
	Total starts	% with valid ethnic code	Total starts	% with valid ethnic code		
North East						
Teesside	1,515	100	306	100	100	100
County Durham	532	100	128	99	99	100
Northumbria	1,370	99	302	99	99	99
North West						
Cheshire	707	98	210	96	96	97
Cumbria	504	91	181	92	92	92
Lancashire	1,396	98	391	99	99	99
Greater Manchester	3,062	97	1,027	97	97	97
Merseyside	1,637	96	508	94	94	95
Yorkshire & Humberside						
Humberside	844	96	287	95	95	95
North Yorkshire	655	98	125	99	99	99
South Yorkshire	1,375	98	426	97	97	98
West Yorkshire	2,712	98	624	97	97	97
East Midlands						
Derbyshire	871	97	209	91	91	94
Leicestershire & Rutland	831	99	193	97	97	98
Lincolnshire	441	100	101	97	97	98
Northamptonshire	501	99	152	99	99	99
Nottinghamshire	1,209	97	292	88	88	92
West of Midlands						
West Mercia	837	93	401	89	89	91
Staffordshire	842	95	250	92	92	93
Warwickshire	384	94	62	94	94	94
West Midlands	2,720	99	1,675	97	97	98
Eastern						
Bedfordshire	381	99	109	96	96	98
Cambridgeshire	640	88	131	85	85	87
Essex	989	99	227	97	97	98
Hertfordshire	702	88	158	84	84	86
Norfolk	574	99	101	97	97	98
Suffolk	424	99	106	100	100	100
London						
London	6,079	95	2,223	95	95	95
South East						
Hampshire	1,465	98	340	95	95	97
Kent	1,054	100	235	100	100	100
Thames Valley	1,218	92	270	91	91	92
Surrey	539	97	77	92	92	95
Sussex	722	99	156	83	83	91
South West						
Avon & Somerset	755	96	237	87	87	91
Devon & Cornwall	870	99	222	95	95	97
Dorset	366	98	127	98	98	98
Gloucestershire	349	96	94	94	94	95
Wiltshire	387	97	59	90	90	93
Wales						
Dyfed-Powys	326	94	68	99	99	96
Gwent	486	100	128	99	99	100
North Wales	534	94	147	88	88	91
South Wales	1,311	99	374	94	94	96
England & Wales						
England & Wales	45116	97	13439	95	95	96

7. Sickness Absence - April to September 2005

From 1st July 2001, local areas were required to monitor sickness absence using a standard format and provide quarterly monitoring returns to the NPD. Reporting was increased to monthly in July 2002.

The target for 2002/03 was 10 days or fewer sickness absences per employee. This was reduced to an average of 9 days per employee for 2003/04 and has remained at 9 days since.

Many areas already have good systems for monitoring and managing absence and such good practice is being shared across the national HR network.

This includes:

- A 'Case Management' approach to tackling long term absence.
- Monthly statistical feedback to line managers.
- Return to work interviews.
- Probation Board reports.
- Automatic referral to occupational health.
- Healthy Roadshows.
- Stress counselling/health care services.
- Constant chasing.

In the first half of 2005-06, performance has improved by half a day from the 2004-05 average of 12.3 days to 11.8 days per employee.

Sickness absence is not included in the weighted scorecard at the end of this report but it will be included in the next report.

Seven areas are currently achieving the target by having fewer than nine days sickness per employee per year, with a further five areas are achieving the old target by having fewer than 10 days.

The best performing areas were:

- North Yorkshire (5.7)
- Gloucestershire (7.4)
- Derbyshire (8.0)
- Hertfordshire (8.1)
- Avon & Somerset (8.3)

The most serious under-achievers were:

- London North (17.4)
- London East (15.4)
- London West (15.4)
- Bedfordshire (15.0)
- Greater Manchester (14.7)

Details of area and regional performance are shown on the next page.

Sickness Absence, April 2005 - September 2005

Region	Area	Short term sickness	Long term sickness	DDA - related sickness	Total days lost	Total staff years	Ave days Short term	Ave days Long term	Ave days DDA - related	Average days absence	Performance (target = 9 days)
West Midlands	Staffordshire	1502	1027	49	2578	209	7.2	4.9	0.2	12.3	Above
	Warwickshire	362	607	0	969	97	3.7	6.2	0.0	10.0	Near miss
West Midlands	West Mercia	945	926	430	2301	188	5.0	4.9	2.3	12.3	Above
	West Midlands	4711	4657	7	9375	661	7.1	7.0	0.0	14.2	Above
	Regional Sub Total	7519	7217	486	15223	1155	6.5	6.2	0.4	13.2	
North East	County Durham	823	944	131	1898	148	5.6	6.4	0.9	12.9	Above
	Northumbria	2210	1813	0	4023	382	5.8	4.7	0.0	10.5	Above
	Teesside	1003	1285	271	2560	187	5.4	6.9	1.4	13.7	Above
	Regional Sub Total	4036	4042	402	8481	717	5.6	5.6	0.6	11.8	
East	Bedfordshire	683	1050	11	1744	116	5.9	9.1	0.1	15.0	Above
	Cambridgeshire	681	242	131	1054	110	6.2	2.2	1.2	9.6	Near miss
	Essex	1648	1125	0	2773	262	6.3	4.3	0.0	10.6	Above
	Hertfordshire	720	261	168	1149	141	5.1	1.8	1.2	8.1	Below
	Norfolk	991	693	149	1832	138	7.2	5.0	1.1	13.3	Above
	Suffolk	607	278	8	893	105	5.8	2.6	0.1	8.5	Below
	Regional Sub Total	5329	3649	466	9444	873	6.1	4.2	0.5	10.8	
North West	Cheshire	1053	1007	0	2060	178	5.9	5.6	0.0	11.5	Above
	Cumbria	569	437	16	1022	85	6.7	5.1	0.2	12.0	Above
	Greater Manchester	3302	6112	108	9522	649	5.1	9.4	0.2	14.7	Above
	Lancashire	1641	2086	452	4179	300	5.5	7.0	1.5	13.9	Above
	Merseyside	1605	1597	388	3590	386	4.2	4.1	1.0	9.3	Near miss
		Regional Sub Total	8171	11238	964	20373	1598	5.1	7.0	0.6	12.7
East Midlands	Derbyshire	772	661	14	1447	182	4.3	3.6	0.1	8.0	Below
	Leicestershire & Rutland	1502	1201	0	2704	294	5.1	4.1	0.0	9.2	Near miss
	Lincolnshire	777	463	159	1398	113	6.9	4.1	1.4	12.4	Above
	Northamptonshire	770	1223	0	1993	130	5.9	9.4	0.0	15.3	Above
	Nottinghamshire	949	1562	107	2618	252	3.8	6.2	0.4	10.4	Above
	Regional Sub Total	4769	5110	280	10159	970	4.9	5.3	0.3	10.5	
Yorkshire & Humberside	Humberside	1408	930	0	2338	226	6.2	4.1	0.0	10.4	Above
	North Yorkshire	481	182	0	663	117	4.1	1.6	0.0	5.7	Below
	South Yorkshire	1715	1618	60	3393	402	4.3	4.0	0.1	8.4	Below
	West Yorkshire	2723	2674	80	5477	521	5.2	5.1	0.2	10.5	Above
	Regional Sub Total	6328	5404	140	11872	1265	5.0	4.3	0.1	9.4	
South East	Hampshire	1859	1641	0	3500	275	6.7	6.0	0.0	12.7	Above
	Kent	867	1784	0	2650	234	3.7	7.6	0.0	11.3	Above
	Surrey	610	427	121	1157	127	4.8	3.4	1.0	9.1	Near miss
	Sussex	845	1645	2	2492	209	4.0	7.9	0.0	11.9	Above
	Thames Valley	1896	1467	2	3365	306	6.2	4.8	0.0	11.0	Above
	Regional Sub Total	6076	6964	125	13164	1151	5.3	6.1	0.1	11.4	
South West	Avon & Somerset	1870	538	0	2408	290	6.4	1.9	0.0	8.3	Below
	Devon & Cornwall	804	1555	0	2359	230	3.5	6.8	0.0	10.3	Above
	Dorset	530	1032	0	1562	109	4.9	9.5	0.0	14.3	Above
	Gloucestershire	292	320	0	612	83	3.5	3.8	0.0	7.4	Below
	Wiltshire	468	329	0	797	72	6.5	4.6	0.0	11.1	Above
		Regional Sub Total	3964	3774	0	7737	784	5.1	4.8	0.0	9.9
London	London East	981	1527	0	2509	163	6.0	9.4	0.0	15.4	Above
	London North	1167	1672	0	2839	163	7.2	10.3	0.0	17.4	Above
	London South	1201	1536	2	2739	192	6.3	8.0	0.0	14.3	Above
	London West	1106	1939	130	3174	207	5.4	9.4	0.6	15.4	Above
	London Central	2497	3824	4	6325	504	5.0	7.6	0.0	12.6	Above
	London Sub Total	6953	10498	136	17587	1228	5.7	8.6	0.1	14.3	
Wales	Dyfed-Powys	488	343	0	831	75	6.5	4.6	0.0	11.1	Above
	Gwent	727	901	0	1628	124	5.8	7.2	0.0	13.1	Above
	North Wales	587	819	132	1538	144	4.1	5.7	0.9	10.7	Above
	South Wales	1533	2472	22	4027	295	5.2	8.4	0.1	13.6	Above
	Regional Sub Total	3335	4535	154	8023	638	5.2	7.1	0.2	12.6	
ENGLAND & WALES		56480	62431	3152	122063	10379	5.4	6.0	0.3	11.8	

8. Victim Contact – April to June 2005

The NPS Business Plan makes it clear that the National Probation Service delivers services to victims as well as offenders. The National Standard for victim contact work is that probation areas should offer face-to-face contact between the victim (or family) and a member of the probation service (or agent) within 8 weeks of the offender being sentenced. The NPS target is to make initial contact within that timescale in 85% of all eligible cases. This was exceeded for the first time in 2003/04 and performance continued to improve during 2004/05 with 93% of victims contacted in accordance with the national standard. That high level of performance has been maintained in the first quarter of 2005-06.

Period covered	Number of named victims	Number of victims contacted within 8 weeks	Percentage of victims contacted
April 2001 to March 2002	15,041	9,523	63%
April 2002 to March 2003	15,904	12,949	81%
April 2003 to March 2004	15,647	14,276	91%
April 2004 to March 2005	15,539	14,504	93%
April to June 2005	4,145	3,872	93%

Further analysis of the figures shows that:

- 38 areas met or exceeded the 85% target
- Three areas were within 5% of the target
- Only one area fell short of the target by more than 10%

These areas hit 100%:

- Northumbria
- Suffolk
- Leicestershire & Rutland
- Northamptonshire
- South Yorkshire
- West Yorkshire
- Wiltshire
- Gwent
- Dyfed/Powys

Areas failing to achieve the target:

- Hertfordshire (55%)
- Humberside (80%)
- Hampshire (80%)
- Bedfordshire (84%)

Victim Contact
All Cases, April 2004 - June 2005

Region	Area	Number of named victims	No. contacted within 8 weeks	Target achieved	Performance
West Midlands	Staffordshire	125	116	93%	On or Above
	Warwickshire	77	75	97%	On or Above
	West Mercia	75	69	92%	On or Above
	West Midlands	287	273	95%	On or Above
	West Midlands Total	564	533	95%	
North East	Northumbria	114	114	100%	On or Above
	Teesside	71	68	96%	On or Above
	County Durham	70	61	87%	On or Above
	North East Total	255	243	95%	
East	Bedfordshire	74	62	84%	Near miss
	Cambridgeshire	39	38	97%	On or Above
	Essex	68	61	90%	On or Above
	Hertfordshire	49	27	55%	Below
	Norfolk	82	80	98%	On or Above
	Suffolk	26	26	100%	On or Above
	East Total	338	294	87%	
North West	Cheshire	113	106	94%	On or Above
	Cumbria	46	39	85%	On or Above
	Lancashire	140	134	96%	On or Above
	Merseyside	133	120	90%	On or Above
	Greater Manchester	271	252	93%	On or Above
	North West Total	703	651	93%	
East Midlands	Derbyshire	88	77	88%	On or Above
	Leicestershire & Rutland	92	92	100%	On or Above
	Lincolnshire	21	20	95%	On or Above
	Northamptonshire	25	25	100%	On or Above
	Nottinghamshire	147	142	97%	On or Above
	East Midlands Total	373	356	95%	
Yorkshire & Humberside	Humberside	86	69	80%	Near miss
	North Yorkshire	40	38	95%	On or Above
	South Yorkshire	152	152	100%	On or Above
	West Yorkshire	187	187	100%	On or Above
	Yorkshire & Humberside Total	465	446	96%	
South East	Hampshire	133	107	80%	Near miss
	Kent	88	83	94%	On or Above
	Surrey	22	19	86%	On or Above
	Sussex	67	64	96%	On or Above
	Thames Valley	106	101	95%	On or Above
	South East Total	416	374	90%	
South West	Avon & Somerset	92	85	92%	On or Above
	Dorset	22	20	91%	On or Above
	Gloucestershire	18	16	89%	On or Above
	Wiltshire	38	38	100%	On or Above
	Devon/Cornwall	91	89	98%	On or Above
	South West Total	261	248	95%	
London Total		555	519	94%	On or Above
Wales	Gwent	44	44	100%	On or Above
	North Wales	39	38	97%	On or Above
	South Wales	124	118	95%	On or Above
	Dyfed/Powys	8	8	100%	On or Above
	Wales Total	215	208	97%	
England & Wales Total		4145	3872	93%	

9. Court Report Timeliness in Magistrates' Courts April to June 2005

The aim is to improve the timeliness of the NPS reports to the magistrates' courts. National Standards 2005 specify that the report should be provided in accordance with the timescale set down by the commissioning court.

The figures presented overleaf show the proportion of reports that were completed to the deadline set by the court and include fast and standard delivery reports to magistrates' courts. This is the first time this approach has been used, so comparison with other years is not possible.

Based on the new method of measurement, the NPS completed 98% of court reports within the deadline set by the court. The area breakdown shows all areas exceeding the 90% target.

The data is for the first quarter of the year as late and poor quality returns meant that Quarter 2 data could not be used.

The table below shows performance against the previous 15-day standard for completing Pre-Sentence Reports (PSRs). Performance peaked in 2001-02 when this was a cash performance-linked measure and fell sharply in 2003-04. Performance for 2004/05 improved to 73%.

1996-97	55%
1997-98	58%
1998-99	63%
1999-00	68%
2000-01	75%
2001-02	79%
2002-03	78%
2003-04	65%
2004-05	73%

Year	No. provided in response to request	No. provided within 15 working days of request	% meeting standard
2002/03	119,875	93,322	78%
2003/04	110,712	72,141	65%
2004/05	107,172	78,754	73%

**Timeliness of Court Reports to Magistrates Court
April 2005 to June 2005**

Probation Area	Total provided	Number provided on time	Performance against court's timescale
Avon & Somerset	275	273	99%
Bedfordshire	317	314	99%
Cambridgeshire	449	445	99%
Cheshire	344	344	100%
County Durham	301	298	99%
Cumbria	229	222	97%
Derbyshire	454	453	100%
Devon/Cornwall	373	362	97%
Dorset	207	198	96%
Dyfed/Powys	189	188	99%
Essex	491	490	100%
Gloucestershire	188	186	99%
Greater Manchester	885	836	94%
Gwent	243	239	98%
Hampshire	760	748	98%
Hertfordshire	268	258	96%
Humberside	401	395	99%
Kent	352	344	98%
Lancashire	658	650	99%
Leicestershire & Rutland	336	335	100%
Lincolnshire	239	239	100%
London	1366	1319	97%
Merseyside	394	391	99%
Norfolk	206	200	97%
North Wales	266	264	99%
North Yorkshire	287	287	100%
Northamptonshire	249	243	98%
Northumbria	788	787	100%
Nottinghamshire	702	699	100%
South Wales	814	799	98%
South Yorkshire	722	720	100%
Staffordshire	433	430	99%
Suffolk	237	235	99%
Surrey	168	164	98%
Sussex	641	631	98%
Teesside	414	413	100%
Thames Valley	208	200	96%
Warwickshire	184	181	98%
West Mercia	526	519	99%
West Midlands	3253	3194	98%
West Yorkshire	1499	1489	99%
Wiltshire	202	200	99%
England & Wales	21518	21182	98%

10. Performance on Risk of Harm and Prolific & other Priority Offenders (PPOs)

There are two performance targets relating to protecting the public from harm and protecting the public from prolific and other priority offenders

- 90% of risk of harm assessments, risk management plans and OASys sentence plans on high risk offenders are completed within five working days of the commencement of the order or release into the community.
- 90% of risk of harm screenings / full analysis (as appropriate) and OASys sentence plans are completed on Prolific and other Priority Offenders within five working days of commencement of the order or release into the community

Although measurement on these key targets began in April, data quality issues have meant that it is only from August 2005 that we have reliable data. This is shown at area level in the following pages. It is important to note that in some areas the percentages are derived from very small numbers.

The detailed data shows that half the probation areas achieved above 80% on the high risk target. The range of performance, however, demonstrates the full spectrum, from 0% to 100% and is erratic even within regions. Five areas achieved 100%: Avon & Somerset, Dorset, Lincolnshire, Gwent and North Wales

Areas performed less well on the PPO target which was met or exceeded by only nine areas, with a further eight getting to within 10%.

It is acknowledged that performance on both these key indicators is some way off the target but it is expected to improve now that it is being reported on and included in the weighted scorecard routinely.

Performance against Target on High Risk Cases, August - September 2005

Region/Area	All high risk	All meeting the target	%	Performance against target (90%)
West Midlands				
Staffordshire	13	10	77%	Below
Warwickshire	9	7	78%	Below
West Mercia	24	3	13%	Below
West Midlands	134	113	84%	Near Miss
Regional Sub-total	180	133	74%	Below
North East				
County Durham	7	6	86%	Near Miss
Northumbria	16	14	88%	Near Miss
Teesside	11	4	36%	Below
Regional Sub-total	34	24	71%	Below
East of England				
Bedfordshire	12	7	58%	Below
Cambridgeshire	11	4	36%	Below
Essex	17	16	94%	Above
Hertfordshire	12	4	33%	Below
Norfolk	3	0	0%	Below
Suffolk	11	3	27%	Below
Regional Sub-total	66	34	52%	Below
North West				
Cheshire	24	20	83%	Near Miss
Cumbria	9	2	22%	Below
Lancashire	57	49	86%	Near Miss
Greater Manchester	192	100	52%	Below
Merseyside	35	12	34%	Below
Regional Sub-total	317	183	58%	Below
East Midlands				
Derbyshire	34	32	94%	Above
Leicestershire & Rutland	17	14	82%	Near Miss
Lincolnshire	7	7	100%	Above
Northamptonshire	13	7	54%	Below
Nottinghamshire	33	28	85%	Near Miss
Regional Sub-total	104	88	85%	Near Miss
Yorks & Humberside				
Humberside	50	42	84%	Near Miss
North Yorkshire	10	5	50%	Below
South Yorkshire	24	13	54%	Below
West Yorkshire	60	47	78%	Below
Regional Sub-total	144	107	74%	Below
South East				
Hampshire	8	2	25%	Below
Kent	13	6	46%	Below
Surrey	6	4	67%	Below
Sussex	6	5	83%	Near Miss
Thames Valley	40	11	28%	Below
Regional Sub-total	73	28	38%	Below
South West				
Avon & Somerset	7	7	100%	Above
Devon/Cornwall	12	10	83%	Near Miss
Dorset	6	6	100%	Above
Gloucestershire	11	5	45%	Below
Wiltshire	13	12	92%	Above
Regional Sub-total	49	40	82%	Near Miss
London				
London East	13	11	85%	Near Miss
London North	20	17	85%	Near Miss
London South	9	6	67%	Below
London West	28	19	68%	Below
London	70	53	76%	Below
Wales				
Dyfed/Powys	13	11	85%	Near Miss
Gwent	4	4	100%	Above
North Wales	13	13	100%	Above
South Wales	46	40	87%	Near Miss
Regional Sub-total	76	68	89%	Near Miss
England & Wales	1113	758	68%	Below

Performance against Target on PPO Cases, August - September 2005

Region/Area	All high risk	All meeting the target	%	Performance against target (90%)
West Midlands				
Staffordshire	3	3	100%	Above
Warwickshire	6	4	67%	Below
West Mercia	6	3	50%	Below
West Midlands	58	36	62%	Below
Regional Sub-total	73	46	63%	Below
North East				
County Durham	9	7	78%	Below
Northumbria	18	13	72%	Below
Teesside	18	12	67%	Below
Regional Sub-total	45	32	71%	Below
East of England				
Bedfordshire	6	6	100%	Above
Cambridgeshire	16	6	38%	Below
Essex	6	6	100%	Above
Hertfordshire	21	5	24%	Below
Norfolk	1	0	0%	Below
Suffolk	19	6	32%	Below
Regional Sub-total	69	29	42%	Below
North West				
Cheshire	13	11	85%	Near Miss
Cumbria	6	1	17%	Below
Lancashire	24	20	83%	Near Miss
Greater Manchester	57	35	61%	Below
Merseyside	8	4	50%	Below
Regional Sub-total	108	71	66%	Below
East Midlands				
Derbyshire	18	15	83%	Near Miss
Leicestershire & Rutland	37	37	100%	Above
Lincolnshire	9	8	89%	Near Miss
Northamptonshire	12	8	67%	Below
Nottinghamshire	27	27	100%	Above
Regional Sub-total	103	95	92%	Above
Yorks & Humberside				
Humberside	10	8	80%	Near Miss
North Yorkshire	10	5	50%	Below
South Yorkshire	22	13	59%	Below
West Yorkshire	20	14	70%	Below
Regional Sub-total	62	40	65%	Below
South East				
Hampshire	13	6	46%	Below
Kent	35	6	17%	Below
Surrey	5	3	60%	Below
Sussex	31	30	97%	Above
Thames Valley	24	5	21%	Below
Regional Sub-total	108	50	46%	Below
South West				
Avon & Somerset	30	17	57%	Below
Devon/Cornwall	19	17	89%	Near Miss
Dorset	6	3	50%	Below
Gloucestershire	2	1	50%	Below
Wiltshire	6	4	67%	Below
Regional Sub-total	63	42	67%	Below
London				
London East	11	10	91%	Above
London North	2	2	100%	Above
London South	8	7	88%	Near Miss
London West	9	5	56%	Below
London	30	24	80%	Near Miss
Wales				
Dyfed/Powys	7	4	57%	Below
Gwent	5	5	100%	Above
North Wales	9	8	89%	Near Miss
South Wales	13	10	77%	Below
Regional Sub-total	34	27	79%	Below
England & Wales	695	456	66%	Below

10. Weighted Scorecard Q2, 2005-06

The Weighted Scorecard covering April to September 2005 is shown below.

The table provides comparisons between the latest position and that in the previous scorecard. It shows areas that have:

Moved the most places up:

- Surrey
- Sussex
- Dyfed/Powys
- Bedfordshire
- Devon & Cornwall

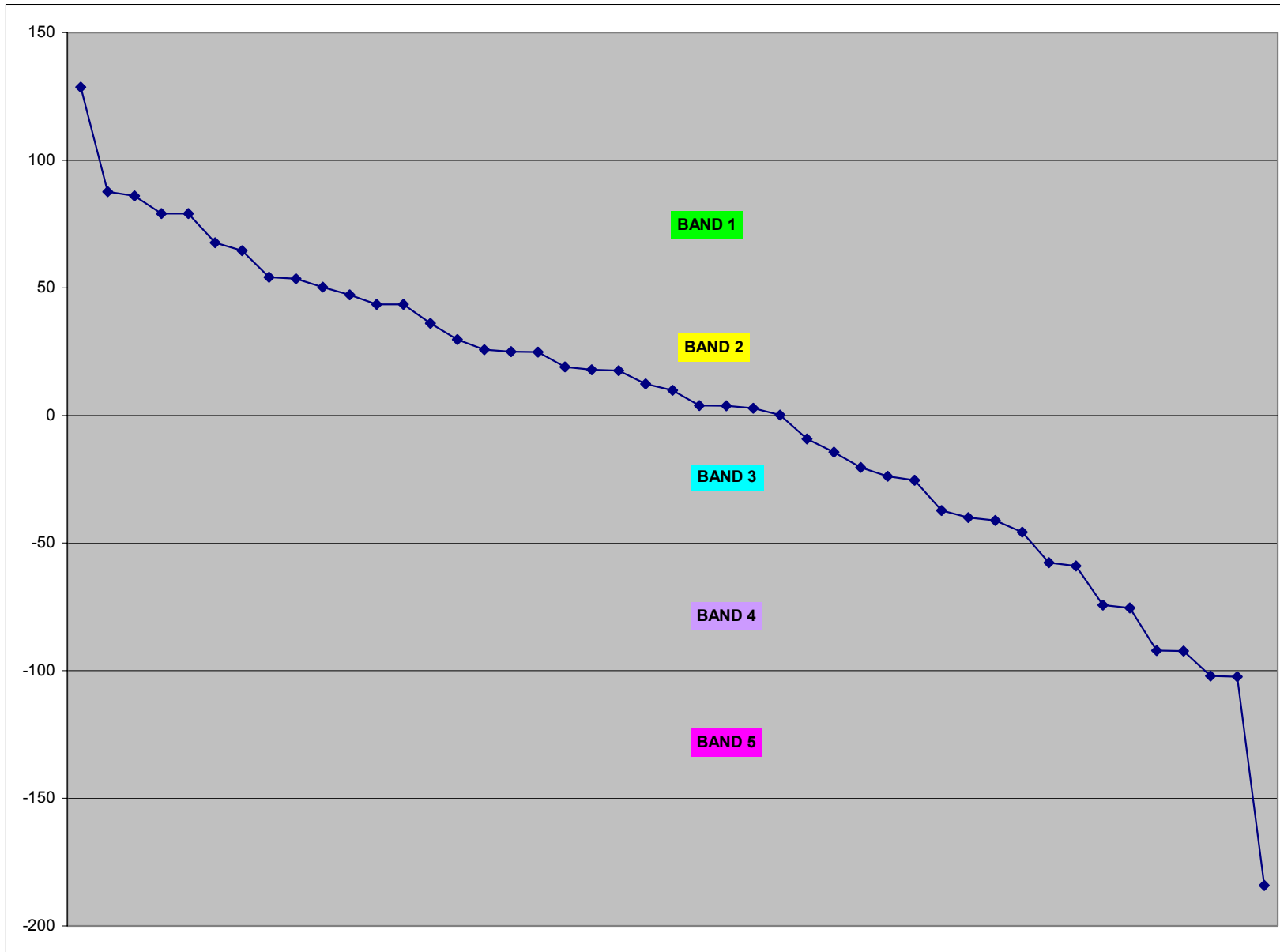
Moved the most places down:

- Norfolk
- Cumbria
- Wiltshire
- Kent
- Cheshire

There were 10 areas that moved more than 10 places up and 10 areas that moved more than 10 places down since the previous quarter. Some of the volatility was caused by problems with the IAPS data extraction in Quarter 1 which placed some areas in falsely low positions. The new targets on PPOs and high risk have also contributed to the volatility.

In order to explain some of the volatility, a new feature in this edition includes a brief explanation next to each area whose position is more than 10 places above or below the position in the previous scorecard. Of course some areas will have moved up by virtue of general, across the board improvements.

Area name	Performance against Target	Performance against Average	Overall Performance	Position now	Position last time	Difference	Explanation
Leicestershire & Rutland	70	58	129	1	1	0	
Surrey	34	54	88	2	33	31	General improvement, IAPS
Devon & Cornwall	28	58	86	3	21	18	Improved OBP, ECP; good on PPO & High risk
Essex	33	46	79	4	8	4	
Warwickshire	30	49	79	5	11	6	
County Durham	38	30	68	6	10	4	
Lincolnshire	12	52	65	7	20	13	Improved ethnic data; good on PPO & High risk
Northamptonshire	19	35	54	8	7	-1	
London North	19	35	54	9	27	18	Improved ethnic data; good on PPO & High risk
North Wales	20	31	50	10	12	2	
Sussex	23	24	47	11	37	26	General improvement, IAPS
South Wales	21	23	44	12	22	10	
Teesside	16	28	44	13	5	-8	
Gwent	14	22	36	14	25	11	100% on ethnic data, PPO & High risk
Dorset	9	21	30	15	4	-11	Slippage on 4 targets, poor PPO
Staffordshire	18	7	26	16	16	0	
Nottinghamshire	18	7	25	17	29	12	Gen. improvement, good high risk, 100% PPO
Bedfordshire	16	9	25	18	39	21	Gen. improvement, esp.ethnic data, 100% PPO
Dyfed/Powys	8	11	19	19	44	25	General improvement, especially on basic skills
Derbyshire	4	14	18	20	13	-7	
Cheshire	9	9	18	21	3	-18	Poor compliance, slippage on basic skills
Greater Manchester	0	13	12	22	15	-7	
North Yorkshire	-2	12	10	23	9	-14	High risk and PPO
Hampshire	5	-2	4	24	30	6	
West Yorkshire	-4	8	4	25	23	-2	
West Midlands	-3	6	3	26	35	9	
Humberside	4	-4	0	27	19	-8	
Northumbria	-11	1	-9	28	14	-14	Basic skills - impact of OLASS
London South	-13	-1	-14	29	43	14	Improvement, esp. enforcement and ethnic data
Suffolk	-21	0	-20	30	34	4	
Lancashire	-17	-6	-24	31	31	0	
Cumbria	-21	-4	-25	32	2	-30	High risk, PPO, ethnic data
London East	-24	-13	-37	33	38	5	
Thames Valley	-27	-13	-40	34	24	-10	
South Yorkshire	-18	-23	-41	35	36	1	
Avon & Somerset	-30	-16	-46	36	26	-10	
London West	-34	-24	-58	37	40	3	
Kent	-31	-28	-59	38	18	-20	High risk , PPO
Wiltshire	-50	-24	-74	39	17	-22	Slippage on basic skills, ECP & compliance
Merseyside	-39	-36	-75	40	28	-12	High risk, PPO,
Norfolk	-52	-40	-92	41	6	-35	High risk, PPO (0% on both)
Gloucestershire	-52	-40	-92	42	42	0	
Cambridgeshire	-58	-44	-102	43	41	-2	
West Mercia	-61	-41	-102	44	32	-12	High risk & PPO
Hertfordshire	-92	-92	-184	45	45	0	
Grand Total	-194	211	17				



Leicestershire & Rutland
Surrey
Devon & Cornwall
Essex
Warwickshire
County Durham
Lincolnshire
Northamptonshire
London North
North Wales
Sussex
South Wales
Teesside
Gwent
Dorset
Staffordshire
Nottinghamshire
Bedfordshire
Dyfed/Powys
Derbyshire
Cheshire
Greater Manchester
North Yorkshire
Hampshire
West Yorkshire
West Midlands
Humberside
Northumbria
London South
Suffolk
Lancashire
Cumbria
London East
Thames Valley
South Yorkshire
Avon & Somerset
London West
Kent
Wiltshire
Merseyside
Norfolk
Gloucestershire
Cambridgeshire
West Mercia
Hertfordshire